



Legal Cases

Migyanko v. Aimbridge Hospitality, LLC Statement of Interest (W.D. Pa.)

Statement of Interest -- On June 7, 2021, the Department filed a Statement of Interest to clarify that where an alleged barrier, the height of a hotel bed, is not addressed by the ADA Standards, the ADA's general nondiscrimination provisions still apply, including making reasonable modifications where necessary to provide goods and services to people with disabilities. (6/8/21)

American Council of the Blind of New York, Inc. v. The City of New York 18-cv-5792 (SDNY)

Statement of Interest -- On April 23, 2021, the United States filed a Statement of Interest in the case of *American Council of the Blind of New York v. City of New York*. In this case, the Court concluded that the city of New York deprived individuals with vision disabilities of meaningful access to its signalized crossings and the pedestrian grid in violation of the Americans with Disabilities Act. In response, the parties filed competing remedial plans. The Statement of Interest asserts that the remedy adopted to redress the City's ADA and Rehabilitation Act violations should: (1) ensure that newly constructed and altered signalized intersections are accessible and that existing signalized intersections are modified such that individuals with vision-related disabilities have an equal opportunity to travel safely and efficiently within the pedestrian grid; (2) allow for the use of alternative methods to provide individuals with vision-related disabilities access to the pedestrian grid only where those methods are as effective as APS and prioritize integration; (3) consider financial and administrative burdens only in choosing between equally effective alternatives, as the City has forfeited the argument that costs establish a defense to liability; and (4) be implemented expeditiously, while prioritizing access to important areas of public life and intersections that present heightened safety risks. (4/23/2021)

American Council of the Blind of Metropolitan Chicago, et al. v. City of Chicago

U.S. Motion to Intervene -- The Justice Department moved to intervene in a disability discrimination lawsuit under Title II of the ADA and Section 504 of the Rehabilitation Act against the City of Chicago. The lawsuit concerns the accessibility of the City's pedestrian signals for people who are blind, deaf-blind, or have low vision. (4/8/21)

Betancourt-Colon v. City of San Juan, 19-cv-1837 (D.P.R.)

Statement of Interest -- On November 9, 2020, the United States filed a Statement of Interest in the case of *Betancourt-Colon v. City of San Juan*. In *Betancourt-Colon*, four individuals with mobility disabilities allege that San Juan has failed to install and maintain curb ramps necessary to ensure its sidewalks are accessible. The Statement of Interest asserts the long-held position of the United States that a public entity's provision and maintenance of public sidewalks is a covered "service" under Title II of the ADA. (11/9/20)

Scott Johnson v. Starbucks Corporation Statement of Interest (Word) | PDF -- re: responding to the Court's invitation to file an amicus brief and clarifying that Section 904.4.1 of the 2010 ADA Standards for Accessible Design does not require public accommodations to provide "clear" space on sales and services counters (2/25/19)

Nobel Learning Communities d/b/a Chesterbrook Academy, U.S. Memorandum in Opposition to Defendant's Motion for a Stay and Partial Dismissal (Word) | (PDF) -- re: failure to make reasonable modifications to policies, practices, or procedures to ensure that children with disabilities, including Down syndrome, have full and equal opportunity to participate in and benefit from a day care center's programs (5/1/17)

Sage v. City of Winooski, Vermont Statement of Interest (Word) | PDF -- plaintiff alleged that police officers violated Title II of the ADA when they failed to reasonably accommodate an individual with mental health disabilities during an on-the-street encounter and his arrest. The Statement of Interest was filed to clarify that Title II of the ADA applies to the stop and arrest of an individual with a disability, that there is no categorical exception to the ADA's application to police

actions taken while exigent circumstances exist, and to explain the application of Title II's reasonable modification requirement in that context (1/18/17)

Florida Department of Corrections Motion to Intervene -- re: denial of equal program benefits and effective communication to inmates with disabilities (1/9/17)

Winn Dixie Stores, Inc. Statement of Interest | PDF -- re: title III coverage of the website of a chain of grocery/pharmacy stores (12/12/16)

Nadya Buttigieg v. the City of New York

Statement of Interest | PDF -- plaintiff alleged that the City of New York violated the Rehabilitation Act of 1973 by refusing to hire her as a paramedic because she has monocular vision and by inquiring into her medical condition before extending her a conditional offer of employment. The Statement of Interest was filed to clarify that under the Rehabilitation Act and the ADA: (1) employers must perform individualized assessments of a potential employee's ability to perform the essential functions of the job; (2) blanket rules barring individuals with particular disabilities are prohibited unless the rule is shown to be job related and consistent with business necessity; and (3) employers may not inquire into a potential employee's medical history before making a conditional offer of employment (10/18/16)

United States v. Harris County, Texas

Opposition to Dismiss (Word) | PDF -- re: Opposition to Harris County's Motion to Dismiss the United States' Title II complaint for lack of standing/cause of action

City of NY and Richmond University Medical Center

Statement of Interest of the United States (Word) | PDF -- re: failure to provide qualified sign language interpreters and other auxiliary aids and services to ensure effective communication to mother who is deaf when her son was being treated in the hospital's emergency room (9/26/16)

Alvey v. Gualtieri (M.D. Fla. 2016)

Statement of Interest of the United States (Word) -- re: to clarify a county-run homeless shelter's obligations under Title II, including the obligation to provide safe and appropriate facilities for individuals with disabilities, and the obligation to consider reasonable modifications that would allow individuals with disabilities to meet the shelter's eligibility criteria. (9/8/16)

Michael Robinson v. Brandon Farley

Statement of Interest of the United States (Word) | (PDF) -- re: plaintiff alleged that police officers violated Title II of the ADA when they failed to reasonably accommodate his disabilities during his arrest and post-arrest proceedings. The Statement of Interest was filed to clarify that Title II of the ADA applies to the arrest of an individual with a disability, and to explain the application of Title II's reasonable modification requirement in that context.

Marytza Golden v. Indianapolis Housing Agency

Statement of Interest of the United States | PDF -- re: the proper interpretation of Section 504 and the ADA with respect to an employer's obligation to consider a request for additional, unpaid leave as a reasonable accommodation and its obligation to evaluate whether an employee who seeks such an accommodation is qualified (5/19/16)

Richmond City Sheriff's Office, Richmond, VA

Opposition to Defendant's Motion for Summary Judgment (Word) | [PDF](#) -- re: reassignment as a reasonable accommodation- arguing that the ADA required Defendant to reassign a qualified employee as a reasonable accommodation and that reassignment would not have imposed an undue hardship (9/16/16)

Memorandum in Support of the United States' Motion for Summary Judgment (Word) | [PDF](#)-- re: reassignment as a reasonable accommodation- arguing that the ADA requires employers to reassign a qualified employee with a disability to a vacant position as a reasonable accommodation when reassignment is the only available accommodation (9/2/16)

Response to Defendants' Motion to Dismiss the Complaint -- re: reassignment as a reasonable accommodation-- arguing that, contrary to defendants' motion to dismiss, sovereign immunity does not bar suits by the United States against States under Title I of the ADA, and a Virginia sheriff in his official capacity is an "employer" under Title I of the ADA (4/6/16)

Ruffing Montessori School

[U.S. Motion to Intervene](#) -- re: intervention regarding disenrollment of child diagnosed with autism spectrum disorder in violation of Title III the ADA (3/2/16)

Gates-Chili Central School District

[Reply Memorandum in Support of United States' Motion for Summary Judgment](#)— arguing that a student with multiple disabilities was the handler of her own service dog under the ADA, because the dog was under her control and she provided any care or supervision needed in school, and that the school district imposing additional dog handling requirements or excluding categories of people with disabilities from being the handler of their own service dog violates the ADA (11/15/2019)

United States 'Opposition to Defendant's Motion for Summary Judgment— arguing that a student with multiple disabilities could handle her own service dog in school with minimal assistance, that the case was not moot after the family moved out of the school district, and that the Attorney General has a right of action to enforce Title II of the ADA (10/18/19)

United States' Motion for Summary Judgment – arguing that a public school district conditioning a student's use of a service dog on her parent providing a full-time dog handler, despite the student's demonstrated ability to control and handle her service dog with minimal assistance, violates Title II of the ADA (9/20/19)

Sachem Central School District

Statement of Interest of the United States | PDF -- re: violating Title II of the ADA by refusing to allow a child's service animal to accompany the child at school or school-related functions (12/23/15)

North Colonie Board of Education

Statement of Interest of the United States | PDF -- re: investigation of North Colonie, NY schools authorized by the Protection and Advocacy for Individual with Mental Illness Act ("PAIMI") to protect students with mental illness from abuse or discrimination on the basis of disability (7/6/15)

New York City Police Department

Statement of Interest of the United States | PDF -- re: disqualification of police officer candidate solely because of his epilepsy under Title I of the ADA and Section 504 of the Rehabilitation Act. (6/29/15)

National Association of the Deaf v. Harvard University

Statement of Interest of the United States | [PDF](#)

In this case, the plaintiff alleges that Harvard University violated the ADA and Section 504 by denying equal access to free online courses and lectures to individuals who are deaf or hard of hearing. Specifically, the plaintiff alleges that Harvard failed to provide appropriate auxiliary aids, benefits and services, including captioning. The U.S. Department of Education, which enforces Section 504 against post-secondary institutions such as Harvard, is a signatory to the Statement of Interest.

National Association of the Deaf v. Massachusetts Institute of Technology (MIT)

Statement of Interest of the United States | [PDF](#)

In this case, the plaintiff alleges that MIT violated the ADA and Section 504 by denying equal access to free online courses and lectures to individuals who are deaf or hard of hearing. Specifically, the plaintiff alleges that MIT failed to provide appropriate auxiliary aids, benefits and services, including captioning. The U.S. Department of Education, which enforces Section 504 against post-secondary institutions such as MIT, is a signatory to the Statement of Interest.

Aleeha Dudley v. Miami University, et al.

United States' Motion to Intervene | [PDF](#) | [Press Release](#)

On May 12, 2015, the U.S. Department of Justice moved to intervene in *Aleeha Dudley v. Miami University, et al.*, 14-cv-038 (S.D. Ohio), a disability discrimination lawsuit brought against Miami University, in Oxford, Ohio, by a former student with a vision disability. The United States' motion and [proposed complaint](#) alleges that Miami University has violated Title II of the Americans with Disabilities Act (ADA) by requiring current and former students with disabilities to use inaccessible websites and learning management system software, and by providing these students with inaccessible course materials.

Williams v. the City of New York

Statement of Interest of the United States of America | PDF

This Statement of Interest was filed to clarify that Title II of the ADA applies to "on the street" police encounters which are "services, programs or activities" covered by Title II of the ADA and therefore require that public entities, such as the NYPD, must provide auxiliary aids and services and make reasonable modifications to accommodate an individual's disability. (3/9/15)

Alboniga v. School Board of Broward County, Florida

Statement of Interest of the United States of America | PDF

This Statement of Interest was filed to clarify that the Department's Title II regulation generally requires public entities, such as schools, to permit individuals with disabilities to use their service animals. (1/26/15)

National Federation of the Blind of California v. Uber Technologies, Inc.

Statement of Interest of the United States of America | PDF

The Statement of Interest was filed to clarify the scope of Title III as applied to private entities primarily engaged in providing specified public transportation services, including entities that operate a demand responsive system. (12/23/14)

S.S., et al., v. City of Springfield, Massachusetts, et al.

Statement of Interest of the United States of America | PDF

This Statement of Interest was filed to clarify the proper interpretation of the Title II ADA claim at issue in this case involving children with mental health disabilities. The Statement of Interest addresses the relationship between the ADA and the Individuals with Disabilities Education Act ("IDEA") and further clarifies that the regulations at 28

C.F.R. § 35.130 directly execute the ADA's nondiscrimination mandate and give rise to a private right of action. (8/27/14)

New v. Lucky Brand

Statement of Interest of the United States of America | PDF

This Statement of Interest was filed to clarify that the effective communication requirements of the ADA do apply to the provision of touch-screen point-of-sale devices used to purchase goods and services in places of public accommodations so that individuals who are blind may independently enter their private personal identification number when making an in-store purchase using a debit card. Among other things, the Department's Statement of Interest addresses the proper framework for evaluating the title III ADA claim at issue in this case. (4/10/14)

G.F., W.B., and Q.G., by and through their guardians ad litem v. Contra Costa County, California

Statement of Interest of the United States of America | PDF This Statement of Interest was filed to affirm and clarify the protections afforded to youth with disabilities by title II of the ADA, the IDEA, and their implementing regulations, where the plaintiffs have alleged violations based on the denial of special education and related services when youth are locked in their cells for 22 hours or more in solitary confinement at a juvenile hall. The Department of Education joined the Department of Justice on the Statement. (2/13/14)

R.K., by next friends, J.K. and R.K. v. Board of Education of Scott County, Kentucky

Statement of Interest of the United States of America | PDF This Statement of Interest was filed to clarify the proper framework for evaluating the title II ADA claim at issue in this case, where the plaintiffs have alleged an ADA violation based on the forcible transfer of a child with diabetes to an out-of-zone school because his zoned school lacked a full-time nurse. The Statement of Interest also clarifies that the U.S. Constitution's Supremacy Clause requires that state law give way where it is in conflict with a federal law such as the ADA and opposes the

renewed argument that the plaintiff's ADA claim is foreclosed for failure to exhaust administrative remedies under IDEA, a federal statute with no nexus to the case. (1/22/14)

Prakel, et al. v. the State of Indiana, et al.

Statement of Interest of the United States of America | PDF in support of Plaintiffs' Motion for Partial Summary Judgment. The United States argues that judges of Indiana's Dearborn Circuit Court and Dearborn Superior Court No. 1 violated Title II of the ADA and Section 504 by failing to provide qualified interpreters to a spectator of criminal proceedings, were deliberately indifferent to the spectator's federally protected rights entitling the spectator to compensatory damages, and engaged in association discrimination against the criminal defendant, the spectator's mother. (1/8/14)

National Federation of the Blind v. HRB Digital LLC and HRB Tax Group, Inc. (H&R Block)

National Federation of the Blind v. HRB Digital LLC and HRB Tax Group, Inc. Motion to Intervene | Memorandum in Support of Motion of the United States to Intervene - re: intervention regarding discrimination against individuals with disabilities in the full and equal enjoyment of the goods and services of HRB Digital LLC and HRB Tax Group, Inc. provided through www.hrblock.com (11/25/13)

Board of Elections, City of New York

United States Amicus Brief | PDF provision of accessible polling places (8/16/13)

Hunter v. District of Columbia

Statement of Interest of the United States of America | PDF in opposition to the District of Columbia's Motion for Dismissal. The United States argues that the District is liable under title II of the ADA for the actions of its

contractors operating the District's shelter program, and that the shelters are covered by the Fair Housing Act. (7/26/13)

Argenyi v. Creighton University

Statement of Interest of the United States of America | PDF in opposition to Creighton's Partial Motion for Summary Judgment, regarding the applicable standard to obtain compensatory damages under Section 504 of the Rehabilitation Act of 1973, and Creighton's erroneous reliance on academic deference in relation to compensatory damages. (7/15/13)

Brooklyn Center for Independence of the Disabled, et al. v. Michael R. Bloomberg and the City of New York

Statement of Interest of the United States of America | PDF in support of the plaintiffs, regarding the applicability of the ADA and Section 504 of the Rehabilitation Act of 1973 to New York City's municipal emergency management and preparedness plans (5/22/13)

United States v. Northern Illinois Special Recreation Association

Memorandum Of Law In Support Of United States' Opposition To NISRA's Motion To Dismiss | PDF -- re: the refusal of a public entity that runs recreational programs for children and adults with disabilities to reasonably modify its policies – specifically, refusing to administer Diastat to children with epilepsy, which is necessary for them to fully and equally participate in the recreational programs. (1/3/13)

Department of Fair Employment & Housing v. Law School Admission Council, Inc. (LSAC) (N.D. Cal.)

Opinion Granting in Part and Denying in Part Appeal of Best Practices Report – The District Court upheld most of the expert recommendations contained in the Best Practices Report. **Implementation of the surviving**

best practices will begin immediately for requests for testing accommodations on the December 2015 administration of the LSAT and later administrations. (8/7/15)

Motion to Intervene: Department of Fair Employment & Housing v. Law School Admission Council, Inc. (LSAC) | PDF - re: intervention regarding denial of testing accommodations and flagging test scores obtained with certain testing accommodations in violation of the ADA (9/6/12)

Press Release: [Justice Department Seeks to Intervene in Lawsuit Against Law School Admission Council to Protect Rights of Individuals with Disabilities](#)

Statement of Interest of the United States of America in Support of Plaintiff's Opposition to Defendant's Motion to Dismiss | PDF -- explaining that the Department's regulation on examinations and courses is entitled to deference and that LSAC's policy of flagging test scores of individuals who receive disability-related testing accommodations violates the ADA. (6/27/12)

Madigan v. Illinois High School Association (N.D. Ill.)

Statement of Interest of the United States | PDF – explaining, among other things, that coverage under Title III of the ADA extends to entities that operate in places of public accommodation even if the owner of the facility is not otherwise covered by Title III, such as the operation of high school athletic association in public high schools for tournaments; and urging Court to deny Defendant's Motion to Dismiss on grounds that it is not (7/25/2012)

National Association of the Deaf, et al. v. Netflix

Statement of Interest in Opposition to Defendant Netflix's Motion for Judgment on the Pleadings | PDF -- concerning closed captioning of Netflix's "Watch Instantly" Internet streamed content under title III of the ADA. (5/15/12)

Statement of Interest of the United States | PDF -- opposing defendant's motion to dismiss and arguing that plaintiffs' lawsuit, which alleges that Netflix violated title III of the ADA by failing to provide closed captioning on the video programs offered through its streaming service, should not be dismissed because (1) the Federal Communication Commission does not have primary jurisdiction over such claims, and (2) plaintiffs have standing to sue under the ADA. (10/3/11)

Noel, *et al.* v. New York City Taxi and Limousine Commission

Statement of Interest supporting plaintiffs' motion for partial summary judgment | PDF regarding the applicability of title II of the ADA to defendants' operation and regulation of New York City taxicabs in failing to ensure that the city's iconic taxicab fleet is accessible to individuals with mobility disabilities who use wheelchairs. (10/17/11)

Deanna Jones v. National Conference of Bar Examiners – 5:11-cv-174 (D. Vt. 2011)

Statement of Interest of the United States in Support of Plaintiff's Motion for Preliminary Injunction | PDF -- re: obligation of testing entities to provide appropriate auxiliary aids and services for examinations subject to Section 309 of the ADA to best ensure that the examination results accurately reflect an individual with a disability's knowledge and skills rather than the individual's disability. (7/20/11) Word | PDF

Colorado Cross-Disability Coalition v. Abercrombie & Fitch

Statement of Interest of the United States | PDF – supporting plaintiffs' motion for summary judgment against Hollister stores nationwide that have entrances on raised porches. The statement of interest argues that the raised porches violate title III because they violate the provisions of both the 1991 Standards and the 2010 Standards regarding public entrances and accessible routes. It explains that the Department's guidance to the

2010 Standards is entitled to deference and that the raised porches function as both entrance and part of the store and therefore must be accessible and must be located on an accessible route. (6/26/12)

Statement of Interest of the United States | **PDF** – supporting plaintiff's allegation that two Hollister stores located in the Denver area are in violation of title III of the ADA because the main entrances to the stores are not accessible even though it would be feasible to make them accessible. (6/24/11)

C.C. v. Cypress School District (C.D. Cal.)

Statement of Interest of the United States in Support of Plaintiffs' Motion for Preliminary Injunction | **PDF** -- re: obligation of public schools to make reasonable modifications to policies, practices, and procedures to permit students to use service animals in school and provide assistance to children with disabilities using service animals. (6/10/11)

R.K., Next Friend R.K., Next Friend J.K. v. Board of Education of Scott County, KY, Patricia Putty, Individually and in her Official Capacity

United States Amicus Brief in Support of Appellant | **PDF** - argues that the district court failed to apply the correct legal standards in analyzing whether defendant complied with the Rehabilitation Act's FAPE and general non-discrimination requirements, and that under the Supremacy Clause a school district may not avoid its obligations under federal law even if compliance might violate state law. (6/7/11)

American Nurses Assoc. v. O'Donnell, California Superintendent of Schools

United States Amicus Brief in Support of Defendant | **PDF** argues that when a state law directly conflicts with the ADA, the state law must be interpreted in a way that complies with the ADA. (5/11/11)

United States v. City of Baltimore

United States' Motion for Partial Summary Judgment | PDF -- re: discriminatory zoning standard for residential substance abuse treatment facilities. (4/15/11)

Sacred Heart Rehabilitation Center, Inc. v. Richmond Township, et al.

United States' Memorandum as Amicus Curiae in Opposition to Defendant's Motion to Dismiss | PDF -- re: title II of the ADA, zoning (special land use permit), ripeness (exhaustion of state administrative remedies), and abstention by Federal District Courts. (1/11/10)

Ault v. Walt Disney World Co.

Objections of Amicus Curiae United States to Proposed Disney Class Action Settlement Agreement | PDF (3/12/09)

Arizona v. Harkins Amusement Enterprises, Inc.

Appellate Brief for the United States as Amicus Curiae supporting appellants and urging reversal (PDF) – re: closed captions and video description as auxiliary aids in movie theaters (2/6/09)

Lawrence Dilworth, Willie Cochran, Carolyn Reed, and Elbert Davis and The United States of America v. City of Detroit

Memorandum of Points and Authorities in Support of the United States' Opposition to Defendant's Motion to Disqualify Nancy-Ellen Zusman and the Federal Transit Authority | PDF -- re: Transportation; Disqualification of Counsel (6/8/05)

Supplemental Memorandum in Support of The United States' Motion to Intervene | **PDF** -- re: Transportation; Intervention; Mediation; Damages (4/6/05)

Memorandum of Points and Authorities in Support of the United States' Motion to Intervene of Right or, Alternatively, to Intervene by Permission | **PDF** -- re: Transportation; Intervention (3/17/05)

United States v. Cinemark USA, Inc.

Plaintiff United States' Memorandum in Support of Motion for Protective Order From Rule 30(b)(6) Deposition Notice | **PDF** -- re: Stadium-Style Theater; Discovery; Protective Order (4/27/04)

Plaintiff United States' Combined (A) Opposition to Defendant's Motion for Protection and Motion to Quash Notice of Entry Upon Land and (B) Plaintiff's Motion for Court Order Setting Conditions for the United States' Inspections of Certain Cinemark Theaters | **PDF** - re: Stadium-Style Theater; Discovery; Protective Order; Pattern or Practice (4/27/04)

Plaintiff United States' Opposition to Defendant's Motion for Protection, Motion to Quash Subpoenas Served on Third Party Architects | **PDF** -- re: Stadium-Style Theater; Discovery (4/27/04)

Plaintiff United States' Opposition to Defendant's Motion for Partial Summary Judgment for All Stadium-Style Movie Theaters Within the Fifth Circuit | **PDF** -- re: Stadium-Style Theater; Pattern or Practice; Discovery (3/26/04)

Plaintiff United States' Opposition to Defendant's Request for Costs and Fees | **PDF** -- re: Attorneys' fees; Stadium-Style Theater (3/26/04)

Reply Memorandum of Law in Further Support of Plaintiff United States' Cross Motion for Partial Summary Judgment | **PDF** -- re: Stadium Style Theater; Administrative Procedure Act; Line of Sight; Collateral Estoppel (3/12/01)

Plaintiff United States' Brief in Opposition to Defendant's Motion for Summary Judgment | **PDF** -- re: Stadium Style Theater; Line of Sight (2/14/00)

Meineker v. Hoyts Cinemas Corporation

Plaintiff-Intervenor United States' Response to Defendant's Objections to Magistrate Homer's February 25, 2004 Order | **PDF** -- re: Stadium-Style Theater; Discovery; Private Right of Action (4/2/04)

Reply Memorandum in Support of United States' Motion to Intervene | **PDF** -- re: Stadium-Style Theater; Intervention (12/10/03)

United States' Opposition to Defendant Hoyts's Motion to Join the Department of Justice as a Party-Plaintiff | **PDF** -- re: Stadium-Style Theater; Joinder (12/3/03)

Memorandum in Support of United States' Motion to Intervene | **PDF** -- re: Stadium-Style Theater; Intervention (11/12/03)

United States v. Mississippi Department of Public Safety

Plaintiff United States' Memorandum in Support of Motion in Limine | **PDF** -- re: Discovery; Motion in Limine (3/1/04)

United States' Memorandum in Opposition to the Defendant's Motion for Summary Judgment | PDF -- re: Diabetes; Misconduct; Reasonable Accommodation (12/8/03)

Memorandum in Rebuttal to Defendant's Response to United States' Motion to Alter or Amend Judgment | PDF -- re: Constitutionality/Sovereign Immunity; Constitutionality/Commerce Clause (10/18/01)

Memorandum of Authorities in Support of United States' Motion to Alter or Amend Judgment | PDF -- re: Constitutionality/Sovereign Immunity; Constitutionality/Commerce Clause (9/27/01)

United States' Memorandum in Opposition to the Defendant's Motion to Dismiss | PDF -- re: Constitutionality/Commerce Clause (6/5/01)

U.S. v. Century Management, LLC. | PDF-- re: Pattern or Practice; Reasonable Cause (2/2004)

Barker v. Emory University

United States' Sur-Reply Brief as Amicus Curiae in Opposition to Emory University's Motion to Dismiss | PDF -- re: Coverage/College Dormitories (1/23/03)

United States' Brief as Amicus Curiae in Opposition to Emory University's Motion to Dismiss | PDF -- re: Coverage/College Dormitories (12/18/02)

McAleese v. Pennsylvania Dept. of Corrections

The United States' Supplemental Opposition to Defendants' Second Motion for Summary Judgment | PDF -- re: Constitutionality/Sovereign Immunity (2003)

[The United States' Opposition to Defendants' Second Motion for Summary Judgment | PDF](#) -- re:

Constitutionality/Sovereign Immunity (1/15/03)

United States v. AMC Entertainment, Inc.

[Response of Plaintiff United States to AMC Defendants' "Objections" to Declaration of William Hecker in Support of Plaintiff's Motion for Summary Judgement | PDF](#) -- re: Discovery/Expert Witness; Stadium Style

Theater; Line of Sight (1/14/03)

[Reply Memorandum of Plaintiff United States in Support of Motion for Partial Summary Judgement on Defendants' Failure to Comply with the Standards for Accessible Elements Not Related to Line of](#)

[Sight | PDF](#) -- re: Stadium Style Theater; New Construction/Theater; Visual Alarms; Protruding Objects; Signage; Cross Slope; Toilet Rooms; Ramps; Wheelchair Seating; Aisle Seats; Maneuvering Spaces; Assistive Listening Devices (1/14/03)

[Plaintiff United States' Opposition to Defendants' Motion to Certify for Interlocutory Appeal November 20, 2002 Order | PDF](#) -- re: Stadium Style Theater; Line of Sight; Interlocutory Appeal (1/7/03)

[Reply Memorandum of Plaintiff United States in Support of Motion for Partial Summary Judgment RE: Line of Sight Issues | PDF](#) -- re: Stadium Style Theater; Line of Sight; Integral Seating; New Construction/Theater

(11/18/02)

[Memorandum in Support of Plaintiff United States' Motion for Partial Summary Judgment RE: Line of Sight Issues | PDF](#) -- re: Stadium Style Theater; Line of Sight; Integral Seating; New Construction/Theater

(11/18/02)

Memorandum of Plaintiff United States in Opposition to AMC's Motion for [Partial] Summary Judgment | **PDF** -- re: Stadium Style Theater; Line of Sight; Integral Seating; New Construction/Theater (11/18/02)

Memorandum in Support of United States' Motion to Strike Declaration of Attorney Gregory F. Hurley | **PDF** -- re: Stadium Style Theater; Declarations/Summary Judgment (11/18/02)

Plaintiff United States' Memorandum in Support of Motion for Partial Summary Judgment on Defendants' Affirmative Defenses | **PDF** -- re: Stadium Style Theater; Collateral Estoppel, Equitable Estoppel; Laches; Mitigation of Damages; Statute of Limitations; Law of the Case Doctrine; Waiver; Line of Sight (9/27/02)

Plaintiff United States' Supplemental Memorandum in Support of its Motion for Protective Order from Defendant's Notices of Deposition of Five Department of Justice Employees | **PDF** -- re: Stadium Style Theater; Discovery (4/15/02)

Memorandum of Points & Authorities in Support of Plaintiff United States' Motion for Protective Order From Defendant AMC Entertainment, Inc.'s Rule 30(b)(6) Deposition Notice, and Motion for Sanctions | **PDF** - re: Stadium-Style Theater; Protective Order (3/1/02)

Plaintiff United States' Memorandum in Support of its Ex Parte Application for a Temporary Restraining Order to Prevent Further Spoliation of the Evidence by Defendants | **PDF** -- re: Discovery (10/4/00)

Plaintiff United States' Supplemental Response to Revised Joint Statement Regarding Comments on Tentative Ruling | **PDF** -- re: Stadium Style Theater; Discovery (5/23/00)

Plaintiff United States' Memorandum of Points and Authorities in Opposition to Defendants' Ex Parte Application for an Order Enlarging the Time in Which Defendants May Refile an APA Counterclaim | **PDF** -- re: Stadium Style Theater; Discovery (4/28/00)

Plaintiff United States' Reply Memorandum in Support of its Motion to Dismiss Defendant STK's Counterclaim | **PDF** -- re: Stadium Style Theater; Administrative Procedure Act; Discovery (4/28/00)

Plaintiff United States' Memorandum in Support of its Motion to Dismiss Defendant STK's Counterclaim | **PDF** -- re: Stadium Style Theater; Administrative Procedure Act (4/17/00)

Plaintiff United States' Memorandum of Points and Authorities in Opposition to Defendant's Motion to Reconsider Magistrate Judge Hillman's February 25, 2000 Order | **PDF**-- re: Stadium Style Theater; Line of Sight; Discovery (3/27/00)

Karr v. Wal-Mart Stores, Inc. | **PDF** -- re: Individual with a Disability; Tourette Syndrome (12/20/02)

Anderson v. Rochester-Genesee Regional Transportation Authority | **PDF** -- re: Transportation; Paratransit (10/25/02)

United States v. Hoyts Cinemas Corporation and National Amusements, Inc.

Consolidated Opposition of United States to Defendants' Motions for Summary Judgement | **PDF** -- re: Stadium Style Theater; Line of Sight; Integral Seating (7/15/02)

Opposition of United States to Defendant's Motions to Dismiss Complaint | **PDF** -- re: Stadium Style Theater; Line of Sight; Integral Seating (4/30/01)

American Disability Association, Inc. v. BFS Retail & Commercial Operations, LLC | PDF -- re: Class Action/Objections (05/31/02)

It's My Party, Inc. v. The United States of America

United States' Memorandum in Reply to Plaintiff's Opposition to the United States' Motion to Dismiss Complaint for Lack of Subject Matter Jurisdiction and Motion to Strike Portions of Affidavit of Seth Hurwitz | PDF -- re: Administrative Procedure Act; Ripeness (5/13/02)

United States' Memorandum in Support of Motion to Dismiss Complaint for Lack of Subject Matter Jurisdiction | PDF -- re: Administrative Procedure Act; Declaratory Judgment; Ripeness (5/13/02)

United States' Motion to Dismiss Complaint for Lack of Subject Matter Jurisdiction | PDF -- re: Administrative Procedure Act; Declaratory Judgment; Ripeness (4/5/02)

Access Now, Inc. v. Ambulatory Surgery Center Group, Ltd. | PDF -- re: Class Action/Objections (3/1/02)

The Ability Center of Greater Toledo v. The City of Sandusky | PDF -- re: Private Right of Action (10/11/01)

Access Now, Inc. v. Cunard Line Ltd. and Carnival Corp. | PDF -- re: Class Action/Objections (8/17/01)

United States v. Norwegian Cruise Lines, Inc. and Norwegian Cruise Line Ltd.

Plaintiff United States' Memorandum Responding to the Court's Request to Brief the Applicability of Prior Authority | PDF -- re: Coverage/Cruise Ships (8/13/01)

Plaintiff United States' Memorandum of Law in Support of its Motion for a Protective Order Quashing Defendants' Subpoena | **PDF** -- re: Protective Order; Discovery (07/27/01)

Memorandum of Law in Support of Plaintiff United States' Motion in Limine to Exclude Evidence | **PDF** -- re: Direct Threat (07/27/01)

Access Living of Metropolitan Chicago et al. v. Chicago Transit Authority | **PDF** -- re: Damages; Standing; Transportation (4/17/01)

Crocker v. Lewiston Police Department

United States' Memorandum as Amicus Curiae in Opposition of Defendants' Motion for Summary Judgment | **PDF** -- re: Coverage/Arrests (2/28/01)

United States' Objections to Magistrate Judge's Memorandum Decision on Motions to Strike and Recommended Decision on Motions of Defendants Gagne and Lewiston Police Department for Summary Judgment and Motion of Plaintiff for Partial Summary Judgment | **PDF** -- re: Coverage/Arrests (2/27/01)

Spector v. Norwegian Cruise Line Ltd.

United States' Sur-Reply as Amicus Curiae to Defendant's Reply in Support of its Motion to Dismiss | **PDF** -- re: Coverage/Cruise Ships; Barrier Removal; Extraterritoriality (1/29/01)

United States' Memorandum of Law as Amicus Curiae in Support of Plaintiff's Opposition to Defendant Norwegian Cruise Line's Motion to Dismiss | **PDF** -- re: Coverage/Cruise Ships; Barrier Removal; Extraterritoriality (12/4/00)

Liberty Resources, Inc and Consumer Connection v. Southeastern Pennsylvania Transportation

Authority | **PDF** (12/15/00) (NOTE: THIS BRIEF WAS FILED BY DOJ BUT WAS NOT ACCEPTED BY THE COURT BECAUSE IT WAS NOT TIMELY)

House v.City of Jackson | **PDF** -- re: Direct Threat; Blanket Exclusion (12/4/00)

Constance v. State University of New York Health Science Center

United States' Response as *Amicus Curiae* to Defendant's Motion for Summary Judgment | **PDF** -- re: Effective Communication; Standing; Damages (12/1/00)

United States' Reply in Support of Its *Amicus Curiae* Brief | **PDF** -- re: Constitutionality/Sovereign Immunity (5/19/99)

United States' Memorandum of Law as Intervenor and *Amicus Curiae* in Response to Defendant's Motion for Judgement on the Pleadings | **PDF** -- re: Constitutionality/Sovereign Immunity (4/27/99)

Walker v. Carnival Cruise Lines | **PDF** -- re: Coverage/Cruise Ships; Barrier Removal; Extraterritoriality (10/21/00)

United States v. HealthTexas Medical Group of San Antonio; Primary Carenet of Texas, L.L.C.; Humana Gold Plus; Pacificare of Texas and Secure Horizons | **PDF** -- re: Solely on the basis of disability; Healthcare/HMO (10/13/00)

Barrier Busters v. City of Erie, Pennsylvania | **PDF** -- re: Curb Cuts; Statute of Limitations (6/26/00)

United States v. United States Golf Association, Inc. | **PDF** -- re: Coverage/Golf Course (6/12/00)

The Disability Rights Council of Greater Washington, et al. v. Ames Department Stores, Inc. | **PDF** -- re: Exhaustion (6/5/00)

Fred DuVall v. County of Van Buren, Arkansas, et al. | **PDF** -- re: Private Right of Action; Administrative Procedure Act (5/10/00)

Kennedy v. Vincent Fitzgerald, Guy and Nancy Easter, Baskin-Robbins USA, Co., and City of Syracuse, New York | **PDF** -- re: Coverage/Zoning; Reasonable Modifications; Damages; Constitutionality/Taking (4/6/00)

M.C. v. Fort Lee Board of Education | **PDF** -- re: Constitutionality/Sovereign Immunity (2/10/00)

Higgins v. Warrior Insurance Group | **PDF** -- re: Insurance; Intellectual Disability (1/19/00)

Stephens v. University of Tennessee | **PDF** -- re: Constitutionality/Sovereign Immunity (1/5/00)

Nored v. Weakley County Emergency Communications District

United States' Reply Memorandum | **PDF** -- re: Intervention (12/6/99)

Memorandum of Points and Authorities in Support of the United States' Motion to Intervene as of Right or, Alternatively, to Intervene by Permission | **PDF** -- re: Intervention (11/4/99)

Campos v. San Francisco State University | **PDF** -- re: Constitutionality/Sovereign Immunity (9/10/99)

United States v. The New York State Department of Motor Vehicles; The New York State Department of Education; and the Three Village Central School District

Memorandum of Law in Reply to Defendants' Opposition to Plaintiff's Motion for Summary Judgment and in Opposition to Defendants' Cross-Motions for Summary Judgment | **PDF** -- re: Qualified Individual with a Disability; Employer; Backpay (7/29/99)

Memorandum of Law in Support of the United States' Motion for Summary Judgment | **PDF** -- re: Qualified Individual with a Disability; Employer; Backpay (3/25/99)

Pathways Psychosocial Support Center, Inc. v. Town of Leonardtown | **PDF** -- re: Standing (6/2/99)

Alvarez v. Fountainhead, Inc. | **PDF** - re: Childcare; Asthma; Reasonable Modification; Irreparable harm; Association (4/22/99)

Deck v. City of Toledo | **PDF** -- re: Curb Cuts; Standing (4/22/99)

Lonberg v. Sanborn Theaters, Inc. | **PDF** -- re: New Construction; Line of Sight; Stadium Style Theater (4/20/99)

Cinemark USA v. United States Department of Justice | **PDF** -- re: Administrative Procedure Act; Stadium style Theater (4/2/99)

Ramon Badillo Santiago, M.D. PRO SE v. Hon. Jose Andreu Garcia, et al. | **PDF** -- re: Constitutionality/Sovereign Immunity; Judicial Immunity; Auxiliary Aids (3/10/99)

James v. Peter Pan Transit Management, Inc. | **PDF** -- re: Coverage/Contractor; Damages; Transportation (3/1/99)

Project Life, Inc. v. Parris Glendening | **PDF** -- re: Coverage/Drug Rehabilitation (3/1/99)

Long v. Coast Resorts, Inc. | **PDF** -- re: New Construction; Hotels (3/1/99)

Colorado Cross-Disability Coalition v. Taco Bell Corporation | **PDF** -- re: Exhaustion; New Construction/Customer Service Queues; Barrier Removal (1/27/99)

Williams v. Wasserman | **PDF** -- re: Constitutionality/Immunity; Constitutionality/Commerce Clause (12/9/98)

Kitson v. Peoples Heritage Savings Bank | **PDF** -- re: Exhaustion (11/12/98)

Rogers v. Department of Health and Environmental Control, et al. | **PDF** -- re: Coverage/Employment (9/10/98)

Harnois v. Christy's Market | **PDF** -- re: Exhaustion (9/4/98)

Beauchamp v. Los Angeles County Metropolitan Transit Authority | **PDF** -- re: Private Right of Action; Exhaustion (8/10/98)

Brown v. Chiles | **PDF** -- re: Constitutionality/Sovereign Immunity; Unnecessary Segregation (7/17/98)

Padilla v. Ryan | **PDF** -- re: Auxiliary Aids; Reasonable Modification; Prisons (6/26/98)

Gilbert v. Eckerd Drugs | **PDF** -- re: Exhaustion (6/1/98)

Butler v. The National Collegiate Athletic Association | **PDF** -- re: Learning Disability; Coverage/NCAA; Public Accommodation/Operates; Public Accommodation/Leases (3/19/98)

Tatum v. The National Collegiate Athletic Association | **PDF** -- re: Coverage/NCAA; Public Accommodation/Operates (1/9/98)

Miller v. District of Columbia | **PDF** -- re: Auxiliary Aids; 911 (12/4/97)

United States v. Days Inn of America, Inc.

Plaintiff United States' Reply Memorandum in Support of Its Motion for Summary Judgment | PDF -- re: Public Accommodation/Franchiser; New Construction/Hotels (12/2/97)

Plaintiff United States' Memorandum in Opposition to Defendants Days Inns of America, Inc. and HFS Incorporated's Motion for Summary Judgment | PDF -- re: Public Accommodation/Franchiser; New Construction/Hotels (11/14/97)

United States' Reply Memorandum in Support of Its Motion for Summary Judgment | PDF -- re: Public Accommodation/Franchiser; New Construction/Hotels (11/13/97)

Plaintiff United States' Memorandum in Support of Its Motion for Summary Judgment | PDF -- re: Public Accommodation/Franchiser; New Construction/Hotels (10/27/97)

United States' Reply Memorandum in Support of Its Motion for Summary Judgment | PDF -- re: Public Accommodation/Franchiser; New Construction/Hotels (10/08/97)

United States' Reply Memorandum in Support of Its Motion for Summary Judgment | PDF -- re: Public Accommodation/Franchiser; New Construction/Hotels (10/06/97)

United States' Memorandum in Opposition to Defendants Days Inns of America, Inc. and HFS Incorporated's Motion for Summary Judgment (Oral Argument Requested) | PDF -- re: Public Accommodation/Franchiser; New Construction/Hotels (9/20/97)

United States' Memorandum in Support of Its Motion for Summary Judgement | PDF -- re: Public Accommodation/Franchiser; New Construction/Hotels (8/28/97)

Plaintiff United States' Memorandum in Opposition to Defendants Motion for Summary Judgement | **PDF** -- re: Public Accommodation/Franchiser; New Construction/Hotels (8/27/97)

United States' Memorandum in Support of its Motion for Summary Judgement | **PDF** -- re: Public Accommodation/Franchiser; New Construction/Hotels (8/17/97)

Anderson v. Pennsylvania Department of Public Works | **PDF** -- re: Constitutionality/Sovereign Immunity (11/06/97)

Bowers v. The National Collegiate Athletic Association | **PDF** -- re: Learning Disability; Coverage/NCAA; Public Accommodation/Operates; Public Accommodation/Leases (11/4/97)

Martin v. South Carolina Department of Transportation | **PDF** -- re: Coverage/Employment; Exhaustion (7/01/97)

Autio v. State of Minnesota | **PDF** -- re: Constitutionality/Sovereign Immunity (3/5/97)

United States v. Ellerbe Becket, Inc. | **PDF** -- re: Architects: Stadium/Arena (1/13/97)

Wai v. Allstate Insurance Company | **PDF** -- re: Insurance (1/1/97)

Lara v. Cinemark USA, Inc. | **PDF** -- re: Stadium Style Theater; Line of Sight (1997)

Colorado Cross-Disability Coalition v. Nine West Group, Inc. | **PDF** -- re: Exhaustion (12/20/96)

Cason v. Seckinger | **PDF** -- re: Coverage/Prisons (9/30/96)

Westcott v. Gardner | **PDF** -- re: Coverage/Prisons (9/30/96)

Davoll, et al. v. The City and County of Denver, et al. | **PDF** -- re: Coverage: Reasonable Accommodation/Reassignment (8/15/96)

Paralyzed Veterans of America v. Ellerbe Becket Architects | **PDF** -- re: Line of Sight; Stadium/Arenas (7/10/96)

Armstrong v. Wilson | **PDF** -- re: Coverage/Prisons; Constitutionality/Sovereign Immunity (6/21/96)

Lancaster v. City of Mobile, Alabama | **PDF** -- re: Constitutionality/Sovereign Immunity (5/16/96)

Gorman v. Bishop

Response of the United States as *Amicus Curiae* to Defendants' Supplemental Motion for Summary Judgment | **PDF** -- re: Coverage/Arrests; Reasonable Modification (4/25/96)

Brief of the United States as *Amicus Curiae* in Response to Defendants' Separate Motions for Summary Judgment | **PDF** -- re: Qualified/Immunity (3/8/96)

Reply Brief of the United States as *Amicus Curiae* | **PDF** - re: Coverage/Arrests (12/27/95)

United States' Suggestions in Opposition to Defendants' Partial Motion to Dismiss | **PDF** - re: Coverage/Arrests; Constitutionality/Vagueness (7/14/95)

Memorandum of the United States as *Amicus Curiae* | **PDF** -- re: Coverage/Arrests

United States v. The City and County of Denver | **PDF** -- re: Attorney General Authority (4/19/96)

Days Inn of America, Inc. v. Reno | **PDF** -- re: Declaratory Judgment; Standing (4/8/96)

Ferguson v. City of Phoenix

United States' Supplemental Brief as *Amicus Curiae* in Opposition to Defendant's Motion for Summary Judgment | **PDF** -- re: 9-1-1 (3/1/96)

United States' Brief as *Amicus Curiae* in Opposition to Defendant's Motion for Summary Judgment | **PDF** -- re: 9-1-1; Damages (2/22/96)

Davoll, et al., v. Wellington Webb, et al. | **PDF** -- re: Coverage; Reasonable Accommodation/Reassignment; Qualified Individual with a Disability (2/29/96)

United States v. City of Pontiac

Plaintiff United States' Reply Brief to Defendant's Opposition to Plaintiff's Motion for Summary Judgment | **PDF** -- re: Qualified Individual with a Disability; Employer Direct Threat; Monocular Vision (2/9/96)

Plaintiff United States' Response Brief in Opposition to Defendant's Motion for Summary Judgment | **PDF** - re: Qualified Individual with a Disability; Employer Direct Threat; Monocular Vision (1/1/94)

Plaintiff United States' Brief in Support of its Motion for Summary Judgment | **PDF** -- re: Qualified Individual with a Disability; Employer Direct Threat; Monocular Vision (1/1/94)

Lakes Region Consumer Advocacy Board v. City of Laconia, New Hampshire

Supplemental Memorandum of the United States as *Amicus Curiae* | **PDF** -- re: Coverage/Zoning; Reasonable Modification (1995)

Memorandum of the United States as Amicus Curiae | **PDF** -- re: Coverage/Zoning; Reasonable Modification (1995)

Orr v. Kindercare Learning Centers, Inc.

Reply Brief of the United States as Amicus Curiae in Support of Plaintiffs' Motion for Preliminary Injunction | **PDF** -- re: Childcare; Reasonable Modification; Association (5/19/95)

United States' Brief as Amicus Curiae in Support of Plaintiffs' Motion for Preliminary Injunction and Request for Oral Argument | **PDF** -- re: Childcare; Reasonable Modification; Association (4/24/95)

United States and Taylor Home of Charlotte, Inc. v. City of Charlotte, North Carolina | **PDF** -- re: Association; Coverage/Zoning (3/13/95)

Kovacs v. Kawakami | **PDF** -- re: Standing; Auxiliary Aids; Reasonable Modification (2/24/95)

Clark v. Virginia Board of Bar Examiners

Memorandum of Law of the United States as Amicus Curiae | **PDF** -- re: Unnecessary Inquiries; Licensing/Attorneys (11/21/94)

Memorandum of the United States as Amicus Curiae in Opposition to Defendants' Motion for Summary Judgement | **PDF** -- re: Unnecessary Inquiries; Licensing/Attorneys (10/31/94)

Memorandum of the United States as Amicus Curiae in Support of Plaintiff's Notice and Motion to Alter Judgment | **PDF** -- re: Standing; Individual with a Disability Unnecessary Inquiries; Licensing/Attorneys (8/9/94)

Fiedler v. American Multi-Cinema, Inc. | **PDF** -- re: Public Accommodation/Operates; Barrier Removal/Movie Theaters; Direct Threat (9/30/94)

Ellen S. v. Florida Board of Bar Examiners | **PDF** -- re: Unnecessary Inquiries; Licensing/Attorneys (6/29/94)

Gorman v. Guitars & Cadillacs, L.P. | **PDF** -- re: Coverage/Arrests; Constitutionality/Vagueness; Reasonable Modification (6/21/94)

Posner v. Central Synagogue | **PDF** -- re: Constitutionality/Religious Exemption (12/30/93)

United States v. Becker, CPA Review, Ltd.

Reply to Defendant's Opposition to United States' Motion for Partial Summary Judgment | **PDF** - re: Auxiliary Aids; Examinations and Courses (10/11/93)

Corrected memorandum of Points and Authorities In Support of United States' Motion for Partial Summary Judgment | **PDF** -- re: Auxiliary Aids; Examinations and Courses (10/11/93)

Cohen v. The Trustees of Boston University | **PDF** -- re: Tourette Syndrome; Academic Freedom (10/7/93)

Medical Society of New Jersey v. Jacobs | **PDF** -- re: Unnecessary Inquiries (9/29/93)

Pinnock v. International House of Pancakes Franchisee | **PDF** -- re: Constitutionality/Commerce Clause (9/7/93)

Galloway v. Superior Court of the District of Columbia

Memorandum of the United States, as *Amicus Curiae*, in Opposition to Defendants' Motion for Summary Judgement on Plaintiff's Claim for Compensatory Damages | **PDF** -- re: Vision Impairment; Jury; Damages (5/21/93)

Memorandum of the United States as *Amicus Curiae* | **PDF** -- re: Vision Impairment; Jury; Damages (4/30/93)

Rosenthal v. New York State Board of Law Examiners | **PDF** -- re: Unnecessary Inquiries (4/13/92)

COMPLAINTS

Olmstead -- Olmstead Litigation

Dr. Chibuike Anucha, MD, PC – Alleged discrimination against an individual with HIV by OBGYN doctor who refused to provide routine medical services. (1/14/21)

Dr. Umaima Jamaluddin, MD – Alleged discrimination against an individual with HIV by OBGYN doctor who refused to provide routine medical services. (1/14/21)

National Railroad Passenger Corporation ("Amtrak") – alleges that Amtrak has violated and continues to violate the ADA by failing to make existing stations in its intercity rail transportation system readily accessible to and usable by individuals with disabilities, including individuals who use wheelchairs (12/2/20)

United States v. Spencer East Brookfield Regional School District: Alleged discrimination against a paraprofessional with knee and shoulder impairments on the basis of her disability. The complaint alleges that the

School District terminated the 16-year employee and denied her reasonable accommodation request that, due to her physical limitations, she be excused from a new policy requiring paraprofessionals to be trained to physically restrain school children and be available to perform restraints. (7/30/20)

United States v. Mark Bissoon, Caroline County Commissioner of the Revenue, in his official capacity: Lawsuit alleging that the Caroline County Commissioner of the Revenue in Bowling Green, Virginia, failed to provide reasonable accommodations to an employee on the basis of her disability, a respiratory impairment, then fired her based on her disability, in violation of Title I. (2/27/20)

Lanier Technical College, Georgia – re: discriminatory reduction in hours and termination of part-time employee based on disability due to multiple sclerosis (11/4/19)

York County, South Carolina -- re: (1) failure to provide a reasonable accommodation during the application process to a job applicant with dwarfism, and (2) use of employment qualification standards or other selection criteria (driver's license) to screen out an individual with a disability or a class of individuals with disabilities. (6/7/19)

City of Minneapolis, Minnesota -- re: refusal to hire a veteran based on his disability (PTSD) as well as a pattern or practice of discrimination requiring job applicants for police officer positions to provide genetic information during the pre-employment examination process (8/14/18)

City and County of Denver -- re: failure to provide reasonable accommodations for a Deputy Sheriff with insulin-dependent diabetes (5/15/18)

Udolf 631 – Resolution of an allegation that the owner of a professional office building in West Hartford, Connecticut, currently being used as a medical office building, failed to design and construct the building to be readily accessible to and usable by individuals with disabilities, including the facility's parking, entrances, accessible routes, signage, and toilet rooms. (5/14/2018)

Metropolitan Transit Authority and New York City Transit Authority -- re: lawsuit alleging that MTA failed to make alterations readily accessible to and usable by individuals with disabilities to the maximum extent feasible, by failing to install an elevator (3/13/18)

City of New Albany, IN -- re: disability discrimination based on the City of New Albany Police Department and Merit Commission's release of an employee's confidential medical information, including details about his disability, to the public and press (9/29/17)

United States of America v. City of Philadelphia, PA – re: employer failed to consider reassignment for a sanitation worker who had a heart attack and subsequently was placed on a 20-pound lifting restriction, and instead terminated the employee (2/3/17)

Nobel Learning Communities d/b/a Chesterbrook Academy -- re: failure to make reasonable modifications to policies, practices, or procedures to ensure that children with disabilities, including Down syndrome, have full and equal opportunity to participate in and benefit from a day care center's programs (1/18/17)

City of New York -- re: disability discrimination based on the NYPD's failure to hire a qualified candidate, to whom it had previously made a conditional offer of employment, because of his HIV-positive status (1/17/17)

Washington Metropolitan Area Transit Authority -- re: disability discrimination based on WMATA's failure to hire a qualified candidate, to whom it had previously made a provisional offer of employment, because of his disability (epilepsy) (1/13/17)

Florida Department of Corrections -- re: denial of equal program benefits and effective communication to inmates with disabilities (1/9/17)

United States of America v. City of Florence, Kentucky -- pregnancy and disability lawsuit challenging a discriminatory light duty and disability-related “no restrictions” policy in the workplace, and challenging the failure to provide a reasonable accommodation to a woman with a pregnancy-related disability (10/26/16)

30 Hop Restaurant -- re: compliance with new construction requirements, including accessible routes between floors, at a multi-story restaurant and bar (9/19/16)

Humboldt County, CA -- re: failure to comply with Title II of the ADA even after entering into a Project Civic Access agreement (9/7/16)

United States v. Harris County, TX -- re: provision of physically accessible polling places for individuals with mobility and vision disabilities (8/4/16)

[Amended Complaint](#) -- (9/25/17)

John Longacre, et al -- re: removal of architectural barriers in a restaurant (4/25/16)

Pain Management Care, P.C. -- re: denial of medical treatment by pain management doctor because the patient has HIV (4/7/16)

Richmond City Sheriff's Office, Richmond, VA -- re: termination resulting from failure to reassign qualified employee to a vacant position as a reasonable accommodation for her cardiac disability (3/2/16)

Greyhound Lines, Inc. -- re: agreement with nation's largest provider of intercity bus transportation to remedy nationwide pattern or practice of ADA violations (2/8/16)

Two Men and a Truck -- re: moving company's refusal to complete move of customer with Hepatitis-C (1/28/16)

Bolivar County, Mississippi -- re: termination of correctional officer after he disclosed in a post-hire physical examination that he was previously diabetic (11/17/15)

Augusta County, Virginia -- re: provision of physically accessible polling places for individuals with mobility and vision disabilities (11/4/15)

Pikes Peak Wrestling League -- re: wrestling league's failure to modify its policies, practices or procedures to allow a child who has dwarfism to "play down" one age division at a state wrestling championship so that he could compete with wrestlers closer to his weight and size (10/29/15)

County of Riverside, California -- re: a job applicant with epilepsy denied a position by the County (10/8/15)

Gates-Chili Central School District | PDF -- re: public school district's failure to make reasonable modifications to policies, practices, and procedures to permit a student to use her service animal in school with assistance from school staff, in violation of title II of the ADA (9/29/15)

University of Michigan -- re: failure to reassign two qualified employees as a reasonable accommodation and engaging in a pattern or practice of discrimination by requiring employees with disabilities who need reassignment as a reasonable accommodation to compete for a vacant position. (7/22/15)

Aleeha Dudley v. Miami University, et al. | PDF -- re: a motion to intervene and proposed complaint alleging that Miami University has violated Title II of the Americans with Disabilities Act (ADA) by requiring current and former students with disabilities to use inaccessible websites and learning management system software, and by providing these students with inaccessible course materials.

Compass Career Management L.L.C. -- re: career college's failure to enroll applicant with HIV in licensed practical nursing program (4/27/15)

City of Ocean Springs, Mississippi – lawsuit alleging the City of Ocean Springs, MS discriminated against Psycamore, LLC, an outpatient mental health clinic, on the basis of disability, when the City denied Psycamore a certificate of occupancy and a use permit to operate in a zone where it should have been allowed to operate by right under the local zoning ordinance (11/25/14)

Renaissance Mobile Battle House Hotel and Spa -- re: architectural barriers at an extensively renovated historic hotel in Mobile, AL, including at its entrance areas, accessible routes, spas, swimming pool, and other common use areas as well as its guest rooms (10/14/14)

Milwaukee Montessori School (Wisconsin) – re: the failure to reasonably modify policies for and impermissible disenrollment of a young child whose disability caused him to stumble and fall more frequently than his peers. (9/29/14)

City of North Las Vegas -- re: constructive discharge of qualified employee after employer's unjustified revocation of the employee's longstanding reasonable accommodation for his monocular vision, which exempted him from obtaining a Commercial Driver's License. (9/25/14)

City of Baltimore, Maryland -- re: pattern or practice of discrimination requiring job applicants to submit to a medical examination and answer disability-related inquiries before making conditional offers of employment, and refusal to hire a complainant because of her disability (8/20/14)

City School District of New Rochelle, New York -- re: public entities' obligation to provide students with disabilities the opportunity to meaningfully participate in evacuations – whether actual or drills – under Title II of the ADA (7/23/14)

Days Inn and Conference Center (Tulsa, OK) -- re: reasonable modification of policies, practices and procedures to permit full and equal access to hotel facilities by disabled guests who use service animals and not subjecting guests with service animals to the hotel's "pet policy" (5/23/14)

Nederlander Organization -- re: comprehensive barrier removal in nine theaters in New York City (1/28/14)

National Federation of the Blind v. HRB Digital LLC and HRB Tax Group, Inc. (H&R Block) -- re: intervention regarding discrimination against individuals with disabilities in the full and equal enjoyment of the goods and services of HRB Digital LLC and HRB Tax Group, Inc. provided through www.hrblock.com (12/11/13)

Carmine's Broadway Feast -- re: consent decree requiring removal of architectural barriers in multiple New York City locations of a restaurant chain (10/30/13)

County of Erie, New York -- re: failure to promote a Park Maintenance Worker with a vision impairment on the basis of disability and failure to offer a reasonable accommodation (7/10/13)

Fire Department of the City of New York -- re: failing to provide reasonable accommodations and forced retirement of an employee having pulmonary injuries related to FDNY operations at the World Trade Center on or after September 11, 2001 (5/18/13)

The City of New York - re: discriminatory practices of requiring an applicant to submit to a medical examination prior to a conditional offer of employment and refusing to provide reasonable accommodations during the application process (3/1/13)

United States of America v. Corral of Westland, LLC d/b/a Golden Corral Restaurant, Kirit Patel and Shakuntla Patel - re: denying a family access to a restaurant because the family's children have a genetic skin disorder that is not contagious (2/27/13)

Department of Fair Employment & Housing v. Law School Admission Council, Inc. (LSAC) (N.D. Cal.) | [PDF](#) -- re: denial of testing accommodations and flagging test scores obtained with certain testing accommodations in violation of the ADA (10/19/12)

Press Release: [Justice Department Intervenes in Lawsuit Against Law School Admission Council on Behalf of Test Takers with Disabilities Nationwide](#)

[Baltimore County, Maryland](#) -- re: discriminatory practices of, among other things, requiring employees to submit to medical examinations and disability-related inquiries without a proper reason, and by excluding applicants from emergency medical technician (EMT) positions because of their diabetes (8/6/12)

[Starline Tours of Hollywood, Inc.](#) -- re: accessible service and operations of a tour bus company to ensure that persons with disabilities have available to them accessible transportation and services from trained employees (7/26/12)

[The United States District Court For The District Of Nebraska \(QuikTrip Corporation\)](#) - re: ensuring accessibility of hundreds of gas stations, convenience stores, truck stops, and travel centers; fueling and other types of assistance; independent licensed architect certification; website accessibility; compensatory damages fund for aggrieved individuals (7/15/10)

[United States of America v. Patric LeHouillier and LeHouillier & Associates, P.C.](#) - re: denying access to his law offices because an individual with a disability was accompanied by a service animal (11/4/09)

[Easter Seals-Michigan and the United States v. City of Royal Oak](#) -- re: denial of zoning permit for a daytime clubhouse for adults with mental illness based on stereotypes about mental illness (12/12/05)

CONSENT DECREES

Olmstead -- Olmstead Litigation

HIV/AIDS -- HIV/AIDS Litigation

Barrier-Free Health Care Initiative -- Access to Medical Care Litigation

City of New York -- re: disability discrimination based on the NYPD's failure to hire a qualified candidate, to whom it had previously made a conditional offer of employment, because of his HIV-positive status (4/10/17)

Washington Metropolitan Area Transit Authority -- re: disability discrimination based on WMATA's failure to hire a qualified candidate, to whom it had previously made a provisional offer of employment, because of his disability (epilepsy) (3/1/17)

United States of America v. City of Philadelphia, PA -- re: employer failed to consider reassignment for a sanitation worker who had a heart attack and subsequently was placed on a 20-pound lifting restriction, and instead terminated the employee (2/17/17)

United States v. City of Florence, Kentucky -- pregnancy and disability lawsuit challenging a discriminatory light duty and disability-related "no restrictions" policy in the workplace, and challenging the failure to provide a reasonable accommodation to a woman with a pregnancy-related disability (10/26/16)

Aleeha Dudley and United States v. Miami University, et al. -- Under the proposed consent decree, Miami will make significant improvements to ensure that technologies across all its campuses are accessible to individuals with disabilities and will pay \$25,000 to compensate individuals with disabilities. The decree also requires reforms to Miami University's technology procurement practices. (10/17/16)

United States v. 30 Hop Restaurant -- re: compliance with new construction requirements, including accessible routes between floors, at a multi-story restaurant and bar (9/19/16)

United States v. Humboldt County, CA -- re: failure to comply with Title II of the ADA even after entering into a Project Civic Access agreement (9/7/16)

United States v. Pain Management Care, P.C. -- re: denial of medical treatment by pain management doctor because the patient has HIV (4/7/16)

United States v. Greyhound Lines, Inc. -- re: agreement with nation's largest provider of intercity bus transportation to remedy nationwide pattern or practice of ADA violations. Under the consent decree, Greyhound is required to pay compensation to certain victims of disability discrimination; hire an ADA Compliance Manager; provide annual in-person ADA training to employees and contractors who interact with the public; and provide technical training to all employees and contractors on the proper operation of the accessibility features of Greyhound's fleet (2/8/16)

United States v. Two Men and a Truck -- re: moving company's refusal to complete move of customer with Hepatitis-C (1/28/16)

United States v. Bolivar County, Mississippi -- re: termination of correctional officer after he disclosed in a post-hire physical examination that he was previously diabetic (11/17/15)

United States v. Augusta County, Virginia -- re: provision of physically accessible polling places for individuals with mobility and vision disabilities (11/4/15)

United States v. Pikes Peak Wrestling League -- re: wrestling league's failure to modify its policies, practices or procedures to allow a child who has dwarfism to "play down" one age division at a state wrestling championship so that he could compete with wrestlers closer to his weight and size (10/29/15)

United States v. County of Riverside, California -- re: a job applicant with epilepsy denied a position by the County (10/8/15)

United States v. University of Michigan -- re: failure to reassign two qualified employees as a reasonable accommodation and engaging in a pattern or practice of discrimination by requiring employees with disabilities who need reassignment as a reasonable accommodation to compete for a vacant position. (7/22/15)

United States v. Compass Career Management L.L.C. -- re: career college's failure to enroll applicant with HIV in licensed practical nursing program (4/27/15)

United States v. Days Inn and Conference Center Tulsa (Oklahoma) -- re: alleged exclusion of a guest with a disability from lodging at a hotel because the guest had a service animal (2/6/15)

United States v. City of Ocean Springs, Mississippi -- re: agreement with City of Ocean Springs, MS to resolve zoning discrimination lawsuit alleging the City discriminated against an outpatient mental health clinic because it treats patients with mental illness in violation of Title II of the ADA (11/25/14)

United States v. Renaissance Mobile Battle House Hotel and Spa -- re: architectural barriers at an extensively renovated historic hotel in Mobile, AL, including at its entrance areas, accessible routes, spas, swimming pool, and other common use areas as well as its guest rooms (10/14/14)

United States v. Milwaukee Montessori School (Wisconsin) -- re: the failure to reasonably modify policies for and impermissible disenrollment of a young child whose disability caused him to stumble and fall more frequently than his peers. (9/29/14)

United States v. City of North Las Vegas -- re: constructive discharge of qualified employee after employer's unjustified revocation of the employee's longstanding reasonable accommodation for his monocular vision, which exempted him from obtaining a Commercial Driver's License. (9/25/14)

United States v. City of Baltimore, Maryland -- re: pattern or practice of discrimination requiring job applicants to submit to a medical examination and answer disability-related inquiries before making conditional offers of employment, and refusal to hire a complainant because of her disability (8/20/14)

United States v. City School District of New Rochelle, New York -- re: public entities' obligation to provide students with disabilities the opportunity to meaningfully participate in evacuations – whether actual or drills – under Title II of the ADA (7/23/14)

Department of Fair Employment & Housing and the United States of America v. Law School Admission Council, Inc. (LSAC) (N.D. Cal.) | Press Release -- re: denial of testing accommodations and flagging test scores obtained with certain testing accommodations in violation of the ADA (5/20/14)

Opinion Granting in Part and Denying in Part Appeal of Best Practices Report – The District Court upheld most of the expert recommendations contained in the Best Practices Report. **Implementation of the surviving best practices will begin immediately for requests for testing accommodations on the December 2015 administration of the LSAT and later administrations.** In the event that LSAC chooses to appeal the District Court's decision to the Ninth Circuit, implementation may occur on a different timeline, however. We will continue to post updates to this website as developments occur. (8/7/15)

Order Extending the Claims Period to April 15, 2015 – The deadline for submitting a claim for the LSAC nationwide compensation fund has been extended to **April 15, 2015**. Contact the Claims Administrator for information on how to submit a claim. (See the entry below "Compensation Fund Information & Notice" for the Claims Administrator's contact information.)

Compensation Fund Information & Notice – The deadline for submitting a claim for the LSAC nationwide compensation fund has been extended to **April 15, 2015**. Information regarding the LSAC nationwide

compensation fund, including how to submit a claim and how to contact the Claims Administrator, can be found in the attached Notice and at www.LSACconsentdecree.com.

Best Practices Report in DFEH v. LSAC | PDF –This report contains recommendations – or “best practices” – from an expert panel convened pursuant to the Consent Decree that LSAC must implement. LSAC appealed the Best Practices Report to the District Court. The District Court denied that appeal for the most part and upheld the majority of the expert recommendations contained in the Best Practices Report, in an opinion issued on August 7, 2015. **Implementation of the surviving best practices will begin immediately for requests for testing accommodations on the December 2015 administration of the LSAT and later administrations. In the event that**LSAC chooses to appeal the District Court’s decision to the Ninth Circuit, implementation may occur on a different timeline, however. We will continue to post updates to this website as developments occur. (1/26/15)

National Federation of the Blind et al and the United States of America v. HRB Digital LLC and HRB Tax Group, Inc. (H&R Block) -- re: compliance with Web Content Accessibility Guidelines (WCAG) 2.0 AA for tax company's website and mobile applications (3/6/14)

United States v.Nederlander Organization -- re: comprehensive barrier removal in nine theaters in New York City (1/28/14)

United States v. Carmine's Broadway Feast -- re: consent decree requiring removal of architectural barriers in multiple New York City locations of a restaurant chain (11/8/13)

United States v. Cotton's Restaurant -- re: consent decree requiring removal of architectural barriers in a restaurant (9/17/13)

United States of America v. Corral of Westland, LLC d/b/a Golden Corral Restaurant, Kirit Patel and Shakuntla Patel - re: denying a family access to a restaurant because the family's children have a genetic skin disorder that is not contagious (7/31/13)

United States v. County of Erie, New York -- re: failure to promote a Park Maintenance Worker with a vision impairment on the basis of disability and failure to offer a reasonable accommodation (7/10/13)

United States v. Fire Department of the City of New York -- re: failing to provide reasonable accommodations and forced retirement of an employee having pulmonary injuries related to FDNY operations at the World Trade Center on or after September 11, 2001 (5/8/13)

United States v. The City of New York - re: discriminatory practices of requiring an applicant to submit to a medical examination prior to a conditional offer of employment and refusing to provide reasonable accommodations during the application process (3/1/13)

United States v. Rosa Mexicano- re: consent decree requiring removal of architectural barriers in multiple New York City locations of a restaurant chain (2/12/13)

United States v. Baltimore County, Maryland -- re: discriminatory practices of, among other things, requiring employees to submit to medical examinations and disability-related inquiries without a proper reason, and by excluding applicants from emergency medical technician (EMT) positions because of their diabetes (8/6/12)

United States v. Starline Tours of Hollywood, Inc.-- re: accessible service and operations of a tour bus company to ensure that persons with disabilities have available to them accessible transportation and services from trained employees (7/26/12)

United States v. Larkin, Axelrod, Ingrassia & Tetenbaum, LLP -- re: modification of policies, practices, and procedures to permit the use of a service animal by an individual with a disability during meetings at a law firm (entered 6/28/12)

United States v. Lincoln Center for the Performing Arts (Avery Fisher Hall)-- re: removal of architectural barriers to provide access to a performing arts facility, including wheelchair seating locations, toilet rooms, and food/drink service and retail areas (6/28/12)

United States v. Total Lifetime Care Health and Fitness Center -- re: reasonable modification of policy in order to accommodate a fitness center member with a disability and allow a non-member to accompany her during her workout (5/3/12)

United States v. GPH Management and RFR Hotel Group regarding the Gramercy Park Hotel-- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (9/14/11)

United States v. Department of Justice of the Commonwealth of Puerto Rico -- re: title I of the ADA consent decree to provide training to employees on the requirements of the ADA, to provide reasonable accommodation and compensation to discriminated employee, and to adopt policies to ensure employees accessible meetings and office locations (8/29/11)

United States v. Metropolitan Opera, New York, NY - re: alterations requirements, removal of architectural barriers, and ticketing policy to provide access to the Metropolitan Opera House. (4/8/11)

United States of America v. Inova Health System- re: consent decree to provide appropriate auxiliary aids and services, including sign language interpreters, to persons who are deaf or hard of hearing at a hospital (3/30/11)

United States v. AMC Entertainment, Inc, et al. -- re: consent decree (subject to court approval) to improve wheelchair and companion seating at AMC's existing and acquired stadium-style theaters nationwide, establish design requirements for future construction theaters, and require payment of civil penalties and compensatory damages (11/23/10)

United States v. HCA Health Services of New Hampshire (Portsmouth Regional Hospital) -- re: provision of appropriate auxiliary aids and services, including qualified sign language interpreters, for deaf and hard of hearing patients and companions where necessary to ensure effective communication at a hospital (11/23/10)

United States v. NCL (Bahamas) Ltd. and NCL America, LLC -- re: auxiliary aids and services for guests who are deaf or hard of hearing on cruises and accessible bus transportation for travel between the airport, cruise ship, and hotel, and on shore excursions (11/18/10)

United States v. Hilton Worldwide, Inc. -- re: consent decree to enhance accessibility of hotels built after 1993, provide equal opportunity to reserve accessible guest rooms, improve information available about accessible guest rooms, and require dispersion of accessible guest rooms (11/9/10)

United States v. County of Ventura, CA-- re: alleged failure to hire a qualified social worker who is deaf because of reasonable accommodations including a sign language interpreter (7/16/10)

United States v. QuikTrip Corporation -- re: ensuring accessibility of hundreds of gas stations, convenience stores, truck stops, and travel centers; fueling and other types of assistance; independent licensed architect certification; website accessibility; compensatory damages fund for aggrieved individuals (7/15/10)

United States v. City of Jackson, Miss -- re: maintenance of wheelchair lifts on the city's fixed route bus system, training personnel to assist passengers with disabilities, and meeting the required level of service on the city's complementary paratransit system (3/30/10)

Motion to Revise and Extend Consent Decree (3/10/15)

United States v. LeHouillier & Associates, P.C. -- re: ensuring equal access to a law office for individuals with disabilities who are accompanied by service animals and providing for payment of compensatory damages and a civil penalty (3/29/10)

United States v. The Moderne, the Ameritania, and the Amsterdam Court hotels, New York, NY -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (5/6/09)

United States v. City of Colorado Springs, CO -- re: violation the ADA's non-retaliation prohibition (8/14/08)

United States v. New Century Travel, Inc. -- re: provision of accessible transportation on wheelchair equipped over-the-road buses, including the opportunity to book and receive timely confirmation of reservations (7/7/08)

United States v. University of Michigan -- re: accessible seating in the university's football stadium, modifications to ticketing policies, accessible parking, toilet rooms, accessible routes to and throughout the stadium, and other facilities and services at the stadium (3/10/08)

United States v. Madison Square Garden, L.P., Rainbow Media Holdings, L.L.C., and Cablevision Systems Corp. -- re: removal of architectural barriers in a sports and entertainment venue (11/1/07)

United States v. Inova Health Care Services, Falls Church, VA -- re: provision of auxiliary aids and services, including interpreters for deaf patients and companions at the Hospital (4/9/07)

United States v. Smith and the United States v. City of Philadelphia -- re: nondiscrimination on the basis of disability, including individuals with communicable diseases, in the provision of emergency medical services provided by the city (11/13/06)

United States v. DeNunzio's Restaurant, Jeannette, PA -- re: removal of architectural barriers (8/23/06)

United States v. Laurel Regional Hospital -- re: ensuring effective communication, including interpreters on-site/via videophone at a hospital (7/18/06)

United States v. Bern Township, PA -- re: reasonable accommodations for employees and job applicants with disabilities (6/29/06)

United States v. Robin Singh Educational Services, Inc., d/b/a Testmasters -- re: consent order to ensure effective communication, including with interpreters, for students of prep course for LSAT and other exams (6/21/06)

United States v. Advanced Eye Care Associates -- re: provision of auxiliary aids and services to insure effective communication for patients at the eye care center (6/14/06)

United States v. Town Sports International, Inc. -- re: provision of reasonable modifications in policies, practices, and procedures when necessary to ensure safe participation in program for campers with diabetes (3/30/06)

United States v. Kaufman Realty Corporation -- re: leasing space to a non-profit organization that provides services to individuals with disabilities (3/15/06)

United States v. National Amusements, Inc. -- re: consent order to provide lines of sight for persons who use wheelchairs that are comparable to those offered other patrons in stadium-style movie theaters (3/16/06)

Easter Seals Michigan and the United States v. City of Royal Oak -- re: denial of zoning permit for a daytime clubhouse for adults with mental illness based on stereotypes about mental illness (12/12/05)

United States v. City of Detroit -- re: accessibility of Detroit's fixed route bus system for individuals who use wheelchairs (11/3/05)

United States v. Cinemark USA, Inc. -- re: consent order to provide lines of sight for persons who use wheelchairs that are comparable to those offered other patrons in stadium-style movie theaters (11/3/05)

United States v. Fairview Health Services -- re: provide qualified sign language interpreters and other auxiliary aids and services to ensure effective communication (3/24/05)

United States v. New Puck, LP -- re: readily achievable barrier removal; alternatives to barrier removal; and modification of policies, practices and procedures (3/24/05)

United States v. Parkway Hospital -- re: provide sign language interpreters and other auxiliary aids and services to ensure effective communication (2/24/05)

United States v. Mississippi Department of Public Safety -- re: failing to provide reasonable accommodations and discharge of an employee having insulin-dependent diabetes from training academy (7/16/04)

United States v. Top China Buffet, Inc., Indianapolis, IN -- re: admitting service animals in a restaurant (3/12/04)

United States v. AMC Entertainment Inc., AMC Multi-Cinema Inc. -- re: removal of barriers to accessibility in elements and features of stadium style movie theaters other than those affecting "comparable lines of sight." (12/18/03)

United States v. State of Tennessee -- re: state statute regulating eligibility criteria for public safety jobs (9/4/03)

United States v. SFX Entertainment, Inc. d/b/a Clear Channel Entertainment -- re: modification to policies to allow guests with diabetes to keep their diabetic supplies and food with them inside the concert venue (6/23/03)

United States v. Penn's Landing Partners and Brennan Beer Gorman -- re: new construction and compliance review of hotel in North Carolina (12/2/02)

United States v. Norwegian Cruise Line Limited -- re: modifications of policies and procedures, including eligibility requirements, for people with visual impairments (9/5/01)

United States v. Drew v. Merrill -- re: Providing auxiliary aids and services, including qualified sign language interpreters for effective communication with persons who are deaf or who have other communication-related disabilities (2/6/01)

United States v. City of Steamboat Springs, CO -- re: transit services and other city programs and facilities (2/2/01)

United States v. State of Tennessee, Weakley County and Weakley County Emergency Communications District -- re: state statute imposing blanket exclusion based on mental disability and requiring psychological testing of state and local government law enforcement employees (1/30/01)

United States v. Neurological Surgery, Inc. -- re: denial of medical services on the basis of disability (12/22/00)

United States v. City and County of Denver and Denver, Colorado Police Department - modification of employment policy to allow police officers with disabilities to be reassigned to civilian jobs in the city or county (7/19/00)

United States v. Days Inns of America, Inc and Cendant Corporation -- re: new construction under the ADA (12/2/99)

United States v. RCPI Trust & Radio City Productions LLC (posted Radio City Music Hall) -- re: removal of architectural barriers, reasonable modifications of policies, practices and procedures, and effective communication (2/11/99)

United States v. Middlesex Memorial Hospital, et al., CT -- re: providing auxiliary aids and services, including sign language interpreters in hospitals (8/20/98)

United States v. National Collegiate Athletic Association (posted NCAA) -- re: initial-eligibility requirements for students with learning disabilities (5/26/98)

United States v. Maine Medical Center, Portland, ME -- re: effective communication with persons who are deaf or hard of hearing or who have other communication-related disabilities (5/18/98)

United States v. Ellerbe Becket, Inc., Minneapolis, MN -- re: design and construction of arenas and stadiums (4/22/98)

United States v. Dover Downs Entertainment, Inc., Dover, DE -- re: removal of architectural barriers and compliance with the alteration requirements of the ADA Standards for Accessible Design (3/15/98)

United States v. the State of Hawaii, Honolulu, HI -- re: quarantine of guide dogs used by persons with visual impairments (1/15/98)

United States v. Metropolitan Government of Nashville and Davidson County, TN -- re: employment of an emergency medical technician who is deaf in one ear and prohibition of blanket disqualification standards (7/9/97)

United States v. Friendly Ice Cream Corporation -- re: auxiliary aids and services, architectural access, and removal of architectural barriers at Friendly's Restaurants (5/22/97)

SETTLEMENTS

Olmstead -- Olmstead Litigation

HIV/AIDS -- HIV/AIDS Litigation

Barrier-Free Health Care Initiative -- Access to Medical Care Litigation

Night and Day Dental -- Resolves complaint that the respondent discriminated against a woman with HIV who was seeking routine dental care when it refused to accept her as a new patient because of her HIV status, and by requiring certain bloodwork results from patients with HIV before deciding whether to provide dental care. The settlement agreement requires the respondent to pay \$30,000 to the victim of the discrimination, train staff on the ADA, develop and use a non-discrimination policy, and file periodic reports with the Department on implementation of the agreement. (6/17/21)

Newton County, Arkansas Board of Election Commissioners -- Resolves complaint that Newton County, Arkansas and its Board of Election Commissioners' polling places contain architectural barriers that render the facilities inaccessible to voters with disabilities. The settlement agreement requires the respondent to provide accessible polling places in order to have an accessible voting program, including a program that is accessible to persons with mobility or vision disabilities, and to revise all relevant policies, practices, and procedures to comply with the ADA (6/15/21)

JCR Companies, Manager of 19 Companies that Manage 19 Building Owners – Resolution of an allegation that three building owners in Washington, D.C., failed to alter their facilities to be readily accessible to and usable by individuals with disabilities, to the maximum extent feasible. Two of the buildings had steps at the entrances and one did not have enough space at the entrance for wheelchair users to open the door and go in on their own. The agreement requires all 19 building owners to hire an architect to check their buildings in Washington, D.C., Maryland, and Virginia to make sure the buildings can be used by people with disabilities. (6/8/2021)

New England Orthopedic Surgeons – Resolution of an allegation that a medical provider in Springfield, Massachusetts, refused to perform a total joint replacement surgery on a patient because she was prescribed buprenorphine, a medication used to treat Opioid Use Disorder. The agreement includes maintaining a log that documents each patient or prospective patient receiving full-joint replacement surgeries, when the patient is on medication used to treat OUD and is denied any form of care; revising policies to be consistent with the agreement; training staff; submission of a draft non-discrimination policy and once approved, then posting the policy on the website and in the reception area; notice to the Department of any written or oral complaint alleging failure to provide total joint replacement on the basis of OUD treatments; and \$30,000 to the United States to establish a settlement fund. (5/20/2021)

Whatcom County Sheriff's Office – Resolution of an allegation that a law enforcement agency in Washington, failed to provide a qualified ASL interpreter during an encounter with deputies before and after arrest, even when the deputies were aware from previous encounters that the individual was deaf. The agreement includes the provision of auxiliary aids and services free of charge; adoption of a model assessment of communication needs of patients and companions; adoption of an effective communication policy and auxiliary aids and services request log; providing a Field Communication Assessment Form to individuals who are deaf or hard of hearing who come into contact with employees of the office, unless doing so would compromise safety; training staff; posting signs that advise individuals who are deaf or hard of hearing of the availability of appropriate auxiliary aids and services; modification of handcuffing policies for those who are deaf or hard of hearing; designation of an ADA Coordinator, creation of a grievance process; providing an bi-yearly report to the Department for review; and \$60,000 in compensatory damages to the complainant. (5/10/2021)

City of Santa Barbara, CA – Resolution of a compliance review found that a city in California, failed to make its intercity rail station, readily accessible to and usable by individuals with disabilities, including individuals who use wheelchairs. The agreement includes hiring an Independent Licensed Architect to conduct a survey and identify all components of the station that are inaccessible or unusable by people with disabilities; sending the Department a list of violations identified; remedying the violations within three years; adding signage and an accessible loading zone within a year; and

completion of a written report with photographs showing remediation that will be sent to the Department for review.
(5/7/2021)

Central Texas College of Killeen – Resolves architectural barriers preventing students with disabilities access to the college's programs, services and activities. The settlement agreement requires the college to make physical modifications to facilities and to implement a plan for the accessibility of sidewalks and curb cuts within its borders.
(5/5/21)

Tidewater Community College – Resolves architectural barriers preventing students with disabilities access to the college's programs, services and activities. The settlement agreement requires the college to make physical modifications to facilities and to implement a plan for the accessibility of sidewalks and curb cuts within their borders.
(5/5/21)

Brookside Rehabilitation & Nursing Center – Resolution of an allegation that a nursing facility in Warrenton, Virginia, refused to accept an individual who was deaf because she needed sign language interpretive services and instead offered to provide only a message board for her to use. The agreement includes providing Patients and Companions who are deaf or hard of hearing with appropriate auxiliary aids and services; maintaining a log in which requests for auxiliary aids and services will be documented; establishing a grievance resolution mechanism; training staff; notice to the community and staff of effective communication policy; submission of bi-yearly reports to the Department for review; \$40,000 in compensatory damages to the aggrieved individual; and \$50,000 in civil penalty to the United States.
(4/20/2021)

North Ft. Mitchell Dentistry – Resolution of an allegation that a dentistry practice in Fort Mitchell, Kentucky, did not have accessible parking spaces nor an accessible entrance, which created architectural barriers to access for an individual in a wheelchair. The agreement includes installation of a wheelchair lift at the rear entrance of the dentistry

practice; creation of a van accessible parking space and access aisle; and submission of a narrative report to the Department that identifies modifications made to comply with the ADA. (4/20/2021)

The Washington State Department of Children, Youth, and Families' Child Welfare Program – Resolution of two allegations that a child welfare agency failed or was failing to provide sign language interpreter services necessary for effective communication to parents who are deaf, including in the provision of services, during investigations resulting in the possible termination of parental rights, and during court-ordered treatments and counseling necessary for reunification with their children. The agreement includes creation, submission, and implementation of effective communication policies that guide the provision of auxiliary aides and services to constituents with communication disabilities; training staff; notice to the public of new effective communication policies; designation of an employee to serve as an ADA Coordinator; creation of a grievance procedure process and an auxiliary aid and service log; submission of report every business quarter to the Department for review; and \$25,000 in compensatory damages for Complainant A; and \$275,000 in compensatory damages for Complainant B. (4/16/2021)

The Kroger Co. – Resolution of an allegation that a grocery store in Fostoria, Ohio, failed to modify its policy banning all backpacks to allow an individual with Type 1 diabetes, who carries a medical alert bag, to shop at the store. The agreement includes modifying policies to allow for reasonable accommodations for people with disabilities; adoption of a complaint resolution process; submission of a policy statement prohibiting discrimination on the basis of disability to the Department for review; creation of an ADA Administrator; training staff; and submission of a written report every six months to the Department for review. (4/8/2021)

Ventura County Transportation Commission -- Resolution of a compliance review found that a transportation planning agency, failed to make its intercity rail station located in Camarillo, California, readily accessible to and usable by individuals with disabilities, including individuals who use wheelchairs. The agreement includes hiring an Independent Licensed Architect to conduct a survey and identify all components of the station that are inaccessible or unusable by people with disabilities; sending the Department a list of violations identified; remedying the violations within three years;

and completion of a written report with photographs showing remediation that will be sent to the Department for review. (3/15/2021)

Family & Internal Medicine of Dixwell Avenue – Resolution of an allegation that a medical provider in Hamden, Connecticut, was not accessible to people with disabilities. The agreement includes physical access alterations and bi-yearly reports to the Department. (3/9/2021)

Mountain Peak Dentistry – Resolution of an allegation that a medical provider in Lakewood, Colorado, failed to provide appropriate auxiliary aids and services for dental and periodontal appointments to a deaf individual whose primary means of communication is sign language. The agreement includes provision of auxiliary aids and services free of charge; adoption of a model assessment of communication needs of patients and companions; adoption of an effective communication policy; training staff; providing an annual report to the Department for review; \$3,314 in compensatory damages to the individual; and \$2,000 in a civil penalty to the United States. (2/26/2021)

Danbury Hospital – Resolution of an allegation that a medical provider that provides wound care services in Danbury, Connecticut, denied an individual with a mobility disability full and equal access to services provided by the clinic because the clinic staff would not assist him in transferring onto the medical examination table and was told he would need to reschedule his appointment. The agreement includes adoption of a non-discrimination policy, posting the policy around all offices operated by the medical provider, training staff, \$10,000 in compensatory damages to the aggrieved individual, and an annual report to the Department. (2/25/2021)

Brookside Bar and Grill – Resolution of an allegation that a restaurant in Higganum, Connecticut, did not permit an individual to remain in the restaurant with her service animal. The agreement includes modifying policies, practices, and procedures to permit the use of service animals by individuals with disabilities; training staff; and posting signage that says "Service Animal Welcome." (2/16/2021)

State of Nevada ex rel. Nevada Department of Corrections -- On February 11, 2021, the Department of Justice reached an agreement to resolve its findings that Nevada, through the Nevada Department of Corrections (NDOC), discriminated against inmates with disabilities in violation of Title II of the ADA. The agreement resolves the department's findings that NDOC unjustifiably isolated and segregated inmates with HIV, failed to keep their HIV status confidential, and denied them equal employment opportunities, including in food service positions. The agreement also resolves the department's findings that NDOC denied inmates with disabilities—including mobility disabilities, HIV, and other physical or mental health conditions—classification and housing at lower-custody levels and facilities. At these lower-custody facilities, inmates have the opportunity to participate in various programs and gradually reintegrate back into the community as well as earn additional credits to reduce the lengths of their sentences. (2/11/21)

Pearl Periodontics Colorado – Resolution of an allegation that a medical provider in Colorado, failed to provide appropriate auxiliary aids and services for dental and periodontal appointments to a deaf individual whose primary means of communication is sign language. The agreement includes provision of auxiliary aids and services free of charge; adoption of a model assessment of communication needs of patients and companions; adoption of an effective communication policy; training staff; providing an annual report to the Department for review; \$3,314 in compensatory damages to the individual; and \$2,000 in a civil penalty to the United States. (2/10/2021)

New London County 4-H Foundation– Resolution of an allegation that a summer camp located in New London, Connecticut, refused to train any members of its staff on the use and application of glucagon and denied a child with diabetes admission to the camp without conducting an individualized assessment. The agreement includes implementation of an individualized assessment for considering reasonable modification requests; adoption of a non-discrimination policy; notice to the community of the non-discrimination policy; allowing a layperson to assist in routine diabetes care tasks, when a parent or the child's physician deem it appropriate; submission of draft policies regarding the camp's obligation under Title III to the Department for review; training staff; submission of a yearly report to the Department for review; and \$2,000 in compensatory damages to the complainant, on behalf of the complainant's child. (2/8/2021)

LA Fitness – Resolution of an allegation that a fitness facility in Norwalk, Connecticut, failed to remove architectural barriers to access to be readily accessible to and usable by individuals with disabilities, including in the fitness equipment area, toilet rooms, locker rooms, pool area, and the Kids Klub. The agreement includes physical access alterations and annual reports to the Department. (1/29/2021)

Board of Election Commissioners for the City of St. Louis, Missouri -- Resolution of an investigation regarding inaccessible voting program for individuals with mobility and vision impairments, including inaccessible polling places (with a lack of accessible parking, entrances with steps, and doorways with thresholds that were too high), inaccessible curbside voting, and a failure to provide auxiliary aids and services, including headphones for some accessible voting machines. Under the agreement, the Board will begin to remediate its voting program before its next election; employ temporary measures, such as portable ramps and signage; train poll workers; survey polling places for accessibility; and revise policies and procedures to select accessible polling places to be used in future elections. (1/12/2021)

Alliance Health & Human Services Settlement Agreement – Resolution of a compliance review following allegations that Alliance-operated skilled nursing facilities, denied individuals admission on more than 350 occasions because the prospective patients were being treated with buprenorphine or methadone, which are medications used to treat OUD. The agreement includes adoption of a non-discrimination policy, which will be posted on the website and at the reception desk and will include information on who to contact if inquiries exist regarding the admission or care of people with OUD; training staff on Title III of the ADA and OUD; creation of an admissions intake log that documents each prospective patient who has OUD and whether or not the patient is being prescribed MAT; submission of reports every six months to the Department for review; notice to the Department of any complaint received that relates to admission or care of a person with OUD; and \$50,000 as a civil penalty (if Alliance-operated facilities comply with the terms of the agreement then the payment of \$40,000 to the United States will be suspended and forgiven.) (12/29/2020)

The Office of Administrative Courts, a Division of the Colorado Department of Personnel & Administration – Resolution of an allegation that the office responsible for adjudicating various types of administrative claims in Colorado,

failed to provide a sign language interpreter to an individual who is deaf for his worker's compensation hearing, and instead required the individual to submit a doctor's note stating that he was deaf, so that he could receive an interpreter for his next hearing. The agreement includes training staff; submitting training materials to the Department for review; and maintaining a list of all requests for reasonable modifications and auxiliary aids and services and all the responses to the requests for the entire term of the agreement. (12/16/2020)

National Railroad Passenger Corporation ("Amtrak") – Amtrak commits to make its intercity rail stations accessible, prioritizing stations with the most significant barriers to access. Over 10 years, Amtrak will design at least 135 stations to be accessible, complete construction at 90 of those stations, and have at least 45 more under construction. Amtrak will also train staff on ADA requirements and implement an agreed-upon process for accepting and handling ADA complaints. As part of this commitment, Amtrak recently established an Office of the Vice President of Stations, Properties & Accessibility to coordinate its compliance with the ADA. To compensate those harmed by inaccessible stations while trying to travel by train, Amtrak will establish a \$2.25 million settlement fund. Individuals with mobility impairments who traveled or desired to travel at 78 specified stations with significant accessibility issues may be compensated from the settlement fund. (12/2/2020)

Los Angeles Film School LLC – Resolution of an allegation that a school in Los Angeles, California, denied an individual with PTSD access because of her with her service animal and was later told by the school that she could not be accompanied by her service animal while attending seven core classes located in a recording studio. The agreement includes adoption of a service animal policy, posting a notice of the policy on the website and in prominent locations around the school, training staff, \$7,000 in compensatory damages to the Complainant, and \$6,000 in a civil penalty to the United States. (11/30/2020)

Swedish Medical Center First Hill Hospital – Resolution of three allegations that a hospital located in Seattle, Washington, failed to provide effective communication, including sign language or tactile interpreters during medical appointments or care, surgical consultations, surgery, and/or pre- and post-operative surgical portions of the patient's

medical care. The agreement includes providing interpreters in a timely manner; providing a communication assessment form to the patient or companion who is deaf, hard of hearing, or deaf-blind at the time an appointment is scheduled or upon arrival to the hospital; recording the need for auxiliary aids and services in a log and taking appropriate steps to ensure the appropriate staff are aware of the need for effective communication; designation of an ADA Communication Services Designee; creation of a complaint resolution mechanism for the investigation of disputes regarding effective communication; notice to patients and companions of the effective communication policy on both the website, the patient rights publication, intranet, and the signage around the hospital; documentation of all requests for interpreters; training staff; submission of bi-yearly compliance reports to the Department for review; \$50,000 in compensatory damages for the first complainant; \$10,000 in compensatory damages for the first complainant's companion; \$15,000 in compensatory damages for the second complainant; \$15,000 in compensatory damages for the third complainant; and \$50,000 in civil penalty to the United States. (11/25/2020)

Department of Justice/Department of Health and Human Services Agreement with Massachusetts Department of Children and Families

-- On November 17, 2020, the Departments of Justice and Health and Human Services reached an agreement to resolve findings that the Massachusetts Department of Children and Families discriminated against parents with disabilities in the administration of its child welfare program in violation of Title II of the ADA and Section 504 of the Rehabilitation Act. This agreement is the first Department of Justice settlement to address disability discrimination by a state child welfare agency. (11/19/20)

United States v. Mark Bissoon, Caroline County Commissioner of the Revenue, in his official capacity: Resolves lawsuit alleging that the Commissioner of the Revenue for Caroline County, Virginia, discriminated against an employee with a respiratory impairment by denying her request for reasonable accommodations without an interactive process and then terminating her. Under the agreement, the employee will receive \$75,000 in back pay and compensatory damages; the defendant and the county human resources manager will attend a presentation on title I of the ADA; and, if the defendant has enough employees to be a covered entity during the agreement's term, the defendant will revise

reasonable accommodations policies, provide training on the ADA, and file periodic reports with the department on the agreement's implementation. (11/16/20)

AMC Entertainment Holdings, Inc – Resolution of an allegation that a movie theater in Riverside, California, failed to provide captioning devices that worked on several occasions to an individual with a hearing disability. The agreement includes submission of a plan to the Department for its review and approval to ensure that each captioning device and each audio description device at the movie theater is fully operational, available to patrons in a timely manner, and easily usable by patrons; adoption of a plan to maintain the devices; ensuring one staff member is always available to assist customers seeking or using captioning or audio description devices; posting signage to inform customers about the availability of captioning devices and to instruct customers on how to use them; training staff; submission of bi-yearly reports; and \$1,500 in compensatory damages to the complainant. (11/12/2020)

Good Neighbor Homes, Inc – Resolution of an allegation that company that operates more than 50 group homes throughout Virginia, failed to provide effective communication to a deaf individual who resides in one of the group homes, and frequently relied on the individual's sister to interpret for her. The agreement includes providing appropriate auxiliary aids and services when needed; creation of an individualized assessment to determine what services will be required for effective communication; designation of an ADA Coordinator; maintaining a log in which requests for auxiliary aids and services will be documented; creation of a complaint resolution mechanism for the investigation of disputes regarding effective communication; updating a Resident's record when an auxiliary aid or service is needed in order to alert staff to the existing need; monitoring the performance of each qualified interpreter; notice to residents and companions of the status of an interpreter when a need is determined to exist; notice to patients and companions of the effective communication policy on both the website and the resident's handbook; notice to staff of new effective communication policy and training staff on the policy; maintaining training attendance sheet; submission of written report every six months to the Department for review; \$225,000 in compensatory damages to the complainant's sister; and \$40,000 in compensatory damages to the complainant.; \$50,000 in a civil penalty to the United States. (10/19/2020)

Henderson & Sons Funeral Home, Inc – Resolution of an allegation that a funeral parlor in Rome, Georgia, failed to provide a qualified sign language interpreter for an individual who is deaf during a funeral service. The agreement includes creation of a reasonable accommodation request process; training the staff on use of relay services; adoption and implementation of an effective communication policy; training of staff on the effective communication policy; maintaining a practice to provide auxiliary aids and services to individuals with disabilities during funeral services; submission of a written report the Department at the end of the agreement. (10/9/2020)

NextGen Childcare Center, LLC – Resolution of an allegation that a childcare facility in Stallings, North Carolina, failed to provide toileting assistance to a child with a disability without providing any reasonable modification to its policy, instead the facility provided the parent with three options: place the child in a younger class with children that are not toilet trained, toilet train the child within approximately two weeks, or remove him from the school. The agreement includes adoption of a disability non-discrimination policy; publication of the disability non-discrimination policy in the school's handbooks; modification of policies to include a process for considering reasonable modifications on the basis of disability; training staff; and submission of training materials and written policies to the Department for review and annual reports to the Department. (10/5/2020)

State of Rhode Island Board of Elections – Resolution of allegation that a newly renovated facility in Cranston, Rhode Island was inaccessible to individuals with mobility disabilities. A compliance review found the County facility was not readily accessible to or usable by individuals with disabilities to the maximum extent feasible. Under the agreement, the Board of Elections will survey the facility and create a plan for remediation; complete remediation in accordance with the approved plan and; ensure future alterations comply with the ADA. (9/28/2020)

University of Rhode Island – Resolution of an allegation that a summer camp located in Rhode Island, refused to modify its medication administration practices and required that the Complainant's son had a family member present at all times during the summer camp days to administer glucagon in the case of an emergency. The agreement includes implementation of an individualized assessment for considering reasonable accommodation requests; adoption of a

non-discrimination policy; notice to the community of the non-discrimination policy; training of staff including the certified nurse professional on the ADA and diabetes specific topics; allowing the Complainant's son to go to the summer camp session of his choose; and providing parents/guardians of children with diabetes with the forms to fill out to provide the summer camp with all information related to the child's diabetes management. (9/15/2020)

The Hub Pub Settlement Agreement– Resolution of an allegation that a restaurant located in Grand Forks, North Dakota, failed to alter its facilities to be readily accessible to and usable by individuals with disabilities, to the maximum extent feasible. The agreement includes physical access alterations. (9/10/2020)

Joe Black's Bar and Grill– Resolution of an allegation that a restaurant located in Grand Forks, North Dakota, failed to alter its facilities to be readily accessible to and usable by individuals with disabilities, to the maximum extent feasible. The agreement includes physical access alterations. (9/10/2020)

Providence Holy Cross Hospital – Resolution of an allegation that a hospital located in Mission Hills, California, failed to provide effective communication to a patient who is deaf, and instead relied on his adult children to interpret for him over the course of several consecutive days and for important procedures including surgery. The agreement includes providing interpreters in a timely manner; providing a communication assessment form to the patient or companion who is deaf or hard of hearing at the time an appointment is scheduled or upon arrival to the hospital; recording the need for auxiliary aids and services on the medical record and taking appropriate steps to ensure the appropriate staff are aware of the need for effective communication; designation of an ADA Coordinator; creation of a complaint resolution mechanism for the investigation of disputes regarding effective communication; notice to patients and companions of the effective communication policy on both the website, the patient handbook, and the signage around the hospital; documentation of all requests for interpreters; training staff; \$75,000 in compensatory damages for the complainant; \$12,500 in compensatory damages for the complainant's daughter; and \$12,500 in compensatory damages for the complainant's son. (8/28/2020)

Opticare Vision Centers – Resolution of an allegation that a health care provider located in Newport, Connecticut, failed to make the examination rooms readily accessible and usable by individuals with disabilities. The agreement includes physical access alterations and submission of a narrative report to the Department for review. (8/26/2020)

Gates Chili Central School District – re: reforms to the school district's service animal policy to ensure the school district provides reasonable modifications to facilitate the use of a service dog by a student with a disability, including certain minimal assistance to and occasional prompting of the student as they handle their service dog, and payment of monetary damages to the student's mother (8/20/20)

LaFrance Hospitality – Resolution of an allegation that a hotel management company located in Westport, Massachusetts, failed to make the showers readily accessible and usable by individuals with disabilities. The agreement includes physical access alterations and \$20,000 in compensatory damages for the individual. (8/14/2020)

Massachusetts General Hospital -- Resolves complaint that the Hospital denied eligibility for a lung transplant to a patient because he was being treated with Suboxone, a medication prescribed for his recovery from opioid use disorder (OUD). The settlement agreement requires MGH to revise its non-discrimination policy to include OUD, conduct ADA training for transplant medical staff, and provide monetary relief to the complainant and his mother, who was his transplant support person. (7/30/2020)

Toledo Public Schools -- Alleged discriminatory treatment of students with disabilities and African-American students in school suspensions, expulsions, and referrals to law enforcement agencies. Settlement agreement requires the district to regularly review how schools handle discipline incidents to ensure non-discriminatory treatment, expand its use of positive behavior supports, and provide appropriate training and resources to help schools implement the agreement, including training for teachers, administrators, and school safety officers. (7/31/20)

Ridgewood Preparatory School, Incorporated -- Private school allegedly refused to enroll a child with spina bifida in its prekindergarten and kindergarten programs, refused to provide reasonable modifications, failed to remove architectural barriers in existing facilities, and failed to construct new facilities so that they are accessible. (7/30/20)

Spencer East Brookfield Regional School District -- Resolves complaint that the School District terminated a paraprofessional with knee and shoulder impairments after denying her reasonable accommodation request that, due to her physical limitations, she be excused from a new policy requiring paraprofessionals to be trained to physically restrain school children and be available to perform restraints. The settlement agreement requires the defendant to revise its policies to ensure compliance with the ADA, train staff, and file periodic reports with the Department on implementation of the agreement. The School District will pay \$85,699.49 in back pay and compensatory damages to its former employee. (7/30/20)

Lyft, Inc – Resolution of allegations that drivers for a nationwide demand-responsive transportation company denied people with disabilities rides if they had a mobility device or treated them poorly on account of their disability. The agreement includes modification of the company's wheelchair policy to specify that drivers are required to assist with the stowing of foldable or collapsible mobility devices used by individuals with disabilities and to include a statement that drivers cannot discriminate against an individual with a disability; notice of the wheelchair policy to the drivers; training the company's Critical Response Line and Trust & Safety employees, as well as any other employees tasked with processing, investigating, or responding to complaints, on the wheelchair policy; if a driver is found to have violated the wheelchair policy or harassed an individual with disabilities because of a mobility device, the business relationship with the driver may be terminated or the company will respond in a manner consistent with its enforcement of Driver's violations of other provisions in the company's Terms of Service; if the company determines the wheelchair policy has been violated then the company shall refund the trip for the rider and issue an account credit; submission of reports to the Department; \$30,000 in compensatory damages for one complainant 1; \$4,000 each in compensatory damages for three additional complainants; and \$40,000 in a civil penalty to the United States. (6/22/20)

Connecticut Department of Transportation – Resolution of an allegation that the Connecticut Department of Transportation, which has commuter rail passenger boardings at the New London Rail Station, in New London, Connecticut, and is a responsible person required to ensure accessibility of the intercity rail station, failed to ensure that the New London Rail Station was accessible to individuals with disabilities no later than July 26, 2010. As part of the settlement agreement, the Connecticut Department of Transportation will ensure that the New London Rail Station has an accessible entrance, accessible stairs, an accessible route to the accessible entrance, and accessible toilet rooms. (6/12/2020)

Youth and Family Services, Incorporated -- Resolution of an allegation that a child care provider in Rapid City, South Dakota, refused to accommodate a child with certain aspects of the child's diabetes management, without providing any reasonable modification to their program in order to meet the needs of the child. The agreement includes modification of policies necessary to afford its childcare services and facilities to children with disabilities; designation of a layperson to assist with diabetes management if a child's parent(s) or guardian(s) or a health professional deem it appropriate; training specific members of the staff to provide routine diabetes management tasks if needed; designation of an individual who will have responsibility for monitoring compliance with the Agreement; adoption of a non-discrimination statement and notice to the community of the non-discrimination statement; implementation of a process for parents or guardians to request reasonable accommodations and an individualized assessment process for each request; training staff; submission of written policies and procedures to the Department for review; and \$2,000 to Complainant for compensatory damages. (6/8/2020)

Riverside Medical Clinic -- Resolution of an allegation that a medical provider in Riverside County, California, failed to provide effective communication to a patient who is deaf, specifically by repeatedly declining to provide the patient auxiliary aids and services other than video remote interpreting (VRI) services even though the medical provider's VRI failed to work, and required the patient to provide her own interpreter appointments. The agreement includes the designation of an ADA coordinator, written notice to employees and public of the effective communication policy, training

staff, maintenance of a complaint log, maintenance of an attendance log for trainings, submission of yearly report to the Department, \$5,000 to Complainant for compensatory damages, and \$1,000 as a civil penalty. (6/3/2020)

Iowa City Community School District -- Resolves complaint alleging that the Iowa City Community School District's playgrounds are inaccessible to children who use wheelchairs or other mobility devices. The settlement agreement requires the School District to ensure that its playgrounds comply with Title II of the ADA and the 2010 ADA Standards for Accessible Design by remedying violations related to play components; play area amenities, such as benches and picnic tables; accessible routes to play areas; and routes connecting play components. (6/2/20)

Angeles Institute, LLC – Resolution of an allegation that a nursing assistant training school in Arterio, California, refused to admit the complainant on the basis of the complainant's disability because the school determined that only students who can hear are eligible to enroll in the program. The agreement includes adoption of a nondiscrimination policy; notice to the community of the policy; designation of an ADA Coordinator; posting the ADA Coordinator's contact information on the website; implementation of an individualized assessment for considering reasonable accommodation requests; submission of an annual written report to the Department for review; \$10,000 in compensatory damages for the complainant. (5/20/2020)

Francis W. Parker School – Resolution of an allegation that a school in Chicago, Illinois, constructively expelled a student on the basis of behavior, on the basis of the child's disability-related behavior, without providing any reasonable modification to its discipline policy. The agreement includes adoption of a disability non-discrimination policy; publication of the disability non-discrimination policy in the school's handbooks; training staff; and submission of training materials and written policies to the Department for review and annual reports to the Department. (5/14/2020)

The Town of Wheelock, Vermont – Resolution of an allegation that the town failed to make the Town Hall readily accessible and usable by individuals with mobility disabilities; including the entrance, parking, interior stairs, and the toilet rooms. The agreement includes physical access alterations, notice to the town of physical access alterations,

notice to the town of the contact information for accommodation requests, submit a proposal regarding the Town Hall's accessibility to be voted on by the town voters on the Town Meeting Day, and review by the Department of a written report summarizing the actions the town is taking pursuant to this agreement. (5/22/2020)

Midwest Plastic Surgery – Resolution of an allegation that a healthcare provider in Hinsdale, Illinois, declined to perform an elective surgery because the patient had HIV. The agreement includes enforcement of the existing non-discrimination policy, notice on the website and in the office of the non-discrimination policy, training of staff, review by the Department of any relevant policies or procedures, maintenance of a file for each potential client that was not accepted as a patient and all those involved in the decision to not accept the individual for at least two years, and \$25,000 in compensatory damages for the individual. (5/7/2020)

Rolling Hills Dentistry and 53 North Street, LLC – Resolution of an allegation that a dental office in Danbury, Connecticut, lacked an accessible patient toilet room and a further allegation that the facility in which the dental office is located lacked an accessible entrance. The agreement includes physical access alterations and review by the Department of bi-yearly reports. (4/28/2020)

Buddy's Pizza – Resolution of an allegation that a restaurant in Frankfort, Kentucky, failed to remove architectural barriers to access; including the entrance, the path of travel to the accessible entrance, signage, and in the toilet rooms. The agreement includes physical access alterations, review by the Department of alterations in the form of a narrative report, and notifying the Department of future complaints. (4/22/2020)

Save the Bay Settlement Agreement -- Resolution of an allegation that a summer camp denied a child the opportunity to participate in the program on the basis of his Type I Diabetes and denied the Complainant equal access to programs that are offered to parents of children without disabilities. The agreement includes modification of policies necessary to afford its summer camp services and facilities to people with disabilities; implementation of a process to evaluate and institute reasonable modification requests; adoption of a non-discrimination policy; notice to parents, guardians, and the

community of the non-discrimination policy; training of staff; report to the Department documenting its compliance with the agreement; and \$2,500 in compensatory damages. (3/19/2020)

Legacy Tours, LLC Settlement Agreement -- Resolution of an allegation that a demand-responsive charter bus service in Clifton, New Jersey, failed to provide services to individuals with disabilities in either their fixed-route or demand-responsive operations. The agreement includes implementation of a system for providing accessible services, notice to the community of accessible services, training staff on their obligations under the ADA and the procedures for providing accessible over-the-road bus services, and reporting to the Department of compliance with the agreement. (3/16/2020)

Colorado Rush Soccer Club – Resolution of an allegation that a private sports non-profit in Colorado, failed to provide auxiliary aids and services, including a qualified sign language interpreter, to ensure effective communication with an individual who is deaf. The agreement includes adoption of a model assessment of communication needs and a Non-Discrimination policy; designation of an ADA contact person; creation of a one-page document for distribution outlining their obligations to provide appropriate auxiliary aids and services to participants with disabilities, the process for considering such requests from individuals with disabilities and include contact information for the ADA Contact Person; distribution of policy to staff; and annual reports to the Department. (3/12/2020)

City of San Clemente, California – Resolution of a compliance review determination that a city program using Lyft to provide demand responsive reduced-fare vehicle rides along two discontinued bus routes may deny qualified individuals with disabilities the opportunity participate in or benefit from the program. The agreement includes assurance by the City to provide program participants with mobility disabilities with a demand responsive option; training for vendors and/or third-party drivers on how to operate vehicles and equipment safely and how to properly assist people with disabilities; notice to the public about the program; maintenance of records that shall be computed on a monthly basis, including the response time between when individuals request to use the service and when the service was

provided, the fare charged to individuals who request the service, description of the reservation capabilities, and information on any constraints on capacity or service availability. (3/10/2020)

Tufts Medical Center Settlement (TMC) Resolves compliance review of physical and communication access to hospital facility. The settlement agreement requires the respondent to remove barriers at public and common use areas, provide additional accessible patient rooms, and improve effective communication for individuals who are deaf or hard of hearing by adding new policies and procedures. (2/28/20)

University of Southern California Hotel – Resolution of allegation that a hotel in Los Angeles, California, failed to alter its facilities to be readily accessible to and usable by individuals with disabilities, to the maximum extent feasible, which led to an insufficient number of accessible guest rooms with mobility features, an inaccessible registration counter, and an online reservation system that does not comply with the ADA. The agreement includes submission of architectural plans for the newly designed accessible guest rooms with mobility features to the Department; renovation of the newly designated accessible guest rooms; construction of a new, or alter existing, registration counter; updating the online reservation system to include accessible rooms as an option for booking, a description of the accessibility features of such rooms, and a description of the accessibility features of the hotel generally; and annual reports to the Department. (2/21/2020)

YMCA Middle Tennessee – Resolution of an allegation that an after-care school program in the Middle District of Tennessee, asked a child not to return for the next school year, on the basis of the child's disability-related behavior without providing any reasonable modification to their program in order to meet the needs of the child. The agreement includes modification of policies necessary to afford its childcare services and facilities to children with disabilities; consultation with a child's parent(s) or guardian(s) before a child is suspended or terminated from the childcare program on behavioral grounds; adoption of a non-discrimination statement and notice to the community of the non-discrimination statement; designation of one individual in each county that the childcare program operates in, who is authorized to receive and review requests for modifications to policies, practices, and procedures in respect to childcare services;

implementation of a process for parents or guardians to request reasonable accommodations; training staff; and submission of written policies and procedures to the Department for review. (2/19/2020)

Comfort Inn-Guilford -- Resolution of an allegation that a hotel in Guilford, Connecticut, refused to provide access to an individual with a disability using a service animal and failed to design and construct the hotel facility to be readily accessible to and usable by individuals with disabilities, including the hotel's lobby, lobby toilet rooms, lobby breakfast area, guest rooms, parking facilities and accessible route to the lobby. The agreement includes adoption of a service animal policy, posting a notice of the policy, training staff, and written notification to the Department of future complaints. (2/13/2020)

Dr. Javier Rios – Resolution of an allegation that a doctor in Lake Elsinore, California, failed to provide auxiliary aids and services, including a qualified sign language interpreter, to ensure effective communication with an individual who is deaf. The agreement includes adoption of a model assessment of communication needs of patients and companions, training of staff, maintenance of an auxiliary aid and service log, establish and maintain a list of qualified interpreters and establish internal procedures for ordering interpreting services that are consistent with the interpreter or interpreter agencies' procedures, notice to community of the policy to provide auxiliary aids and services, annual reports to the Department, written notification to the Department of future additional complaints, \$5,000 in compensatory damages for the individual, and \$1,000 as a civil penalty. (2/11/2020)

Lackawanna County Settlement Agreement -- Resolution of an investigation regarding inaccessible voting program for individuals with mobility and vision impairments, including inaccessible polling places with a lack of accessible parking, ramps that were too steep, and doorways with thresholds that were too high. Under the agreement, Lackawanna County will begin to remediate its voting program before its next election; employ temporary measures, such as portable ramps and signage; train poll workers; survey polling places for accessibility; and revise policies and procedures to select accessible polling places to be used in future elections. (2/7/2020)

Southern California Permanente Medical Group and Kaiser Foundation Hospitals -- Resolution of an allegation that a healthcare provider in Los Angeles, California, failed to provide auxiliary aids and services, including a qualified sign language interpreter, to ensure effective communication with an individual who is deaf. The agreement includes modification of policies to meet the communication needs of patients and companions; designation of one or more Diversity Coordinator/s, who shall provide appropriate assistance regarding immediate access to appropriate auxiliary aids and services necessary for effective communication, including qualified interpreters; training of staff; maintaining an auxiliary aid and service log; implementation of a grievance resolution mechanism for the investigation of complaints regarding effective communication; development and continuance of contracts with at least one interpreter agency that can provide qualified on-site interpretation services and data collection on interpreter response time; notice to the community of the healthcare provider's policy to provide auxiliary aids and services; annual reports to the Department; written notification to the Department of future complaints; \$17,000 in compensatory damages for the individual; and \$3,250 as a civil penalty. (2/7/2020)

Academy Express, LLC – Resolution of an allegation that a large, demand-responsive, over-the-road bus company, primarily engaged in the business of transportation, headquartered in Hoboken, New Jersey, failed to provide wheelchair-accessible bus service. The agreement includes adoption of written policies and procedures, training of employees, posting a notice to the public about its accessible transportation service, revised vehicle pre-trip inspection procedures, revised procedures when a vehicle's lift fails to function properly, \$10,000 in compensatory damages for the individual, and \$10,000 as a civil penalty. (2/6/2020)

441 Post Road, LLC d/b/a The Circle -- Resolution of an allegation that a hotel in Fairfield, Connecticut, has undergone alterations to its facility that are not readily accessible to and usable by individuals with disabilities to the maximum extent feasible, including parking, entrances, the lobby, the lobby toilet room, the lobby breakfast area, the outdoor patio, guest rooms, and the exterior guest room walkway. The agreement includes physical access alterations. (2/4/2020)

Community First School (CFS) Corp. -- re: child care program refusing to provide reasonable modifications, including routine diabetes care management, to a child with type 1 diabetes in violation of title III of the ADA. The settlement agreement requires CFS to: evaluate each request for reasonable modification on an individualized basis, using objective evidence and current medical standards; where appropriate, train lay child care staff members to assist with routine diabetes care tasks; report to the United States; and pay \$15,000 in compensatory damages to the aggrieved individuals and a civil penalty of \$2,500.

(2/3/20)

Lil' Einstein's Learning Academy (LELA) -- re: child care programs refusing to provide reasonable modifications, including routine diabetes care management, to a child with type 1 diabetes in violation of title III of the ADA. The settlement agreement requires LELA to: evaluate each request for reasonable modification on an individualized basis, using objective evidence and current medical standards; where appropriate, train lay child care staff members to assist with routine diabetes care tasks; report to the United States; and pay \$25,000 in compensatory damages to the aggrieved individuals and a civil penalty of \$2,500.

(2/3/20)

O.C. Medical Aesthetics, Inc. d/b/a South Coast MedSpa – Resolution of an allegation that a California provider of cosmetic medical procedures refused to provide laser hair removal services to a customer with HIV, including adoption of a non-discrimination policy, training of staff, review by the Department of any relevant policies or procedures, annual reports to the Department, written notification to the Department of future complaints, \$12,000 in compensatory damages for the individual, and \$6,000 as a civil penalty. (1/28/2020)

North Dakota State Union – Resolution of an allegation that the Sanford Health Athletic Complex in Fargo, North Dakota has alteration violations, including parking, accessible routes, signage toilet rooms, and adequate wheelchair spaces and companion seating in the assembly area. The agreement includes remedying the physical access violations. (1/27/2020)

Super 8 Hotel – Resolution of an allegation that a hotel in Lisbon, North Dakota, refused to provide lodging to an individual with a disability using a service animal. The agreement includes adoption of a service animal policy, posting of a notice of the policy, training of staff, written notification to the Department of future complaints, and \$1,000 in compensatory damages for the individual. (1/27/2020)

Lawrence + Memorial Hospital – Resolution of an allegation that a hospital in New London, Connecticut, failed to provide auxiliary aids and services, including a qualified language interpreter, to ensure effective communication with an individual who is deaf. The agreement includes adoption of a model assessment of communication needs of patients and companions, designation of an Assistive Device Point Person, training of staff, maintenance of an auxiliary aid and service log, implementation of a grievance resolution mechanism for the investigation of complaints regarding effective communication, notice to the community of the hospital's policy to provide auxiliary aids and services, annual reports to the Department, written notification to the Department of future complaints, and \$8,500 in compensatory damages for the individual. (1/17/2020)

Progressive Casualty Insurance Company – Resolution of an allegation that an insurance agency in Connecticut failed to provide account information in an accessible format to individuals who are blind or have low vision. The agreement includes adoption of an auxiliary aids and services policy; posting a notice of the policy to the community; training staff; annual report to the Department describing all actions relating to compliance and noncompliance with the Agreement, including providing copies of policies and trainings, photographs of notices posted, any requests by customers for auxiliary aids or services, and a description of how those requests were addressed; and \$1,000 in compensatory damages for the individual. (1/16/2020)

AmericInn by Wyndham – Resolution of an allegation that a hotel in Griswold, Connecticut, has undergone alterations to its facility that are not readily accessible to and usable by individuals with disabilities to the maximum extent feasible, including parking, entrances, the breakfast area, the lobby, the indoor pool and the pool shower rooms, the hospitality

room, the exercise room and unisex toilet room, the guest laundry room, the meeting room, toilet rooms, and designated accessible guest rooms. The agreement includes physical access alterations. (12/26/2019)

Mesa General Contractors, Inc. - Resolution of allegation that a restaurant in Newtown, Connecticut, failed to design and construct the facility to be readily accessible to and usable by individuals with disabilities, including parking, signage, and accessible routes. The agreement includes physical access alterations; ensuring future alterations comply in all respects with the ADA; and bi-yearly certifications to the Department until full compliance is achieved, which will include complaints received during the reporting period alleging that the facility did not comply with the ADA and a narrative report with photos showing the violations have been corrected. (12/10/2019)

Children's Choice Academy – Resolution of an allegation that a daycare in East Brunswick, New Jersey, denied admission to a child on the basis of his exposure to Hepatitis C and/or the perception that the child had Hepatitis B and/or HIV. The agreement includes adoption of a non-discrimination policy, training of staff, review by the Department of any relevant policies or procedures, written notification to the Department of future complaints, and \$5,000 in compensatory damages for the individual. (12/17/2019)

Market Place Kitchen & Bar – Resolution of allegation that a restaurant in Newtown, Connecticut, failed to design and construct the facility to be readily accessible to and usable by individuals with disabilities, including the back-patio entrance and the exit, accessible routes, dining and bar areas, seating, and toilet rooms. The agreement includes physical access alterations on existing areas; ensuring that future alterations made to the facility comply with all aspects of the ADA; creation of a policy setting forth procedures and protocols for ensuring equivalent bar service is available for patrons with disabilities at accessible tables in the bar area and at accessible tables adjacent to the bar area, including the availability to such patrons with disabilities of any promotions, specials or menus available only to bar patrons; training of staff on new policies; and bi-yearly certifications to the Department until full compliance is achieved, which will include complaints received during the reporting period alleging that the facility did not comply with the ADA and a narrative report with photos showing that the violations have been corrected. (12/10/2019)

Downers Grove Tattoo Company - Resolution of an allegation that an Illinois tattoo parlor denied tattoo services to a customer with HIV, including adoption of a non-discrimination policy, annual training of staff, review by the Department of any relevant policies or procedures, written notification of future complaints, and \$10,000 in compensatory damages for the individual. (12/5/19)

Cabin Technologies, Inc. – Resolution of a compliance review found that a private transportation company, which operates a fixed route bus service between San Francisco and Santa Monica, California, required passengers who intend to travel in a wheelchair, or other mobility device, to reserve tickets further in advance of intended travel than any other passenger. The agreement includes designation of an employee to be in charge of ADA compliance; implementation of a complaint process; updating its website to include a non-discrimination statement, information on how an individual may contact Cabin if they believe that Cabin denied them accessible transportation, instructions on how to reserve accessible transportation; and indication of the reduction in time for reserving accessible transportation from 48 to 24 hours; and engaging in quarterly outreach to disability rights and independent living advocacy organizations in the San Francisco and Los Angeles areas. (11/15/2019)

Anova Center for Education (ACE) -- re: discriminatory practice of unnecessary and inappropriate reliance on classroom exclusion and restraint to manage the behavior of children with disabilities in violation of Title III of the ADA (11/9/19)

Riverview 8 Cinemas – Resolution of an allegation that a movie theater in Southbury, Connecticut, failed to design and construct the facility to be readily accessible to and usable by individuals with disabilities, including the facility's parking, exits, accessible routes, dining areas, seating, signage, and toilet rooms. The agreement includes physical access alterations, providing a minimum of seven hearing aid compatible receivers, providing signage, and bi-yearly reports to the Department. (11/22/2019)

Nobel Learning Communities d/b/a Chesterbrook Academy -- reasonable modifications of toileting policy by child care provider to ensure equal opportunities for children with disabilities (11/13/19)

William Beaumont Hospital -- re: provision of auxiliary aids and services, including sign language interpreters, to patients and companions who are deaf to ensure effective communication at 3 hospitals and 31 affiliated health care facilities (11/13/19)

Lanier Technical College, Georgia -- re: discriminatory reduction in hours and termination of part-time employee based on disability due to multiple sclerosis (11/7/19)

The Red River Valley Fair Association -- Resolution of an allegation that an operator of a fairground in West Fargo, North Dakota, failed to modify its policy prohibiting outside food and drink as necessary to afford a child with diabetes the full and equal opportunity to enjoy the goods, services, facilities, privileges, advantages, and accommodations of the fairground. The Agreement includes modification of policies to allow individuals with disabilities to obtain an exception to the fairground's general prohibition against outside food and drink, notice to staff of policy changes, and training staff. (10/28/2019)

Intermountain Health Services -- re: barrier removal at hospital facility (10/28/19)

Landmark Hotel Group -- re: resolves complaint that hotel under Landmark's management refused a room to a veteran with PTSD accompanied by a service dog. The settlement agreement requires the respondent to permit access to individuals who use service animals and take the following actions: adopt and implement service dog policies; provide training on the service dog policy to employees and managers; post the service dog policy at all of Landmark's hotels, on their websites, and in their advertising; and pay \$1,000.00 in damages to the Complainant. (10/24/19)

Deerfield Inn and Suites -- re: resolves complaint that the Deerfield Inn & Suites refused a room to a veteran with PTSD accompanied by a service dog. The settlement agreement requires the respondent to permit access to

individuals who use service animals and take the following actions: adopt and implement service dog policies; provide training on the service dog policy to employees and managers; post the service dog policy at the hotel, on its website, and in its advertising; and pay \$5,000.00 in damages to the Complainant. (10/21/19)

The City of Hudson, New York -- re: agreement to ensure program access throughout the City of Hudson, NY (10/23/19)

Paragon School of Artistic Gymnastics Settlement Agreement – Resolution of an allegation that a gymnasium in Norwood, New Jersey, refused to provide a reasonable modification to an individual with a disability who wanted to host a birthday party at the gymnasium. The agreement includes modification of policies necessary to afford children with disabilities the opportunity to participate in the facilities and services of the gymnasium; adoption of a reasonable accommodation policy and notice to the community of the policy; revision of its current part registration form that uniformly requires all children with disabilities to have a “shadow” regardless of the nature or extent of their disabilities; implementation of a process for an individual with a disability, his/her parents, or his/her guardians to request reasonable accommodations; implementation of an individualized assessment for considering reasonable accommodation requests; annual reports to the Department; \$3,000 in compensatory damages for the child with a disability, \$2,000 in compensatory damages for the parents of the child with a disability; and \$1,000 as a civil penalty. (10/11/2019)

Henrico Police Athletic League -- re: eliminating discriminatory barriers to children with diabetes from a day care and summer camp program (10/7/19)

York County, PA – Resolution of an investigation regarding an inaccessible voting program for individuals with mobility and vision disabilities in York County, Pennsylvania. A compliance review found the County often housed polling places in locations that contain barriers to access for people with disabilities. Under the agreement, York County will begin to remediate its voting program before its next election; employ temporary measures, such as portable ramps and signage;

train poll workers; survey polling places for accessibility; revise policies and procedures to select accessible polling places to be used in future elections; and to ensure that the County provide an accessible voting system. (10/3/2019)

AFC Urgent Care Norwalk – Resolution of an allegation that a healthcare provider in Norwalk, Connecticut, refused to provide a school physical to a child with developmental disabilities. The agreement includes adoption of a nondiscrimination policy; creation of a patient grievance process; posting of a notice of the nondiscrimination policy in the reception or waiting area and wherever a Patient's Bill of Rights is required, as well as on the homepage of the healthcare provider's website; providing training to all employees, staff, members, and other individuals who interact with patients that will include information on effective communication; and \$2,500 in compensatory damages for the individual. (10/3/2019)

Family Dollar Stores of Rhode Island, LLC – Resolution of an allegation that a retail store chain in Rhode Island failed to maintain designated accessible features, including parking, entrances, and accessible routes to and within store facilities. The agreement includes ensuring that employees do not block parking, access to entrance of the stores, or accessible routes; a survey of each stores accessible parking spaces; designated of an ADA Coordinator; training of staff; annual reports to the Department; and \$7,500 as a civil penalty. (9/23/2019)

Athena Health Care Systems -- re: eliminating discriminatory barriers to treatment on the basis of disability for individuals with Opioid Use Disorder (OUD), in particular with respect to the use of medically assisted treatment (9/16/19)

Tawsty Flower Bed and Breakfast – Resolution of an allegation that a bed and breakfast in Lewisburg, Pennsylvania, refused to allow an individual with a disability to book a room with her service animal. The agreement includes adoption of a service animal policy, posting a notice of the policy, training staff, \$100 in compensatory damages for the individual, and \$200 as a civil penalty. (9/10/2019)

Indiana High School Athletic Association -- re: failure to provide reasonable modification to a student with a disability to enable her to compete on the swim team, in violation of Title III of the ADA (9/10/19)

Roberts Riverwalk Hotel -- re: removal of architectural barriers at a hotel (8/26/19)

Hoke County, NC – Resolution of an investigation regarding an inaccessible voting program for individuals with mobility and vision disabilities in Hoke County, North Carolina. A compliance review found the County often housed polling places in locations that contain barriers to access for people with disabilities. Under the agreement, the County will begin to remediate its voting program before its next election; employ temporary measures, such as portable ramps and signage; train poll workers; survey polling places for accessibility; revise policies and procedures to select accessible polling places to be used in future elections; and to ensure that the County provide an accessible voting system. (8/19/2019)

Union County, New Jersey Board of Elections -- re: provision of physically accessible polling places for individuals with mobility and vision disabilities (8/15/19)

Ocean County, New Jersey Board of Elections -- re: provision of physically accessible polling places for individuals with mobility and vision disabilities (8/15/19)

Bloomington Montessori School -- re: alleged discrimination by failure to provide reasonable modifications for student with disabilities at private Montessori school facility (8/12/19)

Il Pomod'Oro Restaurant & Pizzeria– Resolution of an allegation that a restaurant in East Lyme, Connecticut, failed to alter its facilities to be readily accessible to and usable by individuals with disabilities to the maximum extent feasible by individuals with disabilities, including the restaurant's parking, entrances, accessible routes, dining areas, and toilet rooms. The agreement includes physical access alterations. (7/29/2019)

Golden Greek Restaurant & Pub – Resolution of an allegation that a restaurant in Dayville, Connecticut, failed to remove architectural barriers to access to be readily accessible to and usable by individuals with disabilities, including the restaurant's parking, main entrances, accessible routes, bar, dining areas, carry out entrance, seating, signage, and toilet rooms. The restaurant also failed to alter its patio facilities to be readily accessible to and usable by individuals with disabilities to the maximum extent feasible. The agreement includes physical access alterations, adoption of a non-discrimination policy, training of staff, and review by the Department of relevant policies and procedures, and semi-annual reports to the Department. (7/15/2019)

Sandoval County, New Mexico -- re: alleged inaccessible polling places for individuals with mobility and vision impairments, including inaccessible parking, ramps that were too steep, and doorways with thresholds that were too high. Under the agreement, Sandoval County will begin to remediate its voting program before its next election; employ temporary measures, such as portable ramps, signage, and propped open doors, as well as certain permanent changes, such as paved parking and ramps; train poll workers; survey polling places for accessibility; and select polling places that will be accessible during elections. (7/12/19)

CJ Spa Group, Inc. -- re: alleged exclusion of an individual with a disability from a spa because the individual was blind (7/9/19)

Wildwood Inn – re: reasonable modification of policies, practices and procedures to permit full and equal access to hotel by disabled guests who use service animals, and not subjecting guests with service animals to inquiries into the details of a person's disability in connection with their use of a service animal or to demands for documentation relating to certification, training, or licensure of the service animal (7/2/19)

The Hazelden Betty Ford Foundation -- re: inpatient rehabilitation facility to remove barriers to access for individuals with mobility impairments (6/28/19)

York County, South Carolina -- re: (1) failure to provide a reasonable accommodation during the application process to a job applicant with dwarfism, and (2) use of employment qualification standards or other selection criteria (driver's license) to screen out an individual with a disability or a class of individuals with disabilities (6/10/19)

McKinley County, New Mexico -- re: resolves complaint alleging that McKinley County's polling places are inaccessible to individuals with mobility and vision impairments and its voting program is not compliant with Title II of the Americans with Disabilities Act. The Department identified architectural barriers, including inaccessible parking, ramps that were too steep, and doorways that were too narrow. Under the agreement, McKinley County will begin to remediate its voting program before its next election; employ temporary measures, such as portable ramps, signage, and propped open doors, as well as certain permanent changes, such as paved parking and ramps; train poll workers; survey polling places for accessibility; and select polling places that will be accessible during elections. (6/6/19)

Lincare, Inc. -- re: alleged discrimination by failure to provide a sign language interpreter for an appointment regarding the use of a medical device. The agreement requires Lincare, a nationwide (800 centers in 48 states) supplier of oxygen, durable medical equipment and other respiratory care products and related services, to provide appropriate auxiliary aids and services, including sign language interpreting services, to individuals who are deaf or hard of hearing. (6/5/19)

ProMedica Health System -- re: provision of appropriate auxiliary aids and services, including qualified sign language interpreters, to persons who are deaf or hard of hearing to ensure effective communication (6/14/19)

UPS Store #1217 Settlement Agreement -- Resolution of an allegation that a UPS Store in Riverside, Connecticut, refused to provide service to an individual with a disability using a service animal. The agreement includes adoption of a service animal policy, posting a notice of the policy, training of staff, written notification to the Department of future complaints, and \$1,000 compensatory damages for the individual. (5/24/2018)

Professional Publications, Inc. -- re: ensuring that this company, which provides on-line courses to prepare students for various licensure examinations, including professional engineering, architectural and designing examinations, will furnish appropriate auxiliary aids and services in the future (4/25/19)

New Haven Center for Performing Arts, Inc. -- re: physical accessibility of the College Street Music Hall, including entrances, lobby, restroom facilities, auditorium, and accessible routes (4/12/19)

Thomas Jefferson University Hospitals, Inc. -- re: imaging facilities to ensure equal access to services whether by appointment or walk in (4/18/19)

Grist Mill Market, LLC -- re: equal access for individuals with disabilities who use service dogs (4/9/19)

American Institute of Certified Public Accountants -- re: provision of testing accommodations for individuals who are blind or have low vision (4/1/19)

GPM Investments, LLC -- re: ensuring that the sixth largest convenience store chain in the United States will permit individuals with disabilities accompanied by service dogs to enter its stores (4/1/19)

Orange County Circuit Court, Magistrate 16th Judicial District, Virginia Department for the Deaf and Hard of Hearing, and Executive Secretary Virginia Supreme Court: -- re: requires respondent to revise policies and procedures to provide effective communication and appropriate auxiliary aids and services, to appoint an ADA coordinator for each judicial circuit, provide training to staff, and money damages to the complainant (3/25/19)

Hawaii Department of Public Safety -- re: provide equal access to prison programs (including its furlough program), services, activities, and facilities for inmates with disabilities (3/20/19)

Central Virginia Regional Jail -- re: requires respondent to revise policies and procedures to provide effective communication and appropriate auxiliary aids and services, to appoint an ADA coordinator, provide training to staff, and money damages to the complainant. (3/12/19)

Harris County, Texas -- re: failure to provide an accessible voting program to voters with disabilities, including accessible polling places, in violation of title II of the ADA (3/12/19)

City of Concord, New Hampshire -- re: provision of accessible ballots in city elections (2/26/19)

Rider University -- re: reasonable modifications at a private university for students with disabilities on the basis of food allergies (2/21/19)

Vonlane, LLC -- re: provision of accessible bus transportation services (2/13/19)

Town of Bethlehem, Connecticut -- re: physical accessibility in two town facilities, including parking, entrances, signage, restroom facilities, and accessible routes (1/28/19)

Selma Medical Associates, Inc. -- re: eliminating discriminatory barriers to treatment on the basis of disability for individuals with opioid use disorder (OUD) (1/31/19)

Utah Department of Corrections -- re: effective communication for inmates who are deaf or hard of hearing (1/28/19)

Ada County, Idaho -- re: provision of physically accessible polling places for individuals with mobility and vision disabilities (12/14/18)

Carilion Roanoke Memorial Hospital -- re: resolves complaints that Carilion Roanoke Memorial Hospital failed to provide effective communication, including sign language interpreters, to patients who are deaf or hard of hearing. The

Settlement Agreement requires the Respondent to modify its policies and procedures to provide effective communication, provide training to staff, and compensate the complainants with money damages. (12/5/18)

SLO Safe Ride -- re: accessibility obligations of a private demand responsive transportation service in San Luis Obispo, California (11/30/18)

The Board of Voter Registration and Elections Anderson County, SC -- Resolution of an investigation regarding an inaccessible voting program for individuals with mobility and vision disabilities run by an election board in Anderson County, South Carolina. A compliance review found the election board often housed polling places in locations that contain barriers to access for people with disabilities. Under the agreement, the election board will begin to remediate its voting program before its next election; employ temporary measures, such as portable ramps and signage; train poll workers; survey polling places for accessibility; revise policies and procedures to select accessible polling places to be used in future elections; and to ensure that the County provide an accessible voting system. (11/9/2018)

Time to Rise, Inc. -- re: reasonable modifications for participants with diabetes at a summer camp program. (11/9/18)

Flood's Bar -- re: equal access for individuals with disabilities who use service dogs (11/1/18)

South Dakota Department of Corrections -- re: ensure equal access for individuals with disabilities at the South Dakota State Penitentiary and the Mike Durfee State Prison (10/23/18)

Northern Michigan University -- re: discrimination against college students with mental health disabilities. Agreement resolves allegations that Northern Michigan University required certain students with mental health disabilities to sign contracts that barred them from talking, even with their friends, about self-destructive thoughts or face discipline, including involuntary withdrawal from the University (10/18/18)

The Stop & Shop Supermarket Company LCC -- re: in-accessible store check-out aisles and failure to keep at least one staffed accessible check-out aisle open during store hours at some stores (10/15/18)

The Place of Antiques -- re: equal access for individuals with disabilities, including veterans, who use service dogs (10/11/18)

KinderCare Education, LLC -- re: agreement by owner of 1800 child care facilities to assist children with insulin dependent diabetes with routine daily care tasks including insulin administration by pen or syringe (9/25/18)

El Aguila Mexican Restaurant -- re: restaurant will allow service animals (8/21/18)

City of Minneapolis, Minnesota -- re: refusal to hire a veteran based on his disability (PTSD) as well as a pattern or practice of discrimination requiring job applicants for police officer positions to provide genetic information during the pre-employment examination process (8/14/18)

Charlotte Radiology -- re: to ensure equal access to individuals with mobility impairments (8/13/18)

The Pawn Shop -- re: reasonable modification of policies, practices and procedures to ensure equal access to a pawn shop and tax service for individuals with disabilities, including veterans, who use service animals (7/24/18)

Philadelphia Police Department -- re: failure to provide effective communications to individuals who are deaf or hard of hearing in violation of title II of the ADA (8/2/18)

1015 Folsom Night Club -- re: night club to allow individuals with allergies to bring in epi-pens (7/16/18)

Teachers Test Prep, Inc. -- re: failure to make online courses accessible to individuals who are deaf or hard of hearing in violation of title III of the ADA (6/27/18)

Washington State Health Care Authority -- re: an agreement to greatly improve method of administering sign language interpreters for Medicaid appointments (6/12/18)

City and County of Denver -- re: failure to provide reasonable accommodations for a Deputy Sheriff with insulin-dependent diabetes (5/15/18)

Charlwell Operating, LLC -- re: eliminating discriminatory barriers to treatment on the basis of disability for individuals with Opioid Use Disorder (OUD), in particular with respect to the use of medically assisted treatment (5/10/18)

Hudson Public Schools District -- re: failure to ensure that school district furnished appropriate auxiliary aids and services (a mobile, robotic telepresence in school) where necessary to afford student with immunodeficiency disorder, an equal opportunity to participate in, and enjoy the benefits of its programs, services, and activities, in particular active participation in the classroom instruction experience (5/7/18)

Coconino County, AZ -- re: provision of accessible polling places (5/7/18)

Addams Tavern -- re: removal of architectural barriers at a restaurant (4/5/18)

Youth Fitness and Fun, LLC -- re: making reasonable modifications to policies, practices, or procedures to ensure that children with disabilities have full and equal opportunity to participate in and benefit from a gymnastics academy's programs (4/5/18)

South Carolina Department of Corrections -- re: equal access to programs and services, and to ensure effective communication and auxiliary aids and services to inmates with hearing disabilities in South Carolina Department of Corrections' prison facilities (3/29/18)

Hardin County Emergency Medical Services – re: reasonable modifications to policies, practices, or procedures when necessary to permit the use of a service animal by an individual with a disability including traveling with the individual to the hospital in the transporting vehicle (3/28/2018)

Palm Springs Art Museum -- re: access to exhibitions, public programs, and other offerings for deaf or hard-of-hearing individuals (3/22/18)

Union Parish Detention Center -- re: detainee with HIV held in isolated, segregated housing (3/22/18)

Learning Care Group, Inc. -- re: agreement by owner of 900 child care centers to assist children with insulin dependent diabetes with routine daily care tasks including insulin administration (3/20/18)

McQueen Historic Properties -- re: voluntary compliance agreement requiring removal of architectural barriers in a Nampa, Idaho shopping center (3/19/18)

Dauphin County, PA – Resolution of an investigation regarding an inaccessible voting program for individuals with mobility and vision disabilities in Dauphin County, Pennsylvania. A compliance review found the County often housed polling places in locations that contain barriers to access for people with disabilities. Under the agreement, the County will begin to remediate its voting program before its next election; employ temporary measures, such as portable ramps and signage; train poll workers; survey polling places for accessibility; revise policies and procedures to select accessible polling places to be used in future elections; and to ensure that the County provide an accessible voting system. (3/9/2018)

Idaho Pizza Company -- re: voluntary compliance agreement requiring removal of architectural barriers in a Nampa, Idaho restaurant (3/6/18)

Monterey Airbus, Inc. -- re: purchase of new inaccessible vehicles by an airport shuttle, a private entity that is primarily engaged in the business of transporting people and that operates a fixed route transportation service (2/27/18)

Atlantis Events, LLC -- re: agreement to provide interpreters or other aids to ensure effective communication when traveling to persons who are deaf (2/20/18)

Monroe County, Illinois -- re: provision of accessible polling places (2/16/18)

Claremore VFW and Auxiliary 2976 -- re: reasonable modification of policies, practices and procedures to ensure equal access to a lounge for individuals with disabilities who use service animals (2/6/18)

Cumberland County, PA -- re: provision of accessible polling places (2/2/18)

When Pigs Fly BBQ Pit -- re: reasonable modification of policies, practices and procedures to ensure equal access to a restaurant for customers with disabilities who use service animals (1/18/18)

Astria Health -- re: provision of auxiliary aids and services to ensure effective communication for patients at medical facilities operated by Astria Health (1/17/18)

Frank Martz Coach Company D/B/A/ Martz Trailways -- re: agreement requiring an over-the-road bus company only use wheelchair accessible buses for its fixed route service (1/3/18)

Jack Williams Stadium -- re: agreement to address physical accessibility of facility's restrooms (12/22/17)

Young Shakespeare Players East -- re: exclusion of a child with a peanut allergy from participation in a theater company, and another child for advocating on that child's behalf (12/18/17)

The Beachcomber Resort -- re: settlement agreement requiring removal of architectural barriers in Avalon, NJ hotel (12/15/17)

Advanced Plastic Surgery Solutions -- re: denial of procedure by cosmetic and reconstructive surgeon because patient has HIV (12/6/17)

Bhupinder S. Mangat, M.D. and Seminole Neurology Associates, P.A. -- re: provision of auxiliary aids and services to ensure effective communication for patients at the professional office of a healthcare provider (12/1/17)

Spotsylvania Regional Medical Center -- re: provision of auxiliary aids and services, including sign language interpreters, to persons who are deaf or hard of hearing to ensure effective communication at a hospital (12/1/17)

Prime N Wine -- re: voluntary compliance agreement requiring removal of architectural barriers (11/20/17)

Louisiana State Penitentiary -- re: removal of architectural barriers to provide access to detention center facilities, programs, services, and activities (11/14/17)

Chariot Transit, Inc. -- re: agreement to operate sufficient vehicles that are readily accessible to and useable by individuals with disabilities, including individuals who use wheelchairs (11/6/17)

North Canaan Elementary School -- re: remedying physical access to school playground facilities (11/1/17)

Wyndham Southbury Hotel -- re: settlement agreement requiring removal of architectural barriers in Southbury, CT hotel (10/20/17)

Sterling Urgent Care Clinic -- re: provisions to ensure effective communication to patients and companions who are deaf or hard of hearing (10/16/17)

Hinds County, MS – Resolution of an investigation regarding an inaccessible voting program for individuals with mobility and vision disabilities in Hinds County, Mississippi. A compliance review found the County often housed polling places in locations that contain barriers to access for people with disabilities. Under the agreement, the County will begin to remediate its voting program before its next election; employ temporary measures, such as portable ramps and signage; train Election Commissioners and poll workers; survey polling places for accessibility; revise policies and procedures to select accessible polling places to be used in future elections; and to ensure that the County provide an accessible voting system. (10/11/2017)

Bar-T Year Round Programs for Kids -- re: making reasonable modifications to ensure that children with disabilities, including children with Autism Spectrum Disorder, have the full and equal opportunity to participate in and benefit from Bar-T's before and after school care programs and camp programs (10/10/17)

Valley Hope Association -- re: drug rehab center protecting rights of individuals with HIV (10/6/17)

City of New Albany, IN -- re: disability discrimination based on the City of New Albany Police Department and Merit Commission's release of an employee's confidential medical information, including details about his disability, to the public and press (10/4/17)

Kootenai County, Idaho -- re: removal of architectural barriers to provide access to detention center facilities and other public buildings (10/3/17)

Macomb County Prosecutor's Office -- re: refusal to provide a sign language interpreters to complainant asked to sign a summons and complaint in a matter for the MCPO (10/2/17)

Family Dollar Store 5720, Sioux City, Iowa -- re: modification of policies, practices, and procedures to maintain access to designated accessible parking spaces, toilet rooms, access to the store entrance and keep store aisles free of clutter to maintain accessible routes into and through the store (9/22/17)

OC Kids Infant and Preschool -- re: reasonable modification of policies, practices, and procedures to enable a child with severe food allergy to attend school (9/21/17)

Park School -- re: modifying policies and procedures for admissions and reasonable accommodations to ensure the school does not discriminate against applicants or students with disabilities (9/15/17)

The Egg Factory -- re: voluntary compliance agreement requiring removal of architectural barriers in a Nampa, Idaho restaurant (9/13/17)

Hidalgo County -- re: provision of accessible polling places (8/30/17)

Highline Medical Center -- re: provision of auxiliary aids and services, including sign language interpreters, to persons who are deaf or hard of hearing to ensure effective communication at a hospital (8/22/17)

Carl R. Bieber, Inc. D/B/A/ Bieber Tourways -- re: agreement requiring an over-the-road bus company comply with its obligation to make its fleet of buses for its fixed route service wheelchair accessible (8/9/17)

Peter Pan Bus Lines -- re: large motorcoach company's obligations to train personnel regarding accessibility obligations, including not requiring advance notice for passengers using wheelchairs, requirement to conduct regular and frequent maintenance checks of wheelchair lifts, and proper securement of wheelchairs (8/2/17)

Aurora Health Care -- re: denial of medical treatment to two patients with HIV (7/21/17)

Cedar Grill Restaurant -- re: voluntary compliance agreement requiring removal of architectural barriers in Cedar Falls, IA restaurant (7/19/17)

Family YMCA of Greater Augusta -- - re: reasonable modification of policies, practices and procedures to allow the aide of a member with intellectual disabilities to accompany the member into the gym area without the aide also holding a Y membership (7/10/17)

West Point Tours, Inc. -- re: accessible service and operations of a fixed – route over-the-road transportation provider to ensure that persons with disabilities have available to them accessible transportation and services from trained employees and contractors (7/5/17)

Doctors' Hospital at Renaissance, Ltd. -- re: provision of auxiliary aids and services, including sign language interpreters, to patients and companions who are deaf to ensure effective communication in a hospital (7/5/17)

Seasons of Coeur d'Alene Restaurant Voluntary Compliance Agreement -- re: voluntary compliance agreement requiring removal of architectural barriers in Coeur d'Alene, ID restaurant (6/8/17)

Moon Time Restaurant Voluntary -- re: voluntary compliance agreement requiring removal of architectural barriers in Coeur d'Alene, ID restaurant (6/8/17)

Cobble Hill Restaurant -- re: voluntary compliance agreement requiring removal of architectural barriers in Cedar Falls, IA restaurant (6/6/17)

City of Pinson, Alabama --re: program accessibility and policy modifications to make city of Pinson's public facilities and events, including the annual Alabama Butterbean festival, accessible to persons with disabilities (6/5/17)

Fire Artisan Pizza -- re: making goods and services at a restaurant available to people with disabilities (6/2/17)

Justin Smith, Sheriff of Larimer County, Colorado -- re: effective communication in interactions with the Sheriff's Office including provision of auxiliary aids and services (5/23/17)

Richland County Board of Elections and Voter Registration, South Carolina -- re: provision of physically accessible polling places for individuals with mobility and vision disabilities (5/22/17)

City of Waukesha, WI – Resolution of an investigation regarding an inaccessible voting program for individuals with mobility and vision disabilities in Waukesha, Wisconsin. A compliance review found the City's polling places contain barriers to access for people with disabilities. Under the agreement, the City will begin to remediate its voting program before its next election; employ temporary measures, such as portable ramps and signage; designate County personnel as Election Day Surveyors to review compliance at the polling places; train poll workers; survey polling places for accessibility; revise policies and procedures to select accessible polling places to be used in future elections; and to ensure that the City provide an accessible voting system. (4/7/2017)

Dolgenercorp, LLC -- re: modification of policies, practices, and procedures to maintain access to designated accessible parking spaces, access to the store entrance and keep store aisles free of clutter to maintain accessible routes into and through all Dollar General stores in the state of Alabama (12/21/16)

Fill Building Associates, LLC -- re: removal of architectural barriers and compliance with alterations requirements at an office building housing physicians' offices (5/5/17)

City of Chesapeake -- re: provision of accessible polling places (5/5/17)

The Lost Cuban Restaurant -- re: voluntary compliance agreement requiring removal of architectural barriers in Cedar Falls, IA restaurant (4/28/17)

Board of Election Commissioners for the City of Chicago, Illinois -- re: provision of physically accessible polling places for individuals with mobility and vision disabilities (4/12/17)

Parlor City Ice Cream -- re: voluntary compliance agreement requiring removal of architectural barriers in Marion, IA restaurant (3/28/17)

Happy Joe's Pizza -- re: voluntary compliance agreement requiring removal of architectural barriers in Cedar Rapids, IA restaurant (3/28/17)

Dairy Queen Restaurant -- re: voluntary compliance agreement requiring removal of architectural barriers in Sioux City, IA restaurant (3/28/17)

Pea Ridge School District -- re: settlement agreement under Title II of the ADA addressing public school district's exclusion of three students from educational instruction and extracurricular activities based on concerns that they might have HIV (3/20/17)

Duos Coffee & Ice Cream -- re: voluntary compliance agreement requiring removal of architectural barriers in Cedar Falls, IA restaurant (3/7/17)

Matador Tours, Inc. -- re: operator of demand-responsive transportation service must comply with all requirements of accessible service and operations, provide accessible service with an alternative carrier with advance notice, training all employees and contractors about the requirements of the ADA, and file required annual reports (3/6/17)

Birdsall Ice Cream Co. -- re: voluntary compliance agreement requiring removal of architectural barriers in Mason City, IA restaurant (2/16/17)

The Irish Shanti -- re: voluntary compliance agreement requiring removal of architectural barriers in Cedar Falls, IA restaurant (2/9/17)

Fauquier County, VA -- re: provision of physically accessible polling places for individuals with mobility and vision disabilities (1/31/17)

City of Sheboygan, WI – Resolution of an investigation regarding an inaccessible voting program for individuals with mobility and vision disabilities in Sheboygan, Wisconsin. A compliance review found the City often housed polling places in locations that contain barriers to access for people with disabilities. Under the agreement, the City will begin to remediate its voting program before its next election; employ temporary measures, such as portable ramps and traffic cones; train election officers and poll workers; survey polling places for accessibility; revise policies and procedures to select accessible polling places to be used in future elections; and to ensure that the City provide an accessible voting system. (1/27/2017)

Overlake Medical Center -- re: re: provision of auxiliary aids and services, including sign language interpreters, to patients and companions who are deaf to ensure effective communication in a hospital (1/23/2017)

Orange Leaf Frozen Yogurt Restaurant -- re: voluntary compliance agreement requiring removal of architectural barriers in Cedar Falls, IA restaurant (1/23/17)

Palm Beach County Supervisor of Elections -- re: provision of accessible voting system under title II of the ADA and the Help America Vote Act (1/19/17)

Luzerne County, PA -- re: provision of physically accessible polling places for individuals with mobility and vision disabilities (1/12/17)

Ohio Department of Rehabilitation and Correction -- re: removal of architectural and programmatic barriers to access for persons with disabilities to ensure participation in benefits of programs, services, or activities (1/3/17)

John Dempsey Hospital (part of the University of Connecticut Health Center) -- re: provision of auxiliary aids and services, including sign language interpreters, to patients who are deaf to ensure effective communication in a hospital that is part of a state university health center (1/3/17)

Norwich YMCA -- re: YMCA denied membership to a man with developmental disabilities because he resided at a facility for persons with intellectual and developmental disabilities (12/21/16)

YMCA of Metro Chicago -- re: YMCA of Metro Chicago has agreed to administer the emergency medicine glucagon to program enrollees with diabetes who have requested it. The settlement agreement resolves a complaint of discrimination filed on behalf of a child with type 1 diabetes who was not able to participate independently in a YMCA swimming program because the YMCA initially refused to administer glucagon (12/21/16)

Princeton University -- re: reasonable modification policies, practices, and procedures relating to students with mental health disabilities, including requests for reasonable accommodations, withdrawals and leaves of absence (12/19/16)

Cold Stone Creamery -- re: voluntary compliance agreement requiring removal of architectural barriers in Sioux City, IA restaurant (12/16/16)

Mountain States Health Alliance -- re: failure to provide qualified sign language interpreters and other auxiliary aids and services to ensure effective communication to parents who are deaf when their terminally-ill adult daughter was being treated in a hospital (12/13/16)

Culver's Restaurant of Cedar Falls -- re: voluntary compliance agreement requiring removal of architectural barriers in Cedar Falls, IA restaurant (11/29/16)

Arlington County Sheriff -- re: effective communication for persons who are deaf or hard of hearing detailed in Sheriff Department's detention and corrections system (11/16/16)

Sakura Japanese Steak House and Sushi Bar -- re: voluntary compliance agreement requiring removal of architectural barriers in Cedar Falls, IA restaurant (10/31/16)

Jefferson County, AL – Resolution of an investigation regarding an inaccessible voting program for individuals with mobility disabilities in Jefferson County, Alabama. A compliance review found the County often housed polling places in locations that contain barriers to access for people with disabilities. Under the agreement, the County will begin to remediate the violations at the polling places identified before its next election; employ temporary measures, such as portable ramps and signs; train election officers and poll workers; develop a survey to assess the accessibility of the polling places prior to elections; provide auxiliary aids and services to voters with disabilities; submit to the Department a survey and photographs of newly selected polling places; designate County personnel or contractors as Election Day Surveyors to determine compliance with the Agreement; and to ensure that the County provides an accessible voting system. (10/26/2016)

The YMCA of Reading and Berks County, PA -- re: alterations violations and barrier removal at a YMCA, including parking, swimming pool lift, and toilet room (10/17/16)

City of Winter Park and Winter Park Scenic Boat Tour, Inc. -- re: provision of accessible route both to the boat launch and to the boats (and provision of an alternative, accessible tour departure site while the accessible route is being constructed) to a city-owned boat dock which is leased to a private guided boat tour operator (10/14/16)

Floyd Medical Center -- re: failure to provide qualified sign language interpreters and other auxiliary aids and services to ensure effective communication in a hospital to patients and companions who are deaf (10/2/16)

Lexington Chinese School -- re: provision of a non-discrimination policy and reasonable modification policies, practices, and procedures relating to students with disabilities, including a description, in both English and Chinese, of the process the school will use to provide reasonable modifications and/or auxiliary aids and services. (9/29/16)

Camp Tree Tops - re: reasonable modification of policies, practices, and procedures to enable a child with diabetes to participate in a residential summer camp (9/27/16)

City of Ecorse, Michigan -- re: provision of physically accessible polling places for individuals with mobility and vision disabilities (8/15/16)

YMCA of the Triangle -- re: reasonable modification of policies, practices and procedures, including administration of emergency medication, Glucagon, to afford children with type 1 diabetes equal access to child care programs and summer camps (7/27/16)

Omaha Performing Arts Society -- re: the Orpheum Theater agreement requiring dispersed wheelchair and companion seating at a choice of admission prices and seating locations and modified ticketing policies providing equal access in altered theater (7/14/16)

Arrowhead Regional Medical Center -- re: provision of auxiliary aids and services, including sign language interpreters, to patients and companions who are deaf to ensure effective communication in a hospital (7/2016)

Imperial Plaza Condominium -- re: removal of architectural barriers (6/30/16)

Lone Star Steakhouse & Saloon -- re: removal of architectural barriers at a brew pub (6/30/16)

The Irish Democrat -- re: removal of architectural barriers at a brew pub (6/30/16)

McLean Hospital -- re: reasonable modifications of policies, practices, or procedures, to enable individuals with disabilities access to therapeutic services and residence services (6/29/16)

Vinarc, LLC -- re: compliance with alterations requirements and removal of architectural barriers (6/29/16)

The Natural Epicurean Academy of Culinary Arts -- re: effective communication for individuals with disabilities who seek to participate in the Academy's services, such as its professional chef training program (6/24/16)

Philadelphia Freedom Valley YMCA – Rocky Run Branch -- re: YMCA denied a child an equal opportunity to participate in an after-school program and a summer day camp program because of her type 1 diabetes (5/19/16)

Byesville, Ohio, Guernsey County -- re: removal of architectural barriers to provide access to City services (5/17/16)

Mercy College -- re: reasonable modification of policies, practices, or procedures to permit use of a service animal on all of the college's campuses by a disabled veteran college student (4/29/16)

Mid-America Center -- re: agreement requiring dispersed wheelchair and companion seating at a choice of admission prices and seating locations and modified ticketing policies providing equal access in new multi-purpose arena (5/5/16)

Columbia, South Carolina Police Department -- re: provision of auxiliary aids and services by police department to ensure effective communication to persons with hearing impairments (5/3/16)

HealthSource Saginaw -- re: provision of auxiliary aids and services, including sign language interpreters, to patients who are deaf to ensure effective communication in an outpatient psychiatric clinic (4/18/16)

City of Detroit - reasonable modifications to policies, practices or procedures to ensure that children with disabilities, and their parents, may participate in all of the programs, services, or activities provided by a city recreation center, including allowing mother to help pre-school aged son with a disability to use locker room designated for opposite gender. (4/4/16)

Arlington-Mansfield Area YMCA -- re: YMCA refused to provide daily insulin injections to a child with type one diabetes, which left him unable to attend the summer day camp program, in violation of title III of the ADA (2/24/16)

360 Federal Credit Union -- re: provision of auxiliary aids and services to ensure effective communication for individuals at a credit union (2/11/16)

The University of Alabama at Birmingham -- re: agreement between US Attorney's Office and state university to survey and bring into compliance architectural violations in its facilities (2/10/16)

Grady Memorial Hospital -- re: provision of auxiliary aids and services, including sign language interpreters, to persons who are deaf or hard of hearing to ensure effective communication at a hospital (1/12/16)

Crystal City Shops and Underground -- re: architectural accessibility of shopping and business concourse for persons with mobility impairments (1/11/16)

North Florida OB/GYN Associates, P.A. -- re: gynecologist's denial of tubal ligation to female patient because of her HIV status in violation of Title III of the ADA (1/7/16)

Omni Hotels Management Corporation -- re: barrier removal at a hotel, including designated accessible guest rooms and toilet rooms (1/5/16)

Promedica Toledo Hospital -- re: provision of auxiliary aids and services to ensure effective communication for patient at a hospital (12/23/15)

Burke Professional Center Condominium Association -- re: architectural accessibility of common areas for persons with mobility impairments (12/22/15)

Connecticut State Department on Aging -- re: compliance with title II of the ADA (12/22/15)

Mt. Pleasant Public Schools -- re: reasonable modification of policies, practices, and procedures for a student with diabetes requiring assistance (12/14/15)

Ritz Carlton, Inc. -- re: architectural barriers at a hotel and resort, including with regard to its guest rooms, accessible routes, ramps, restrooms, spa, restaurants, pool lifts, and parking (12/1/15)

Webster Bank, N.A. -- re: modification of policies, practices and procedures and provision of auxiliary aids and services to persons who are deaf to ensure effective communication at a bank (11/24/15)

Mercy Suburban Hospital -- re: hospital's refusal to provide bariatric service to a patient because the patient has HIV (11/18/15)

Virgin Islands Bureau of Motor Vehicles -- re: modification of policies and procedures regarding vehicle registration and tinted windows for persons with a disability (11/2/15)

Detroit School District -- re: school district's refusal to provide parent of a student with a sign language interpreter at either the home or center-based teaching sessions so that she could actively participate in the education of her child (11/2/15)

Lakers Aquatic Club, Inc. -- re: a swim club's failure to make reasonable modifications for a swimmer with a disability (11/1/15)

Golden Corral -- re: architectural accessibility for persons with disabilities in a restaurant (10/19/15)

Rochester Police Department -- re: effective communication for people who are deaf or hard of hearing in Rochester, Michigan's Police Department and other programs and services (8/24/15)

Altamarea, LLC -- re: making goods and services at a restaurant available to people with disabilities (8/19/15)

Wallingford Police Department -- re: effective communication for people who are deaf or hard of hearing in Wallingford, Connecticut under title II of the ADA (8/18/15)

Southern Illinois University -- re: university's failure to reasonably modify its policies in order to accommodate a student with chronic fatigue syndrome (8/12/15)

Dekalb Regional Crisis Center -- re: provision of auxiliary aids and services to ensure effective communication for companions at a crisis mental health treatment center (8/11/15)

Carnival Corporation -- re: removal of architectural and communication barriers to provide access on cruise ships (7/23/15)

Trump Taj Majal Casino Hotel -- re: : alterations violations and barrier removal at a hotel and casino, including parking, buffet and toilet rooms (7/22/15)

Srinivas Mukkamala, M.D., P.L.C. -- re: provision of auxiliary aids and services to ensure effective communication for patients at the professional office of a healthcare provider (7/14/15)

Arshad Pervez, M.D.: -- re: provision of auxiliary aids and services to ensure effective communication for patients at the professional office of a healthcare provider. (7/14/15)

Fairfax Nursing Center, Inc: -- re: provision of auxiliary aids and services to ensure effective communication for companions of patient at skilled nursing facility (7/6/15)

Camp Bravo – re: making reasonable modifications to policies, practices, or procedures, including administration of the emergency medication Diastat, to ensure that a child with epilepsy has full and equal opportunity to participate in a Maryland camp's programs (6/24/15)

Camp Winnewald - re: refusal to modify policies for effective diabetes care management in a summer day camp (6/5/15)

State of Idaho -- re: accessibility of the Idaho State Capitol's facilities, services, programs, and activities (5/18/15)

City of Española -- re: agreement bars employer from conducting medical examinations or making disability-related inquiries before a conditional offer of employment is made to applicants and requires employer to conduct training and designate an individual to address ADA compliance. (3/10/15)

City of Parowan -- re: agreement bars employer from conducting medical examinations or making disability-related inquiries before a conditional offer of employment is made to applicants and requires employer to conduct training, designate an individual to address ADA compliance, and make its online employment opportunities website conform with the Web Content Accessibility Guidelines (WCAG) 2.0. (3/31/15)

Village of Ruidoso -- re: agreement bars employer from conducting medical examinations or making disability-related inquiries before a conditional offer of employment is made to applicants and requires employer to conduct training, designate an individual to address ADA compliance, and make its online employment opportunities website conform with the Web Content Accessibility Guidelines (WCAG) 2.0. (3/24/15)

Fabco, Inc. -- re: reasonable modification of policies, practices and procedures to permit full and equal access to Fabco's shoe stores by individuals with disabilities, including, without limitation, those who utilize wheelchairs (4/13/15)

edX, Inc. -- re: improving the accessibility of its Massive Open Online Courses (MOOCs) on its website, Platform, and Mobile Applications to individuals with disabilities (4/1/15)

St. Francis Hospital and Medical Center -- re: the HHS Office for Civil Rights and the US Attorney's Office for the District of Connecticut provision of auxiliary aids and services to ensure effective communication for deaf and hard of hearing patients at St. Francis Hospital and Medical Center patients at St. Francis Hospital and Medical Center (2/13/15)

OPUS 465 and TRESKA -- re: removal of architectural barriers and modification of policies, practices and procedures to provide access to a restaurant, including dining and bar areas, toilet rooms, and entrance (2/25/15)

Dentex Dental Mobile, Inc. -- re: discriminatory denial of dental care due to HIV and improper referral of a patient with HIV by mobile dental clinic in violation of Title III of the ADA (2/19/15)

Rainforest Café -- re: alterations violations at a restaurant, including toilet rooms and sales counter (1/26/15)

City of DeKalb, Illinois -- re: agreement bars employer from conducting medical examinations or making disability-related inquiries before a conditional offer of employment is made to applicants and requires employer to conduct training, designate an individual to address ADA compliance, and make its online employment opportunities website conform with the Web Content Accessibility Guidelines (WCAG) 2.0 (2/3/15).

City of Fallon, Nevada -- re: agreement bars employer from conducting medical examinations or making disability-related inquiries before a conditional offer of employment is made to applicants and requires employer to conduct training, designate an individual to address ADA compliance, and make its online employment opportunities website conform with the Web Content Accessibility Guidelines (WCAG) 2.0 (2/3/15)

City of Isle of Palms, South Carolina -- re: agreement bars employer from conducting medical examinations or making disability-related inquiries before a conditional offer of employment is made to applicants and requires employer to

conduct training, designate an individual to address ADA compliance, and make its online employment opportunities website conform with the Web Content Accessibility Guidelines (WCAG) 2.0 (2/3/15)

City of Vero Beach, Florida -- re: agreement bars employer from conducting medical examinations or making disability-related inquiries before a conditional offer of employment is made to applicants and requires employer to conduct training, designate an individual to address ADA compliance, and make its online employment opportunities website conform with the Web Content Accessibility Guidelines (WCAG) 2.0 (2/3/15)

Genesis Healthcare System -- re: primary care physician's discriminatory denial of care due to HIV and improper referral of patients with HIV in violation of title III of the ADA (1/15/15)

National Museum of Crime and Punishment -- re: improving access for individuals with disabilities to a museum's building and its exhibitions, public programs, and website (1/13/15)

Quinnipiac University -- re: re: failure to consider modifications to university's mandatory leave policy to allow student with depression to complete coursework while living off campus (12/19/14)

Tropicana Atlantic City Corp. -- re: alterations violations and barrier removal at a hotel and casino, including parking, designated accessible guest rooms, and toilet rooms (12/23/14)

County of Erie NY and the Erie County Sheriff's Office -- re: provide equal access to programs, services, and facilities to inmates with disabilities and to ensure effective communication and auxiliary aids and services to inmates who are deaf or have hearing loss, are blind or have low vision (12/23/14)

DC Trails Inc. -- re: accessible service and operations of an over-the-road bus company to ensure that persons with disabilities have available to them accessible transportation and services (12/5/14)

Franciscan St. James Health -- re: provision of auxiliary aids and services to ensure effective communication for patients at two hospitals (12/3/14)

Resorts Casino Hotel -- re: : alterations violations and barrier removal at a hotel and casino, including parking, designated accessible guest rooms, and toilet rooms (11/25/14)

Jerry and Carolyn DeSpain Rental, LLC -- re: removal of architectural barriers, including installation of a ramp to the entrance, at a business property leased to a hearing aid center (11/13/14)

Lehman College Center for the Performing Arts, Inc. -- re: wheelchair seating locations, toilet rooms, and concession stands as well as the provision of a assistive listening system (11/14/14)

Peapod, LLC -- re: improving access for individuals with disabilities to an online grocery shopping and delivery service's website and mobile applications (11/17/14)

Sheraton Atlantic City Hotel and Convention Center -- re: new construction violations at a hotel and convention center, including parking, designated accessible guest rooms, restaurants and bars, and spa (10/17/14)

Swedish Edmonds Hospital -- re: provision of auxiliary aids and services, including sign language interpreters, to persons who are deaf or hard of hearing to ensure effective communication at a hospital (10/10/14)

Associated Foot & Ankle Centers of Northern Virginia, PC -- re: provision of auxiliary aids and services, including sign language interpreters, to persons who are deaf to ensure effective communication in specialty medical care offices (10/9/14)

Dr. Hal W. Brown and Primary Care of the Treasure Coast, Inc. -- re: adoption of effective communication and non-retaliation policies in family medical practice (10/7/14)

U.S. Rental Car Operating Subsidiaries of Enterprise Holdings, Inc. -- re: ensuring that persons with disabilities have access to rental cars with adaptive devices in a timely manner (10/7/14)

Alliance NY, LLC -- re: architectural accessibility of neighborhood businesses for persons with mobility impairments (9/30/14)

Glenwood Plaza, LLC -- re: architectural accessibility of neighborhood businesses for persons with mobility impairments (9/30/14)

Hamilton Initiative, LLC -- re: architectural accessibility of neighborhood businesses for persons with mobility impairments (9/30/14)

Subway of Casenovia, LLC -- re: architectural accessibility of neighborhood businesses for persons with mobility impairments (9/30/14)

Water Street Seafood Company -- re: architectural accessibility of neighborhood businesses for persons with mobility impairments (9/30/14)

State of Louisiana Attorney Licensure System -- re: bar admissions policies, practices, and procedures that impose unnecessary burdens on applicants with mental health disabilities (8/15/14)

Joe Louis Arena -- removal of architectural barriers to provide access to a sports and entertainment facility, including wheelchair seating locations, toilet rooms, and food/drink service as well as plan review and inspections of planned new Events Center. (8/6/14)

Dr. Peter Chang-Sing, M.D., F.A.C.C. -- re: provision of sign language interpreters and other auxiliary aids in a specialist medical practice (7/22/14)

Orange County Clerk of Courts (Florida) -- re: accessibility of electronic court documents to an attorney who is blind and other individuals who use screen reader technology. (7/17/14)

The City of Hubbard, Oregon -- re: agreement bars employer from conducting medical examinations or making disability-related inquiries before a conditional offer of employment has been made to job applicants and requires employer to conduct training and designate an individual to address ADA compliance. (7/9/14)

Delran Township School District (New Jersey) -- re: making reasonable modifications to ensure that students with disabilities may be accompanied in school and on school-related activities by their service animals (6/24/14)

Florida State University -- re: agreement bars employer from conducting medical examinations or making any disability-related inquiries before a conditional offer of employment has been made to job applicants (6/5/14)

Campus Inn and Bell Tower Hotels -- re: removal of architectural and communication barriers, alterations, and modifications to policies, practices and procedures to provide access to guest rooms and common elements (6/3/14)

Hospital for Special Care, New Britain, Connecticut Settlement Agreement -- re: reasonable modification of policies, practices, and procedures to enable a child with diabetes to participate in summer camp (5/27/12)

Taxi Operated by [redacted] -- re: failure to provide taxi services to a person with vision impairments accompanied by a service animal (5/15/14)

Gwinnett College -- re: forcing student with HIV to withdraw from a college medical assistant program (4/24/14)

Wade W. Han, M. D. and Florida Ear Nose Throat and Facial Plastic Surgery Center -- re: provision of auxiliary aids and services, including sign language interpreters, to persons who are deaf to ensure effective communication in specialty medical care offices (4/18/14)

Blue Smoke LLC - re: requiring removal of architectural barriers in New York City restaurant (4/10/14)

Commonwealth Health & Rehab Center-- re: provision of auxiliary aids and services, including sign language interpreters, to persons who are deaf to ensure effective communication at a skilled nursing facility (3/24/14)

Conway Lodging, Inc. (Comfort Suites, Conway, AR) -- re: reasonable modification of policies, practices and procedures to permit use of serviceanimals in a hotel (3/24/14)

Lincoln Center for the Performing Arts (Alice Tully Hall) -- re: removal of architectural barriers to provide access to a performing arts facility, including accessible routes to wheelchair seating locations, toilet rooms, and elevators (3/24/14)

Blair County, PA – re: provision of accessible polling places (3/10/14)

Rite Aid of Michigan, Inc. -- re: pharmacist's denial of flu shot to customer because of his HIV status. (2/4/14)

California Aquatics – re: denial of membership to a high school student to participate in aquatic field trips based on her identification as a Type I diabetic (1/14/14)

Newseum, Inc. -- re: improving access for individuals with disabilities to a museum's building and its exhibitions, programs, and website (12/6/13)

Camelot Child Development Center -- re: a child care program excluding a child with Down syndrome from field trips, and threatening to expel her from the program, because of her developmental delays (11/27/13)

Phoenician Golf and Resort -- re: architectural barriers at a luxury resort, including with regard to its guest rooms, lobby ramps, table seating, restrooms, shops, conference rooms, golf club amenities, tennis club, and parking (11/21/13)

Experimental Aircraft Association, Inc. - re: modification of policies, practices, and procedures to allow the use of Segways and other power-driven mobility devices at outdoor air shows (11/12/13)

Milford Plaza -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (9/27/13)

The [REDACTED] Unified School District -- re: violation of the non-retaliation prohibition under the ADA, Title VI, and the EEOA (9/11/13)

Nobu Associates, L.P. -- re: removal of architectural barriers and modification of policies, practices, and procedures in a restaurant (9/11/13)

The Palace of Auburn Hills -- re: barrier removal and modification of ticketing policies at an arena (8/23/13)

City of Henderson, Nevada -- re: effective communication for people who are deaf or hard of hearing when interacting with law enforcement (8/5/13)

Louisiana Tech University Settlement Agreement -- re: the use of internet-based learning product for university course work allegedly inaccessible to student who is blind (7/23/13)

XL Center - re: barrier removal and modification of ticketing policies at an arena (6/28/13)

Phoenix International Raceway -- re: accessibility of grandstand seating, toilet rooms, accessible route and parking at an arena (6/10/13)

SuperShuttle International, Inc. -- re: failure to permit the use of a service animal by an individual with a disability on a shared ride and requiring a person with a service animal to pay a surcharge (6/5/13)

City of New Haven, CT – re: effective communication for people who are deaf or hard of hearing in the City of New Haven's Police Department and other City programs and services (5/29/13)

Big Bear Marina-- re: refusal to rent a jet ski to a deaf family because of their deafness (5/29/13)

DeCamp Bus Lines -- re: requirement that an over-the-road bus company no longer require passengers with disabilities to provide advance notice to secure an accessible bus (5/29/13)

Mayfair Hotel – re: removal of architectural and communication barriers to provide access to guest rooms and common elements (5/15/13)

The Apple Tree Children's Center - re: reasonable modifications of policies, procedures, and practices to allow children with disabilities, including children with Down Syndrome, an equal opportunity to attend the preschool in Norwalk, Iowa (4/3/13)

The Learning Clinic - re: reasonable modifications of policies, procedures or practices to allow a minor child to use a service animal at The Learning Clinic, a private school in Brooklyn, CT (3/25/13)

Arapahoe County Sheriff's Office, CO - re: ensuring effective communication between individuals who are deaf or hard of hearing and patrol officers, detention center officers, and other law enforcement personnel (3/22/13)

The City of Englewood, CO - re: ensuring effective communication between individuals who are deaf or hard of hearing and police officers and other law enforcement personnel (3/22/13)

University of Medicine and Dentistry of New Jersey, Medical School and School of Osteopathic Medicine - re: discriminatory exclusion of two applicants because they have Hepatitis B (3/8/13)

City of Memphis, TN -- re: accessible seating in the Liberty Bowl Memorial Stadium, accessible concession stands, gates, elevators, ramps, toilet rooms, suites, press boxes, and other facilities and services at the stadium (1/8/13)

Mills College - re: new construction, alterations, and barrier removal under title III at Mills College in Oakland, California (1/5/13)

Peroutka and Peroutka, P.A. -- re: modification of policies, practices and procedures and provision of auxiliary aids and services to persons who are deaf to ensure effective communication at a law firm collection agency (1/3/13)

Lesley University -- re: reasonable modification policies, practices, and procedures to ensure full and equal enjoyment of meal plan and food services for students with celiac disease and other food allergies (12/20/12)

Cavaliers Operating Company, LLC (Quicken Loans Arena) -- re: auxiliary aids and services, website accessibility, modifications of policies and procedures for ticketing, and seating for patrons who use wheelchairs and their companions in a sports arena (12/3/12)

U.S. v. Westgate Smoky Mountain Resort -- re: new construction, alterations, and barrier removal under title III at Westgate Smoky Mountain Resort in Gatlinburg, Tennessee (11/13/12)

City of Sierra Vista, AZ -- re: compliance review of the accessibility of the City's programs, services, and activities (12/12/12)

United States v. City of Baltimore -- re: discriminatory zoning standard for residential substance abuse treatment facilities (11/5/12)

Mrs. K's Toll House Restaurant -- re: removal of architectural barriers to provide access to the restaurant, including wheelchair dining areas, toilet rooms, parking, pathways, and entrances (10/21/12)

Dynamic Tours & Transportation, Inc. -- re: company must comply with all requirements of accessible service and operations, provide training to all employees and contractors about the requirements of the ADA, and file required annual reports (10/11/12)

Medical Specialists of the Palm Beaches -- re: accessible medical equipment to ensure that persons who use wheelchairs are provided equal access to medical care; adopting a non-discrimination policy and training all employees about the requirements of title III of the ADA as they apply to health care facilities (9/28/12)

VIP's Jet Tours Corp./Pegasus Transportation -- re: company must comply with all requirements of accessible service and operations, provide training to all employees and contractors about the requirements of the ADA, ensure that all lifts are maintained as required, and file required annual reports (9/20/12)

Alltour of America, Inc. -- re: company must comply with all requirements of accessible service and operations, provide training to all employees and contractors about the requirements of the ADA, and file required annual reports (9/18/12)

Jet Set Line, Inc. -- re: company must comply with all requirements of accessible service and operations, provide training to all employees and contractors about the requirements of the ADA, and file required annual reports. (9/13/12)

Grand Circle LLC, doing business as Grand Circle Travel -- re: policy modification to ensure full and equal enjoyment of travel and tour services -- no fees charged for stowing wheelchairs and other mobility devices to customers who transfer to seats during travel within the United States (9/13/12)

U.S. v. Microtel Inns & Suites -- re: modification of policies, practices and procedures to permit the use of a service animal by an individual with a disability at Microtel Inns & Suites in Nashville, Tennessee (8/29/12)

Sacramento (California) Public Library Authority -- re: the use of inaccessible electronic book reader ("e-reader") devices in a patron lending program (8/29/12)

Toddlers 'N Tots -- re: making reasonable modifications to policies, practices, or procedures, including administration of Diastat, to ensure that a child with epilepsy has full and equal opportunity to participate in a daycare center's programs. (8/16/12)

Dr. Bruce Berenson, M.D., P.A.-- re: modification of policies, practices and procedures to permit the use of a service animal by an individual with a disability at a doctor's office (8/7/12)

City of Woodlake, CA -- re: discriminatory practice of unlawful pre-employment medical examinations of job applicants before making an offer of employment (8/1/12)

Dragon City I, Inc. -- re: modification of policies, practices, and procedures to permit the use of a service animal by an individual with a disability in a restaurant (7/3/12)

NorthShore University HealthSystems -- re: provision of auxiliary aids and services, including sign language interpreters, to persons who are deaf to ensure effective communication at a hospital (6/28/12)

RHM-88, LLC and M&C Hotel Interests, Inc. (Millennium Hotel New York, United Nations) -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (6/8/12)

Aqua Turf Club -- re: architectural barriers in a banquet facility, primarily in the toilet rooms (5/22/12)

AM2PM Childcare Learning Center -- re: making reasonable modifications to ensure that children with disabilities, including Down syndrome, have full and equal opportunity to participate in and benefit from the center's programs (5/21/12)

City of Flint, MI -- re: provision of accessible polling places (5/17/12)

Town of Rocky Hill, CT -- re: reasonable modification of policies, practices, and procedures to enable a child with diabetes to participate in summer camp (5/1/12)

Arizona Interscholastic Association, Inc.-- re: providing appropriate auxiliary aids and services, including sign language interpreters, to persons who are deaf or hard of hearing who participate in interscholastic extracurricular activities. (3/30/12)

The City of Ansonia, CT -- re: the City zoning code's exclusion of substance abuse treatment facilities from zones where medical clinics can locate (3/30/12)

Mountain Valley Midget Football League -- re: reasonable modification of policy in order to permit a child, who has ocular albinism and is very sensitive to sunlight, to wear a tinted visor on his football helmet, which would block out the sunlight and permit him to play. (3/19/12)

Shanghai Cottage at Fairhope, Inc. -- re: modification of policies, practices, and procedures to permit the use of a service animal by an individual with a disability in a restaurant. (3/7/12)

Great Vistas, LLC (Bluebeard's Castle Resort, St. Thomas, VI) -- re: removal of architectural barriers in hotel property and restaurants built before and after the ADA went into effect. (2/1/12)

Budget Saver Corporation D/B/A Budget Saver Motel -- re: reasonable modification of policies, practices and procedures to permit full and equal access to hotel facilities by disabled guests who use service animals and not subjecting guests with service animals to the hotel's "pet policy" (1/27/12)

Walls Transportation Tours, Inc. -- re: accessible service and operations of an over-the-road bus company to ensure that persons with disabilities have available to them accessible transportation and services from trained employees and contractors (1/5/12)

Ralph's Coach, Inc. -- re: accessible service and operations of an over-the-road bus company to ensure that persons with disabilities have available to them accessible transportation and services from trained employees and contractors (12/30/11)

LBA Express, Inc. -- re: accessible service and operations of an over-the-road bus company to ensure that persons with disabilities have available to them accessible transportation and services from trained employees and contractors (12/8/11)

Claudio's Trips, Inc. -- re: accessible service and operations of an over-the-road bus company to ensure that persons with disabilities have available to them accessible transportation and services from trained employees and contractors (12/6/11)

El Lagunero Bus Co. LLC -- re: accessible service and operations of an over-the-road bus company to ensure that persons with disabilities have available to them accessible transportation and services from trained employees and contractors (12/6/11)

Transportes Rivas, Inc. -- re: accessible service and operations of an over-the-road bus company to ensure that persons with disabilities have available to them accessible transportation and services from trained employees and contractors (12/6/11)

Watson Charter Services, Inc. -- re: accessible service and operations of an over-the-road bus company to ensure that persons with disabilities have available to them accessible transportation and services from trained employees and contractors (12/6/11)

Illinois State Police -- re: title I of the ADA settlement agreement to eliminate policies that automatically exclude cadet job applicants who use hearing aids or who manage their diabetes with insulin pumps and to revise employment publications and policies to reflect the change (11/30/11)

Holy Spirit Tours, Inc. -- re: accessible service and operations of an over-the-road fixed route bus company to ensure that persons with disabilities have available to them accessible transportation and services from trained employees and contractors (11/17/11)

Law School Admission Council, Inc. ("LSAC") -- re: testing accommodations on the Law School Admissions Test (LSAT) for an individual with ADD, Learning Disability, and a physical disability (9/27/11)

Fremantle Productions, Inc., and CBS Broadcasting Inc. regarding The Price Is Right -- re: contestant eligibility criteria and selection, modifications to policies and practices, auxiliary aids and services, complaint process, outreach campaign, readily achievable barrier removal to television studio, website accessibility, compensatory damages, and civil penalty (9/20/11)

Motel 6 Operating L.P. -- re: new construction, alterations and removal of architectural barriers (9/6/11)

The Great Chinese Buffet -- re: modification of policies, practices, and procedures to permit the use of a service animal by an individual with a disability in a restaurant (9/8/11)

Pacific Gateway, LTD., and Marriott International, Inc. -- re: failure to provide accessible hotel rooms with two double beds, failure to make reasonable modifications of policies to accommodate person with a disability, and removal of architectural barriers to provide access to guest rooms and common elements (7/6/11)

Beach Babies Learning Center, LLC -- re: making reasonable modifications to ensure that children with disabilities, including autism, have full and equal opportunity to participate in and benefit from the center's programs_(6/28/11)

Alexandria Country Day School -- re: refusal to modify policies for effective diabetes care management in private school (6/1/11)

Wells Fargo & Company -- re: denial of effective communication, architectural barriers in retail locations, failure to make reasonable modifications, other types of disability discrimination, and a claims process to pay damages to individuals (5/31/11)

Beginning Montessori Academy -- re: preschool required to provide children with disabilities, including autism, an equal opportunity to participate in all programs, services, or activities (5/17/11)

Megabus USA LLC and Megabus Northeast LLC ("Megabus") -- re: use of accessible vehicles in intercity bus service and providing online reservation services that allow passengers with disabilities to access schedule information and make reservations in the same manner and using the reservation system as other passengers (5/16/11)

Tulsa County Public Facilities Authority ("Expo Square") -- re: provision of accessible parking, availability of shuttle and transportation services and other physical changes to ensure that programs, services and activities at the Tulsa County Fairgrounds are readily accessible to and usable by persons with disabilities (5/12/11)

Tramcon, Inc., D/B/A St. Thomas Skyride and Paradise Point -- re: new construction and barrier removal of tramway and associated mall and entertainment facilities (5/12/11)

Yavapai Regional Medical Center, Prescott, AZ -- re: modification of policies, practices, and procedures to provide appropriate auxiliary aids and services, including sign language interpreters, to patients who are deaf or hard of hearing at a medical center (5/1/11)

National Federation of the Blind, et. al. v. Law School Admission Council -- re: inaccessibility of the Law School Admission Council's website to blind individuals using screen reader technology (4/25/11)

Atlanta's John Marshall Law School -- re: agreement to cease using the Law School Admission Council electronic application process for the Fall 2012 application cycle unless it is accessible to and usable by applicants who are blind (4/26/11)

Dream Team Hotel Associates LLC and Westin Management Company East (Westin New York Times Square) -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (4/14/11)

CDL West 45th Street, LLC (Renaissance New York Hotel) -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (4/8/11)

Sherwood 48 Assoc. and Renaissance Hotel Mgmt. Co., LLC (Millennium Broadway Hotel) -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (4/8/11)

United States of America v. Towne Realty, Inc. and The Riverside Theater Foundation -- re: provision of wheelchair and companion seating and a ticketing policy that is advertised on the theater website (3/1/11)

National Board of Medical Examiners -- re: providing reasonable testing accommodations for professional licensing examinations required by the ADA for persons with disabilities (2/22/11)

HRB Tax Group, Inc. ("H&R Block") -- re: providing effective communication, including sign language interpreters for deaf or hard of hearing customers, for tax preparation services, programs, and courses at H&R Block offices nationwide (1/31/11)

Nobel Learning Communities, Inc. -- re: ensuring nondiscrimination against children with autism and other disabilities by a large national network of private preschools, elementary schools, and secondary schools (1/14/01)

City of Kerrville, TX and Playhouse 2000 (Cailloux Theater) -- re: provision of companion fixed seats for the wheelchair seating locations; wheelchair seating locations that provide a choice of admission prices; a reservations policy; correction of other violations of the ADA Standards; and payment of compensatory damages (10/26/10)

The Town of Wolfeboro, NH -- re: removal of physical barriers to provide full access to the town's facilities by persons with mobility impairments and modification of policies, practices, and procedures to ensure the town's programs, services, and activities are readily accessible and usable by individuals with disabilities (10/26/10)

Frisbie Memorial Hospital, Rochester, NH -- re: modification of policies, practices, and procedures to provide appropriate auxiliary aids and services to persons who are deaf or hard of hearing, ensuring effective communication and equal benefit from the goods, services, facilities, privileges, advantages, or accommodations afforded to other individuals (10/18/10)

City of Cheyenne, WY (Taco John's Event Center) -- re: compliance with new construction requirements at a City-owned multi-use arena (9/29/10)

Tornado Bus Company, Dallas, TX (PDF version 175 KB) | Press Release -- re: regarding failure to purchase accessible vehicles, meet requirements that 50 percent of a private carrier's fleet be accessible, train employees on interacting with disabled passengers, and establish a wheelchair lift maintenance program (9/23/10)

The American Hospitality Inn, Portland, OR -- re: agreement requires the Inn to modify its policies and practices to require its employees to accept alternative identification other than a drivers license from persons with disabilities who cannot drive. The agreement includes employee training on guest identification and service animals and extends to other hotels under the same ownership (9/10/10)

St. Joseph Hospital of Nashua, N.H. and SJ Physician Services, Inc. -- re: agreement requires hospital and related off site medical practices to ensure effective communication, including through the provision of qualified sign language interpreters, with deaf and hard of hearing persons (9/10/10)

McNeese State University -- re: removing barriers to access, requirements for alterations and new construction, modifying policies and practices to make programs accessible and modifications to the University's web site (9/10/10)

Rainbow River Child Development Center -- re: diabetes care management in a child care center (8/3/10)

Oconee County, South Carolina Courthouse Municipal Facility -- re: physical accessibility in a municipal courthouse facility, built in 2003, including parking, signage, restroom facilities, courtroom seating, witness stands, jury boxes, and accessible routes (7/22/10)

Mount Vernon Ladies' Association of the Union -- re: improving access to a historic estate and to its exhibitions and programs for individuals with disabilities (7/21/10)

Blockbuster Inc. -- re: equal access for persons with disabilities, including persons who use service animals (7/19/10)

Southern New Hampshire Medical Center -- re: provision of appropriate auxiliary aids and services, including qualified sign language interpreters, for deaf and hard of hearing patients and companions where necessary to ensure effective communication at a hospital (7/15/10)

The Sheraton Grand Sacramento Hotel -- re: reasonable modification of policies, practices and procedures to permit full and equal access to hotel facilities by disabled guests who use service animals and not subjecting guests with service animals to the hotel's "pet policy" (7/14/10)

City of Milton, WA -- re: architectural barrier removal and policy modifications to make city of Milton's parks, recreation program, and annual summer festival and parade route accessible to persons with disabilities. (7/14/10)

Town of Gretna, VA -- re: denial of zoning permit to a person seeking to serve individuals with disabilities in a private home (6/28/10)

Northland Germantown Falls LLC -- re: removal of architectural barriers to provide access to the leasing office of an apartment complex (4/6/10)

Crowne Plaza Times Hotel -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (3/31/10)

Charlotte Regional Visitors Authority -- re: alterations requirements and removal of architectural barriers to provide access to Ovens Auditorium (3/29/10)

HRB Businesses of FL, Inc. -- re: providing effective communication, including sign language interpreters, for deaf or hard of hearing customers at a tax preparation business (3/18/10)

Castles N' Coasters Inc. -- re: alterations and removal of architectural barriers in an amusement park and prohibition of waivers and releases that may single out individuals on the basis of disability (3/16/10)

The Children's House, Inc. -- re: making reasonable modifications to medication policies to accommodate a child with a disability in need of asthma medication (2/18/10)

Alameda County Sheriff's Office -- re: effective communications with persons who are deaf, hard of hearing, and deaf-blind in police and jail situations (2/2/10)

Arizona State University -- re: accessibility of electronic book readers to individuals with vision disabilities (1/8/10)

Town of Lewisboro, New York -- re: accessibility to services, programs, and activities by persons with disabilities (12/22/09)

IntelliTec Colleges -- re: removing physical barriers and requirements for new construction and alterations in leased facilities, and modifying policies and practices to ensure that classes, programs, and services are accessible (12/15/09)

New York City Police Department -- re: effective communication with persons who are deaf or hard of hearing under title II of the ADA (11/18/09)

Beth Israel Deaconess Medical Center -- re: compliance with new construction and alterations requirements and removal of architectural barriers to provide access to medical center facilities (10/22/09)

Pine Hills Kiddie Garden ("Pine Hills"), Fort Wayne IN -- re: provision of equal opportunity for children with diabetes to participate in programs, services, or activities of a child care center (10/19/09)

Parco, Ltd. (Wendy's restaurants, Cedar Rapids, IA) -- re: removal of architectural barriers in restaurants built before and after the ADA went into effect (8/20/09)

800 North Charles Street Limited Partnership, LLLP and Palamino Corporation (Donna's restaurant, Baltimore, MD) -- re: removal of architectural barriers, including installation of an inclined platform lift, in a restaurant (9/17/09)

Ocean Palms Beach Resort -- re: removal of architectural barriers to ensure an equal opportunity to enjoy accommodations (7/7/09)

City of Philadelphia, PA -- re: provision of accessible polling places (4/16/09)

Bio-Medics, Orange, CA -- re: modification of policies, practices, and procedures to permit individuals with disabilities to donate plasma (4/8/09)

Emstar Realty LLC and Emstar Operating LLC, New York, NY (W New York Hotel - The Tuscany) -- re: removal of architectural and communication barriers and modifications to policies, practices and procedures to provide access to guest rooms and common elements (3/18/09)

Walmart Stores, Inc. -- re: equal access for persons with disabilities, including persons who use service animals (1/16/09)

District of Columbia Shelter Program -- re: accessibility of homeless shelter program's facilities and services (11/10/08)

Chatham University -- re: removing physical barriers to access, requirements for alterations, and modifying policies and practices to continue to ensure that classes, programs, and services are accessible (12/9/08)

Medbrook Medical Associates, Inc. -- re: providing effective communication for people who are deaf or hard of hearing (12/8/08)

Shopsmith, Dayton, OH -- re: re: ensure effective communication with customers who are deaf or hard of hearing including provision of appropriate auxiliary aids and services, including qualified interpreters, for live presentations (12/1/08)

Hudson Sheraton Corporation, LLC (Sheraton Manhattan Hotel) -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (11/19/08)

Dakota County, MN -- re: provision of appropriate auxiliary aids and services, including qualified sign language interpreters, to detainees who are deaf or hard of hearing to ensure effective communication (11/3/08)

Elk Grove Village Police Department, Elk Grove, IL -- re: failure to provide auxiliary aids and services (10/28/08)

Barter Foundation, Abingdon, VA -- re: new construction, alterations, and removal of architectural barriers to provide access to historic theater facilities and surrounding grounds (10/22/08)

Park Central Hotel, New York, NY -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (10/17/08)

Central DuPage Hospital, Winfield, IL -- re - provision of appropriate auxiliary aids and services, including interpreters, for deaf and hard of hearing patients and companions where necessary to ensure effective communication at a hospital (10/6/08)

Concord Hospital -- re: provision of appropriate auxiliary aids and services, including interpreters, for deaf and hard of hearing patients and companions where necessary to ensure effective communication at a hospital (9/18/08)

Push My Swing, Inc., Camden, SC -- re: admission of a child with a mobility disability to a day care center (9/14/08)

U.S. and Education Management Corporation, Pittsburgh, PA -- re: making various educational campuses accessible to individuals with disabilities (7/23/08)

Muse Hotel, New York, NY -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (7/17/08)

Marriott Marquis, New York, NY -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (7/10/08)

St. Mary's Duluth Clinic Health System -- re: furnishing appropriate auxiliary aids and services including interpreters for deaf patients and companions at a hospital (7/3/08)

Raynor Country Day School -- re: denied admission to a summer camp for two individuals as a result of their diabetes (7/1/08)

The International Spy Museum -- re: access to exhibitions, public programs, and other offerings for people with hearing, vision, and mobility disabilities (7/3/08)

Clifford B. Hearn, Jr. and Clifford B. Hearn, Jr., P.A. -- re: provision of sign language interpreters and other effective communication at an attorney's office (5/29/08)

HealthEast, St. Paul, MN -- re: providing effective communication and sign language interpreters in a health care setting (5/22/08)

World Fresh Market, LLC., St. Thomas, US VI -- re: reasonable modifications in policies, practices, and procedures, to permit the use of service animals by people with disabilities in a supermarket (4/16/08)

Marco Polo Restaurant and Tavern -- re: removing physical barriers in a restaurant (4/15/08)

The State of Colorado Peace Officers Standards and Training Board -- re: administration of licensing or certification services and provision of reasonable accommodation to qualified candidates for written examinations (3/19/08)

Golden Cab Corporation -- re: transportation of customers and their service animals (2/21/08)

Bistro Savannah Restaurant (Bistro) and Garibaldi's Restaurant -- re: making goods and services at a restaurant available to people with mobility disabilities (2/8/08)

Wallace Theater Corporation (Wallace Corp.) -- re: removing physical barriers to access in a movie theater (1/15/08)

Swarthmore College -- re: removing physical barriers to access, requirements for alterations, and modifying policies and practices to continue to ensure that classes, programs, and services are accessible (11/19/07)

City of Stockton, California -- re: nondiscrimination on the basis of disability, including individuals with communicable diseases, for emergency medical services provided by the city (11/9/07)

Washington Metropolitan Airports Authority -- re: new construction, alterations, and program accessibility at Ronald Reagan National Airport's accessible parking facilities (10/31/07)

Hilton Hotels Corporation (Hilton New York and Towers) -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (10/12/07)

Granite Park LLC and Crossroads Hospitality Company LLC (Courtyard by Marriott Times Square) -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (10/12/07)

Times Square Hotel Owner, LLC and Times Square Operating Lessee, LLC (Doubletree Guest Suites Times Square) -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (10/12/07)

Consolidated City of Jacksonville, FL -- re: effective communication in police situations (9/27/07)

Sylvan Learning Centers, L.L.C. -- re: provision of appropriate auxiliary aids and services, including sign language interpreters, where necessary to ensure effective communication (9/27/07)

The City of Eastpointe, MI, and the Eastpointe Building Authority -- re: new construction at a district court (9/25/07)

Methodist LeBonheur Healthcare -- re: provision of appropriate auxiliary aids and services, including interpreters, for deaf and hard of hearing patients and companions where necessary to ensure effective communication at a hospital (9/24/07)

Ozark Entertainment, Inc (Mickey Gilley's Theatre and Mickey's Texas Café), Branson, MO -- re: new construction and alterations at a live performance theatre, and barrier removal at a restaurant (8/30/07)

Joseph David Camacho, Esquire, Albuquerque, NM -- re: lack of effective communication in a law office (8/9/07)

West End YMCA, Ontario, CA -- re: modification of policies, practices, or procedures at YMCA child care programs (8/6/07)

Motel 6 Operating L.P. -- re: new construction, alterations, removal of architectural barriers, and reservation system in lodging facilities (8/2/07)

Doctor's Associates, Inc (Subway Restaurants) -- re: removal of architectural barriers in a nationwide franchise (7/31/07)

Travelodge, Dalton, GA -- re: reasonable modification of policies, procedures and practices to permit use of service animals by guests with disabilities in the motel (7/27/07)

Kansas City Downtown Hotel Group, LLC -- re: new construction, alterations, removal of architectural barriers, and accessibility to adjacent facilities (7/20/07)

Utah College of Massage Therapy -- re: provision of auxiliary aids and services at a massage therapy college (7/9/07)

College Square Mall, Cedar Falls, IA -- re: removal of architectural barriers at a shopping mall (7/29/07)

Roger Williams Medical Center -- re: furnishing appropriate auxiliary aids and services including interpreters for deaf patients, family members, and companions at a hospital (5/24/07)

Gold Strike Casino Resort, Tunica Resorts, MS -- re: new construction violations at a hotel and casino resort, including an entertainment venue, restaurants, and shops (5/2/07)

Mandalay Bay Resort & Casino, Las Vegas, NV -- re: new construction violations at a hotel and casino resort, including an entertainment venue, restaurants, and shops (5/2/07)

Ken Mascara, Sheriff of St. Lucie County -- re: effective communication in the County Jail including provision of auxiliary aids and services (4/12/07)

Redhika Corp. (Country Inn and Suites, Fort Wayne, IN) -- re: reasonable modification of policies, procedures and practices to permit use of service animals in a hotel (5/2/07)

Hampton Inn, Charleston, SC -- re: removal of architectural barriers to provide access to guest rooms and common elements (1/25/07)

Viscount Hotel Group, LLC -- re: removal of architectural barriers to provide access to guest rooms and common elements (1/17/07)

Log Cabin Restaurant -- re: reasonable modification of policies, procedures and practices to permit use of service animals in a restaurant (1/11/07)

Sunstone 42nd Street, LLC -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (12/14/06)

Shoney's LLC -- re: admitting individuals who use service animals into a restaurant (12/12/06)

Becker Paramount Fee LLC -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (11/27/06)

Paradise Realty Corporation and Da Vinci Hotel Corporation -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (11/14/06)

Euro American Lodging, LLC And Macson USA, LLC -- re: new construction violations at hotel and casino resort (10/27/06)

Meadowcrest Hospital -- re: effective communication in a hospital including provision of auxiliary aids and services (10/21/06)

Calvary Baptist Church And Hotel Salisbury Incorporated -- re: removal of architectural and communication barriers to provide access to guest rooms and common elements (10/11/06)

Bumble Bee Palace Infant and Toddler Care Center -- re: modification of policies, practices, or procedures at a day-care center (9/22/06)

Pony Baseball, Inc. -- re: reasonable modifications and auxiliary aids for participants in youth sports league (8/17/06)

Victorian Palace Hotel, Branson, MO -- re: barrier removal to provide accessible guest rooms and provide access at the entrances, parking lot, and pool (8/8/06)

City of Minnetonka, MN -- re: modification of policies and procedures related to participation in a city program (8/6/06)

Colorado College -- re: Colorado College to improve access for persons with disabilities (8/3/06)

Dehouwer v. Marin Magnetic Imaging -- re: access to MRI equipment (7/21/06)

Jo-Ann Stores, Inc. -- re: improving access at existing, altered, and newly constructed Jo-Ann stores (7/18/06)

University of Chicago -- re: increasing access to people with physical disabilities (7/17/06)

Second Settlement Agreement Between the United States and Youth Services International, Inc. -- re: auxiliary aids and services to ensure effective communication in juvenile justice facilities (7/11/06)

McLeod Regional Medical Center, Florence, SC -- re: effective communication in a hospital, including the provision of interpreters (7/10/06)

Twin Cities Avanti Stores, LLC, dba Oasis Markets -- re: removal of architectural barriers at convenience stores and gas stations (7/10/06)

City of Milwaukee, WI -- re: provision of an accessible route along the RiverWalk (7/6/06)

Cohen and Jaffe, LLC -- re: provision of appropriate auxiliary aids and services, including qualified interpreters, by a law office (6/30/06)

Historic Hilton Village Parlor Restaurant -- re: admitting individuals who use service animals into a restaurant (6/1/06)

South Florida Baptist Hospital -- re: furnishing appropriate auxiliary aids and services where necessary to ensure effective communication at a hospital (5/5/06)

Bethesda Memorial Hospital -- re: effective communication in a hospital setting (5/5/06)

Travel Inn -- re: hotel service animal policy (4/26/06)

Modern Dental Professional, Indiana, P.C., d/b/a Monarch Dental Associates -- re: providing qualified sign language interpreters at dental offices (4/17/06)

Michigan Department of Human Services -- re: increasing access to people with physical disabilities (4/12/06)

City of Claremont -- re: access to newly constructed visitor's center (4/4/06)

NPC International, Inc. -- re: improving access at existing, altered and newly constructed Pizza Hut restaurants (3/27/06)

City Cab -- re: transportation of customers and their service animals (3/27/06)

United States v. Automated Petroleum & Energy Co. Inc. -- re: Title III settlement agreement--removal of architectural barriers in convenience stores/gas stations (3/23/06)

Johnson Enterprises, LLC, d/b/a McDonald's -- re: admitting service animals in a restaurant (2/10/06)

Winston Motor Sports -- re: moving barriers to accessibility at an existing automobile racetrack (1/19/06)

Ticketmaster -- re: access to accessible seats, companion seats, and accessible ticketing policies (1/3/06)

Limo Economy Cab -- re: accessible transportation for persons who use wheelchairs (12/1/05)

Sunoco, Inc.; and Sunoco, Inc (R&M) -- re: compliance with new construction standards and barrier removal in gas stations and convenience stores (11/29/05)

Anne Arundel County Department of Detention Facilities -- re: provision of auxiliary aids and services to ensure effective communication in detention facilities (11/28/05)

Apollo Theater Foundation -- re: readily achievable barrier removal; alternatives to barrier removal; and modification of policies, practices and procedures (11/17/05)

Washington Hospital Center -- re: access to a broad range of medical services, including accessible inpatient hospital rooms, barrier removal throughout the hospital, accessible medical equipment, policies, and training (11/2/05)

Valley Radiologists Medical Group, Inc. -- re: accessible radiologic imaging medical equipment for individuals with mobility disabilities (11/2/05)

Ray Hand, Ph.D. -- re: effective communication with a client who is deaf (8/17/05)

Greater Southeast Community Hospital -- re: provision of auxiliary aids and services, including interpreters for deaf patients and companions at the Hospital (6/22/05)

Skyline Mountain Resort -- re: removal of architectural barriers at lodging and recreational facilities at a mountain resort (3/27/05)

Exodus Women's Center -- re: accessible medical examination tables for individuals with mobility disabilities (3/26/05)

Ali-Ann, Inc. -- re: removal of architectural barriers in an existing restaurant (3/24/05)

Norwegian American Hospital -- re: provide qualified sign language interpreters and other auxiliary aids and services to ensure effective communication (3/18/05)

Bette Bus Shuttle -- re: left-equipped bus service and assistance to passengers with disabilities, elimination of discriminatory policies (2/24/05)

Nevada State Welfare Division -- re: provision of interpreters, telephone handset amplifiers, note takers, written materials and TTY's at the statewide Welfare Division (1/26/05)

Dr. Robila Ashfaq -- re: accessible medical examination table for individuals with mobility disabilities (1/12/05)

Blue Plate Cafe -- re: modification of policies and procedures for people who use service animals (10/25/04)

Portable Practical Educational Preparation -- re: auxiliary aids and services and effective communications (9/9/04)

Terrace Motel -- re: modification of policies and procedures for people who use service animals (9/7/04)

Bogalusa Parish Communications District -- re: accessibility of 9-1-1 services to persons with communications disabilities (8/30/04)

Franklinton Police Department -- re: accessibility of 9-1-1 services to persons with communications disabilities (8/25/04)

Motel 6 -- re: new construction, alterations, removal of architectural barriers, and reservation system in lodging facilities (8/12/04)

Washington Parish Communications District -- re: accessibility of 9-1-1 services to persons with communications disabilities (8/11/04)

New York City Department of Corrections -- re: provision of an ADA Coordinator and grievance procedure at a correctional facility (8/5/04)

Washington Parish Sheriff's Office -- re: accessibility of 9-1-1 services to persons with communications disabilities (6/2/04)

Marriott at Metro Center Hotel -- re: provision of guest room roll-in showers in a lodging facility (6/21/04)

Delaware Department of Transportation -- re: requirement to install curb cuts on repaved roads (7/16/04)

Midway Realty Corporation -- re: provision of assistive listening systems in a movie theatre complex (5/5/04)

Rieck Avenue Country Day School -- re: denial of participation in a child care center's summer program (5/5/04)

Maryland Department of Juvenile Services -- re: auxiliary aids and services to ensure effective communication (3/29/04)

Youth Services International, Inc. -- re: auxiliary aids and services to ensure effective communication in a juvenile detention facility (3/29/04)

Bristol County, MA -- re: access to services, programs and activities of courts and registries of deeds (3/12/04)

Safeway, Inc. -- re: removal of architectural barriers (3/10/04)

Gregg Tirone, Esq., Rochester, NY -- re: provision of sign language interpreter by attorney (3/29/03)

Pleasant Valley, MO -- re: construction of a new city hall building (11/3/03)

McKinley Chalet Resort, Denali Park, AK -- re: removal of architectural barriers (10/21/03)

Eastern College Athletic Conference, Centerville, MA re: auxiliary aids and services and effective communication (10/21/03)

Brookside Gardens, Wheaton, MD -- re: new construction and program accessibility (10/20/03)

Little General Store, Inc., Beckley, WV -- re: removal of architectural barriers (10/15/03)

ANC Rental Corporation, Alamo Rent-A-Car, LLC, and National Car Rental System, Inc. -- re: accessibility of shuttle bus service from airport terminals to rental car lots (10/14/03)

City of Weston, WV -- re: program access (8/22/03)

Westin Convention Center Hotel, Pittsburgh, PA -- re: removal of barriers to provide access to guest rooms and common elements (8/14/03)

Super 8 Motel and Comfort Inn Motel, Annapolis, MD -- re: removal of barriers to provide access to guest rooms and common elements (8/13/03)

City of Jackson, MS -- re: zoning petition (5/17/03)

Yellow Cab Drivers Association, Salt Lake City, UT -- re: modifications of policies and procedures for people who use service animals (5/7/03)

Metropolitan Government of Nashville and Davidson County, TN -- re: final transition plan to make government buildings and facilities accessible (6/24/03)

City of Quincy, MA -- re: access to programs, activities and services, transition plan, grievance procedure (4/4/03)

Resort Express, Inc., Park City, UT -- re: demand responsive transportation, surcharges (3/11/03)

Hotel Harrington, DC -- re: removal of existing barriers to provide accessible guest rooms (3/7/03)

Carson Long Military Institute, New Bloomfield, PA -- re: reasonable modification of policies, practices and procedures (2/20/03)

Cypress Gardens Theme Park, Inc., Winter Haven, FL -- re: provision of auxiliary aids and services (2/5/03)

Cheatham County Jail, Ashland City, TN -- re: providing program access and auxiliary aids and services for inmates and visitors (1/22/03)

Ramada Inn Philadelphia International Airport, Essington, PA -- re: removal of communication barriers which are architectural in nature, provision of auxiliary aids and services (1/7/03)

Kingston Ramada Inn, Kingston, NY -- re: removal of communication barriers which are architectural in nature, provision of auxiliary aids and services (1/7/03)

Oceanview Motel, Wildwood Crest, NJ -- re: removal of existing barriers to provide accessible guest rooms, provision of auxiliary aids and services (1/6/03)

Ramada Limited Atlantic Avenue, Virginia Beach, VA -- re: removal of communication barriers which are architectural in nature, provision of auxiliary aids and services (1/2/03)

Magical Palace, Branson MO -- re: new construction and alterations to a theater and ticketing policy (9/30/02)

Washington Opera, Washington, DC -- re: accessible seating locations, dispersion of accessible seats and ticketing policy (9/20/02)

City of Fort Walton Beach, FL -- re: physical accessibility to city facilities and programs and effective communication (9/11/02)

McGuffey's Restaurant, Ashville, NC -- re: new construction and removal of architectural barriers at three restaurants in Branson, Missouri (9/6/02)

City of Bryan, TX -- re: accessibility to private towing services dispatched by the city (8/26/02)

Mel Tillis Theater, Branson, MO -- re: new construction and the ADA Standards for Accessible Design (8/1/02)

Silver Hill Hospital, New Canaan, CT -- re: effective communication, sign language interpreters and auxiliary aids and services (6/30/02)

Sun City Summerlin Community Association, Inc -- re: golf cart access for golfers with disabilities (5/16/02)

SuperShuttle International, Inc, Phoenix, AZ -- re: accessible airport shuttles (4/26/02)

Millikin University, Decatur, IL -- re: campus-wide modifications to provide access to services and facilities (3/14/02)

Branson Properties USA, LLLP and Empire Bank -- re: accessibility modifications at a live entertainment theater (3/13/02)

Law School Admissions Council -- re: testing accommodations on the Law School Admissions Test (LSAT) for individuals with physical disabilities (2/22/02)

New Orleans Jazz and Heritage Foundation, Inc, New Orleans, LA -- re: accessibility modifications, temporary facilities, sign language interpreters and shuttle bus service at an annual cultural festival (12/17/01)

Baltimore Ravens Limited Partnership, Baltimore, MD -- re: accessible spectator parking at PSINet Stadium (12/14/01)

Maryland Stadium Authority, Baltimore, MD -- re: accessible spectator parking at PSINet Stadium (12/14/01)

New York-New York Hotel and Casino, LLC, Las Vegas, NV -- re: new construction of a hotel and casino (12/14/01)

Georgetown University Hospital, Washington, DC -- re: assistance for transferring from a wheelchair to an examination table (10/31/01)

St. Luke's Hospital and Health Network -- re: people who are deaf or hard of hearing and auxiliary aids and services necessary for effective communication (10/10/01)

Western Michigan Baseball Limited Partnership -- re: new construction and alterations (9/5/01)

Concorde Career Institute -- re: denial of program participation because an individual is "regarded as" disabled (5/5/01)

Advocate Ravenswood Hospital Medical Center -- re: people who are deaf or hard of hearing and auxiliary aids and services necessary for effective communication (4/3/01)

McDowell County, WV -- re: program and physical accessibility (2/7/01)

Office of the Sheriff, County of Fairfax, Fairfax, VA -- re: effective communications in a county jail (2/6/01)

Oklahoma County, OK -- re: program accessibility at a county courthouse (2/2/01)

Amendment of Settlement Order - Arnold et al. v. United Artists Theatre Circuit, Inc. et al. -- re: accessibility to movie theaters (1/17/01)

Davis Hospital and Medical Center, Layton, UT -- re: sign language interpreters and auxiliary aids and services (1/18/01)

City of Houston, TX -- re: police, city jail and municipal courts providing effective communication with people who are deaf or hard-of-hearing (3/31/00)

Duke University, Durham, NC -- re: removing barriers to access, alterations and new construction, modifying policies and practices to make classes and programs accessible (2/23/00)

Greyhound Bus Lines, Inc, Dallas, TX -- re: removal of architectural barriers, assistance to passengers with disabilities, lift-equipped bus service (9/29/99)

American Association of State Social Work Boards and Assessment Systems, Inc., Grinnell, Iowa -- re: providing a "qualified reader" in standardized testing for an individual with a disability (9/28/99)

MGM Hotel, Inc, Las Vegas, NV -- re: removal of architectural barriers, alterations to existing facilities, modifications to policies, practices and procedures (9/16/99)

City of Toledo, OH -- re: accessibility to city services, programs and activities, completion of a self evaluation and transition plan, effective communications with people with disabilities and compliance with the ADA Accessibility Standards in new construction and alteration of facilities (8/23/99)

AVIS Rent A Car -- re: shuttle bus services at airports (5/27/99)

Crown Theaters, Danbury, CT -- re: assistive listening systems in theaters (3/8/99)

The Wold Driving School, Wausau, WI -- re: provision of auxiliary aids and services by a private driving school (1/21/99)

Smyrna Playschool, Inc. d/b/a Cumberland Child Care -- re: modification of policies to permit enrollment of children with asthma (12/23/98)

The Texas Commission for the Blind -- re: reasonable accommodations and employment (12/21/98)

Bass Hotels & Resorts, Atlanta, GA (posted Holiday Inn) -- re: barriers to access, auxiliary aids and services and mediation (12/16/98)

Airlie Conference Center, Warrenton, VA -- re: removal of architectural barriers (9/3/98)

Wendy's International , Dublin, OH -- re: accessibility to customer queue areas (8/27/98)

Lawyer's Advocate, Inc., Broomfield, CO -- re: effective communication related to seminars (7/14/98)

Moon River Theater, Branson, MO -- re: removal of architectural barriers in a live performance theater (6/2/98)

Vasquez Funeral Home, Chicago, IL -- re: providing services to all persons on an equal basis, without regard to disability, including persons who have died from AIDS-related complications or another infectious disease (5/29/98)

County of Northampton, PA -- re: appointing an ADA coordinator and establishing a grievance procedure to resolve ADA complaints (4/21/98)

City of San Bernardino, CA -- re: provision of sign language interpreters, materials in alternate formats and Assistive Listening Devices (4/21/98)

Borough of Olyphant, PA -- re: removal of architectural barriers and compliance with the alteration requirements of the ADA Standards for Accessible Design (4/1/98)

TST One, Indiana, L.L.C., Indianapolis, IN -- re: removal of architectural barriers and future alterations (3/2/98)

City of Norfolk, Norfolk, VA -- re: accessibility to the SCOPE Arena and access to the services, programs or activities provided in the arena (2/27/98)

Paradise Grill, Branson, MO - the design and construction of a new restaurant in compliance with the ADA Standards for Accessible Design (2/23/98)

Arizona Shuttle Service, Tucson, AZ -- re: accessible buses and vans and modification of policies and procedures for people who use service animals (11/25/97)

New Hampshire Sweepstakes Commission -- re: program accessibility for lottery programs under Title II (11/10/97)

Town of Kingstree, SC -- re: auxiliary aids and services under Title II (11/5/97)

La Petite Academy, Inc. -- re: modification of policies and practices for emergency treatment, medication and staff assistance for children with allergies, diabetes and mobility disabilities (10/23/97)

Philadelphia Court of Common Pleas, PA -- re: reasonable accommodation of potential jurors with disabilities (10/23/97)

Eye Institute of Orange County, Irvine, CA -- re: provision of services to people with Down's Syndrome (9/18/97)

Oregon State Lottery Commission -- re: sale of lottery tickets and access to the services, programs and activities of the Oregon State Lottery (9/16/97)

Stowe Township, PA -- re: accessibility to the public meetings of the Board of Commissioners (8/6/97)

Outagamie County, WI -- re: accessibility to the Outagamie County Justice Center (7/3/97)

Hancock County, MS -- re: persons who are deaf or hard of hearing having an equal opportunity to participate as jurors, parties, witnesses, and spectators of the Courts (2/11/97)

Budget Rent a Car Systems, Inc. -- re: modifications of policies and procedures for people who use service animals (6/30/97)

Walt Disney World Company Agreement -- re: the use of auxiliary aids at Disney theme parks (1/17/97)

Mid-America Festivals Corporation -- re: architectural access for persons with disabilities and removal of architectural barriers at the Minnesota Renaissance Festival (1/13/97)

North Kingstown Police Department, North Kingstown, RI -- re: auxiliary aids and services and effective communication (12/12/96)

Santa Clara County Superior Court, Santa Clara, CA -- re: auxiliary aids and services and effective communication (10/10/96)

Olympic Stadium -- re: new construction, wheelchair seating locations, companion seating, comparable line of sight, accessible routes (5/15/96)

Olympic Aquatic Center -- re: new construction, alterations, wheelchair seating locations, companion seating, comparable line of sight, accessible route, assistive listening system, visual alarms (7/11/96)

KinderCare Settlement Agreement -- re: Diabetes Finger-prick Tests (8/22/96)

Cineplex Odeon Corporation and Plitt Theatres, Inc. -- re: Assistive Listening Systems (8/29/96)

Marriott International, Inc., and Courtyard Management Corporation -- re: reservation policies, barrier removal and provision of auxiliary aids (9/12/96)

Sunshine Child Center, Inc. Agreement -- re: reasonable modifications to policies, practices, and procedures, integrated settings and barrier removal (12/12/95)

Safeway, Inc., Pleasanton, CA -- re: removal of architectural barriers (7/25/95)

LETTERS OF FINDINGS

New York State Education Department | PDF -- re: failure to make reasonable modifications to its policies, practices, or procedures to require school nurses to implement a physician's order for students with diabetes in violation of Title II of the ADA. (1/18/17)

Pea Ridge School District

Pea Ridge School District (Word) | PDF - Re: exclusion of three students from public school district after the district's review of a document referencing the HIV status of the students' family member, in violation of Title II of the ADA (12/13/16)

Philadelphia Police Department

Letter of Finding | PDF -- re: provision of auxiliary aids and services to ensure effective communication to arrestees, detainees, and victims of crime by police department (12/7/16)

New York City Department of Corrections

Letter of Findings | PDF -- re: violations of Title II of the ADA by failing to consistently respond to requests for reasonable accommodations in a timely and adequate manner; by failing to place inmates with mobility impairments and visual impairments in accessible housing areas; by failing to provide inmates with mobility impairments with appropriate mobility devices and by failing to ensure that inmates with hearing impairments have equal access to telecommunications services (12/5/16)

University of California at Berkeley

Letter of Findings of the United States (Word) | PDF-- re: failure to make publically available online content accessible to individuals with hearing, vision or manual disabilities, in violation of title II of the ADA (8/30/16)

Nevada Department of Corrections - re: violations of Title II of the ADA through housing and employment policies and practices that have resulted in the segregation and stigmatization of inmates with HIV and the incarceration of inmates with disabilities for longer periods, in more restrictive settings, than inmates without disabilities (6/20/16)

New York City Department of Education | [PDF](#) -- re: physical barriers and public policies that deny equal access to children with disabilities within the New York City school system (12/21/15)

Florida Department of Corrections | [PDF](#) – re: obligation of public entities receiving federal funding to permit the Department of Justice to conduct compliance reviews to enforce Section 504 of the Rehabilitation Act of 1973 (6/16/15)

Amtrak (National Railroad Passenger Corporation) | [PDF](#) – re: failure to make existing station facilities in its intercity rail transportation system, for which it is responsible, accessible (6/10/15)

[Augusta County, Virginia](#) -- re: violations of Title II of the ADA in discriminating against voters with disabilities by failing to select accessible facilities to be used as polling places (5/13/15)

[Gates-Chili Central School District](#) | [PDF](#) -- re: violation of Title II of the ADA by refusing to permit a student to bring her service dog to school unless the student's mother also provides a full-time handler (4/13/15)

Massachusetts Department of Children and Families

[Department of Justice/Department of Health and Human Services Joint Letter of Findings](#) | [PDF](#)– re: violations of Title II of the ADA by DOJ and HHS, and Section 504 of the Rehabilitation Act of 1973 by HHS, by child welfare agency in failing to provide mother with developmental disability individualized supports and services appropriate to reunify with her daughter (2/2/15)

Virgin Islands Department of Public Works (VITRAN) -- re: violations of Title II of the ADA by operating a fixed-route bus system that is not readily accessible to and usable by individuals with disabilities, and a complementary paratransit system, VITRAN Plus, that fails to provide service that is comparable to the level of designated public transportation services provide to individuals without disabilities using the system (11/14/14)

Virgin Islands Board of Elections – re: violations of Title II of the ADA in discriminating against voters with disabilities by failing to select accessible facilities to be used as polling places (10/14/14)

Harris County Clerk's Office, Texas – re: violations of Title II of the ADA in discriminating against voters with disabilities by failing to select accessible facilities to be used as polling places (9/29/14)

City of Ocean Springs, Mississippi – re: violations of Title II of the ADA in discriminating against an outpatient mental health clinic by denying it a certificate of occupancy and use permit to operate in a zone where it should have been allowed to operate by right under the local zoning ordinance based on discriminatory motives against persons with mental illness (8/15/14)

State of Louisiana Attorney Licensure System | PDF – re: violations of Title II of the ADA in discriminating against bar applicants with mental health disabilities by making unnecessary inquiries and imposing additional, unnecessary requirements and burdens (2/6/14)

State of Alabama -- re: violations of Title II of the ADA in discriminating against and interfering with the rights of students with diabetes who use insulin and Glucagon (12/11/13)

Pennsylvania State Correctional Institution at Cresson -- re: violation of Title II of the ADA in denying many inmates with serious mental illness and intellectual disabilities the opportunity to participate in and benefit from a variety of correctional services and activities, such as classification, security, housing, and mental health services; providing unequal, ineffective, and different or separate opportunities; unlawful segregating and

warehousing; failing to make individualized assessments; and failing to reasonably modify policies, practices, and procedures (5/31/13)

LETTERS OF RESOLUTION

Saint Joseph Hospital and SCL Health -- re: access to healthcare and healthcare facilities for individuals with disabilities who use service dogs, including veterans with PTSD (7/31/18)

Autobuses Zacatecanos, Inc. -- re: requirement that an over-the-road bus company file required annual reports with the Federal Motor Carrier Safety Administration (11/22/11)

American Asia Express, Inc. -- re: requirement that an over-the-road bus company file required annual reports with the Federal Motor Carrier Safety Administration (11/10/11)

Cardinal Coach Line -- re: requirement that an over-the-road bus company file required annual reports with the Federal Motor Carrier Safety Administration (11/10/11)

Hebaragi & Lemi, Inc. -- re: requirement that an over-the-road bus company file required annual reports with the Federal Motor Carrier Safety Administration (11/10/11)

Nick's Travel & Tours - re: requirement that an over-the-road bus company file required annual reports with the Federal Motor Carrier Safety Administration (11/10/11)

Rosita's Luxury Tours, Inc. - re: requirement that an over-the-road bus company file required annual reports with the Federal Motor Carrier Safety Administration (11/10/11)

Royal American Tours - re: requirement that an over-the-road bus company file required annual reports with the Federal Motor Carrier Safety Administration (11/10/11)

Spirit Tours, Inc. - re: requirement that an over-the-road bus company file required annual reports with the Federal Motor Carrier Safety Administration (11/10/11)

XOXXOX Charter Bus Service, Inc. - re: requirement that an over-the-road bus company file required annual reports with the Federal Motor Carrier Safety Administration (11/10/11)

Zavala Plus, LLC - re: requirement that an over-the-road bus company file required annual reports with the Federal Motor Carrier Safety Administration (11/10/11)

Case Western Reserve University– re: accessibility of electronic book readers to individuals with vision disabilities (1/13/10)

Pace University -- re: accessibility of electronic book readers to individuals with vision disabilities (1/13/10)

Princeton University -- re: accessibility of electronic book readers to individuals with vision disabilities (3/29/10)

Reed College -- re: accessibility of electronic book readers to individuals with vision disabilities (1/13/10)